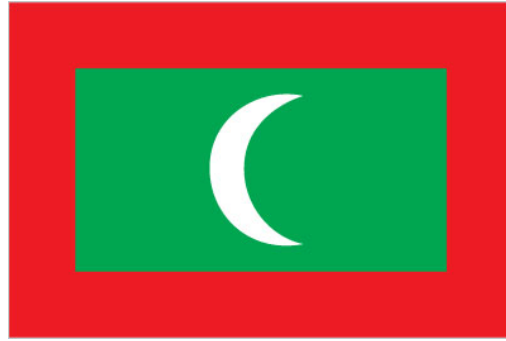




# Maldives

## The World Bank Group Country Survey FY 2014

Report of Findings  
October 2014



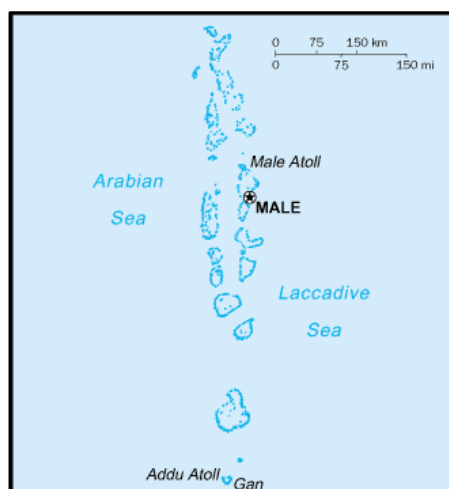
CountryOpinionSurveys  
THE WORLD BANK GROUP

## Acknowledgements

The Maldives Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG) team led by Sharon Felzer (Senior Communications Officer, Head of PORG), Jing Guo, Jessica Cameron and Svetlana Markova. Calita Woods and Dania Mendoza provided data support. The report was prepared under the overall guidance and supervision of Sumir Lal (Director, ECRGP). PORG acknowledges the significant contribution from the Maldives country team and the local fielding agency Nielsen. In particular, PORG is grateful to Sandya Kumari Salgado (Senior External Affairs Officer) for their ongoing support throughout the Country Opinion Survey process.

# Table of Contents

|                                                              |    |
|--------------------------------------------------------------|----|
| I. Objectives .....                                          | 3  |
| II. Methodology.....                                         | 3  |
| III. Demographics of the Sample.....                         | 5  |
| IV. General Issues Facing Maldives .....                     | 10 |
| V. Overall Attitudes toward the World Bank Group.....        | 16 |
| VI. Sectoral Importance and Effectiveness.....               | 27 |
| VII. How the World Bank Group Operates .....                 | 32 |
| VIII. World Bank Group's Knowledge and Instruments .....     | 40 |
| IX. The Future Role of the World Bank Group in Maldives..... | 44 |
| X. Communication and Openness.....                           | 47 |
| XI. Appendices.....                                          | 53 |



## I. Objectives

This survey was designed to achieve the following objectives:

- Assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Maldives perceive the Bank Group;
- Obtain systematic feedback from stakeholders in Maldives regarding:
  - Their views regarding the general environment in Maldives;
  - Their overall attitudes toward the World Bank Group in Maldives;
  - Overall impressions of the World Bank Group's effectiveness and results, knowledge work and activities, and communication and information sharing in Maldives;
  - Perceptions of the World Bank Group's future role in Maldives.
- Use data to help inform Maldives country team's strategy.

## II. Methodology

Between April and June 2014, 300 stakeholders of the World Bank Group in Maldives were invited to provide their opinions on the WBG's work in the country by participating in a country opinion survey. Participants were drawn from the office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments; consultants/contractors working on WBG-supported projects/programs; PMUs overseeing implementation of a project; atoll or island administration office; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs; community based organizations; the media; independent government institutions; trade unions; faith-based groups; academia/research institutes/think tanks; judiciary branch; and other organizations. A total of 104 stakeholders participated in the survey (35% response rate).

Respondents received and returned questionnaires through courier services. Respondents were asked about: general issues facing Maldives; their overall attitudes toward the WBG; the WBG's effectiveness and results; the WBG's knowledge work and activities; working with the WBG; the WBG's future role in Maldives; and the WBG's communication and information sharing.

Every country that engages in the Country Opinion Survey must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

- A. General Issues Facing Maldives: Respondents were asked to indicate whether Maldives is headed in the right direction, what they thought were the top three most important development priorities, which areas would contribute most to reducing poverty and generating economic growth in Maldives, and how "shared prosperity" would be best achieved in Maldives.

## II. Methodology (continued)

- B. Overall Attitudes toward the World Bank Group (WBG): Respondents were asked to rate their familiarity with the WBG, its effectiveness in Maldives, WBG staff preparedness to help Maldives solve its development challenges, WBG's local presence, WBG's capacity building in Maldives, their agreement with various statements regarding the WBG's work, and the extent to which the WBG is an effective development partner. Respondents were asked to indicate the WBG's greatest values and weaknesses, the most effective instruments in helping reduce poverty in Maldives, in which sectoral areas the WBG should focus most of its resources (financial and knowledge services), and to what they would attribute failed or slow WBG-assisted reforms in Maldives.
- C. World Bank Group's Effectiveness and Results: Respondents were asked to rate the extent to which the WBG's work helps achieve development results in Maldives, the extent to which the WBG meets Maldives's needs for knowledge services and financial instruments, the importance for the WBG to be involved in thirty four development areas, and the WBG's level of effectiveness in eleven of these areas, such as law and justice, macroeconomic management/fiscal sustainability, anti corruption, and health.
- D. The World Bank Group's Knowledge Work and Activities: Respondents were asked to rate the effectiveness and quality of the WBG's knowledge work and activities, including how significant of a contribution it makes to development results and its technical quality. They were also asked to indicate how frequently they consult WBG's knowledge work and activities.
- E. Working with the World Bank Group: Respondents were asked to rate their level of agreement with a series of statements regarding working with the WBG, such as the WBG's "Safeguard Policy" requirements being reasonable, and disbursing funds promptly. The respondents were also asked whether they think the organization is risk-averse.
- F. The Future Role of the World Bank Group in Maldives: Respondents were asked to indicate what the WBG should do to make itself of greater value in Maldives and which services the Bank Group should offer more of in the country.
- G. Communication and Information Sharing: Respondents were asked to indicate how they get information about economic and social development issues, how they prefer to receive information from the WBG, and their usage and evaluation of the WBG's websites. Respondents were also asked about their awareness of the WBG's Access to Information policy, were asked to rate WBG's responsiveness to information requests, value of its social media channels, levels of easiness to find information they needed, the levels of easiness to navigate the WBG websites, and whether they use WBG data more often than before.
- H. Background Information: Respondents were asked to indicate their current position, specialization, whether they professionally collaborate with the WBG, their exposure to the WBG in Maldives, which WBG agencies they work with, whether they think that IFC and WB work well together, and their geographic locations.

### III. Demographics of the Sample

#### Current Position

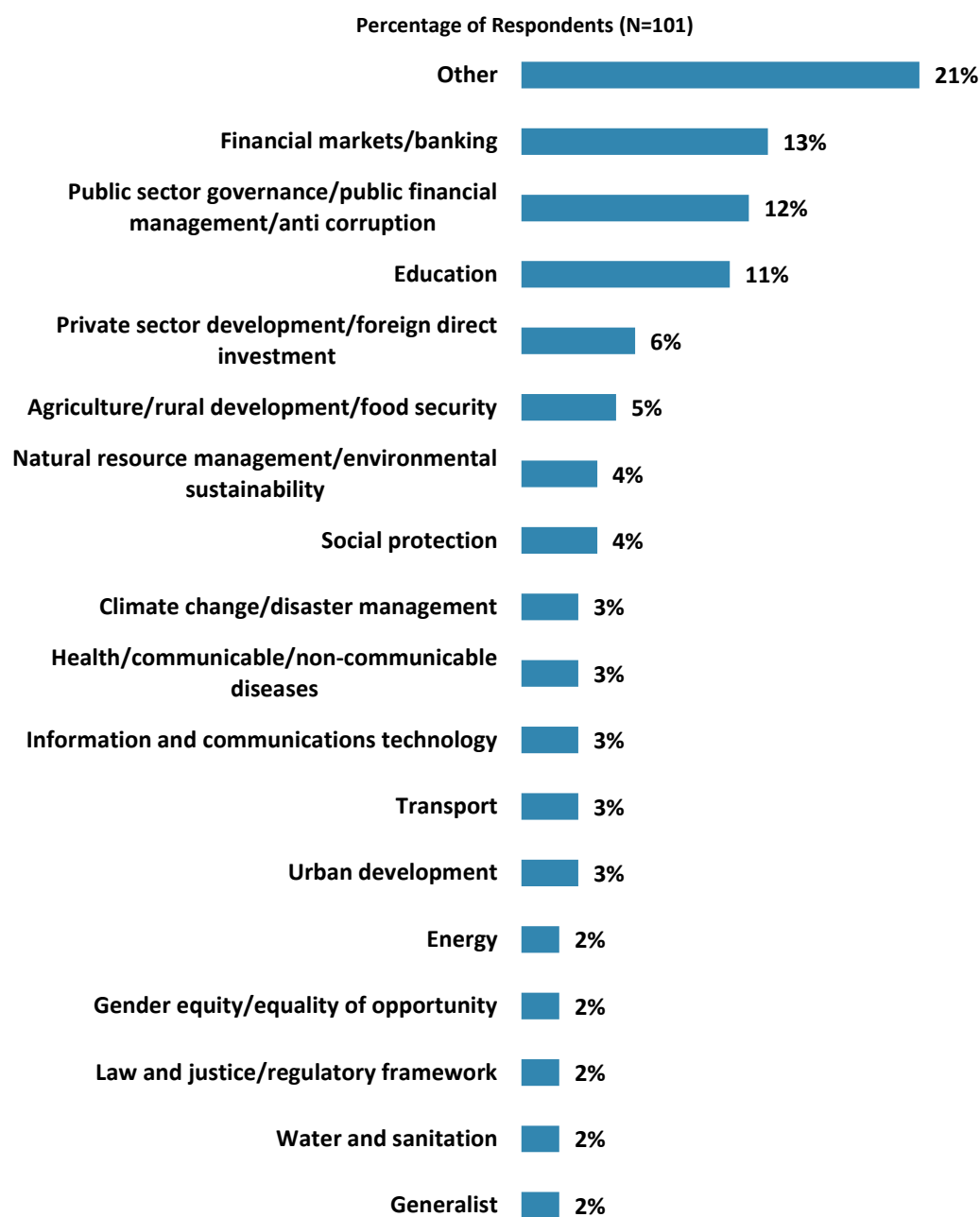
- For further analyses, consultants/contractors working on WBG projects were combined with respondents from PMUs and ministries/ministerial departments, respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from bilateral agencies were combined with those from multilateral agencies. Respondents from private foundations and NGOs were combined into “CSO.” Few respondents from the office of minister, atoll or island administration office, the media, academia/research institutes/think tanks and other organizations were included in the “Other” category. There were no respondents from the Office of President/Prime Minister, office of parliament, CBOs, trade unions, faith-based groups, or the judiciary branch.



“Which of the following best describes your current position?” (Respondents chose from a list.)

### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

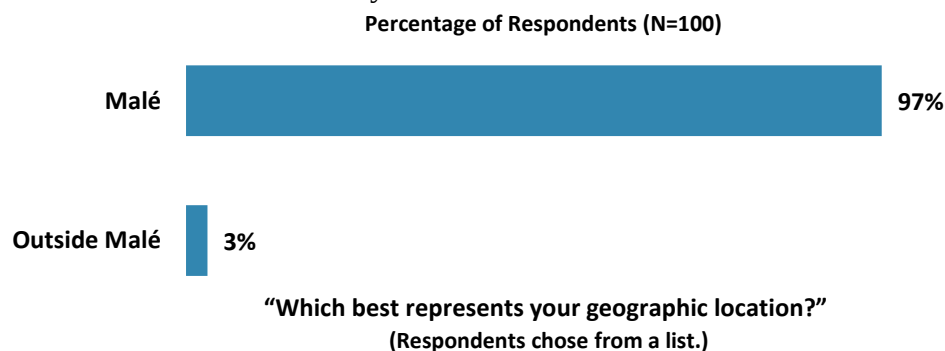


"Please identify the primary specialization of your work." (Respondents chose from a list.)

### III. Demographics of the Sample (continued)

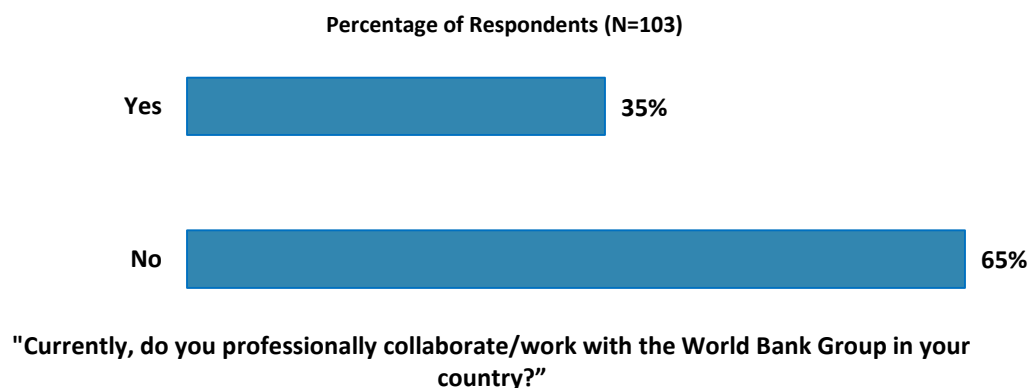
#### Geographic Location

- Nearly all respondents indicated that they were located in Malé. Because of the small number of respondents from outside Malé, statistical comparisons across geographic locations were not necessary.



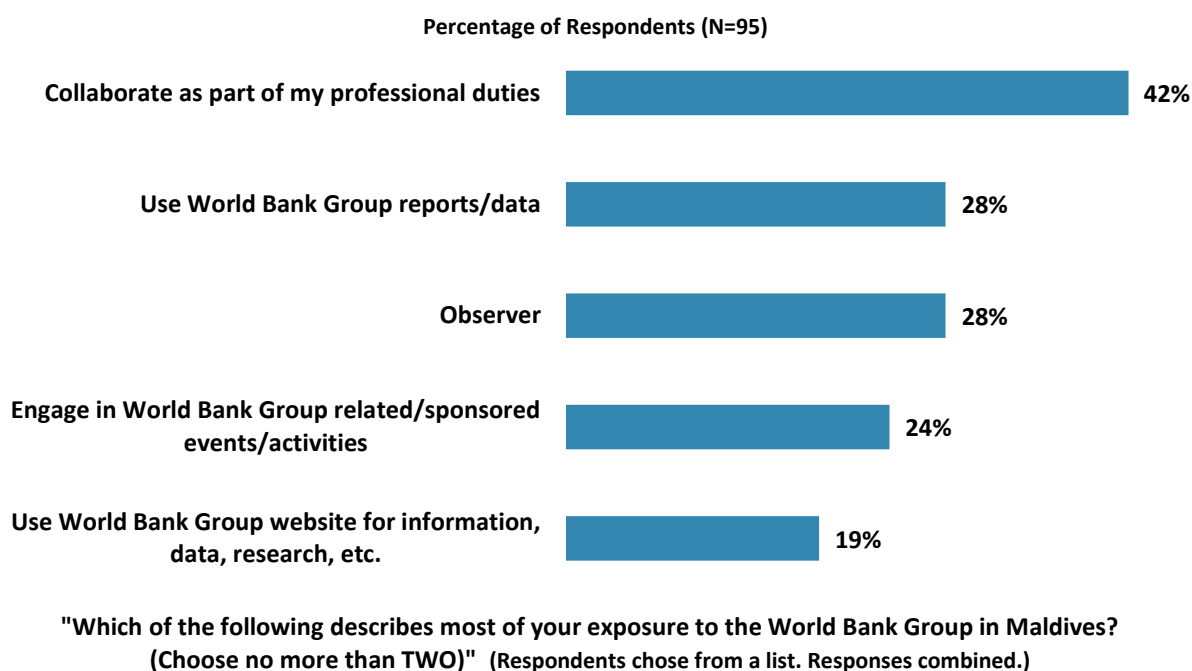
#### Collaboration with and Exposure to the World Bank Group

- Differences in responses to the indicator questions, based on levels of collaboration and exposure to the World Bank Group in Maldives, can be found in Appendix C (see page 88) and Appendix D (see page 101). Please note that where these two factors appear to have a significant relationship with overall views of the World Bank Group, it is highlighted in yellow in Appendix D.

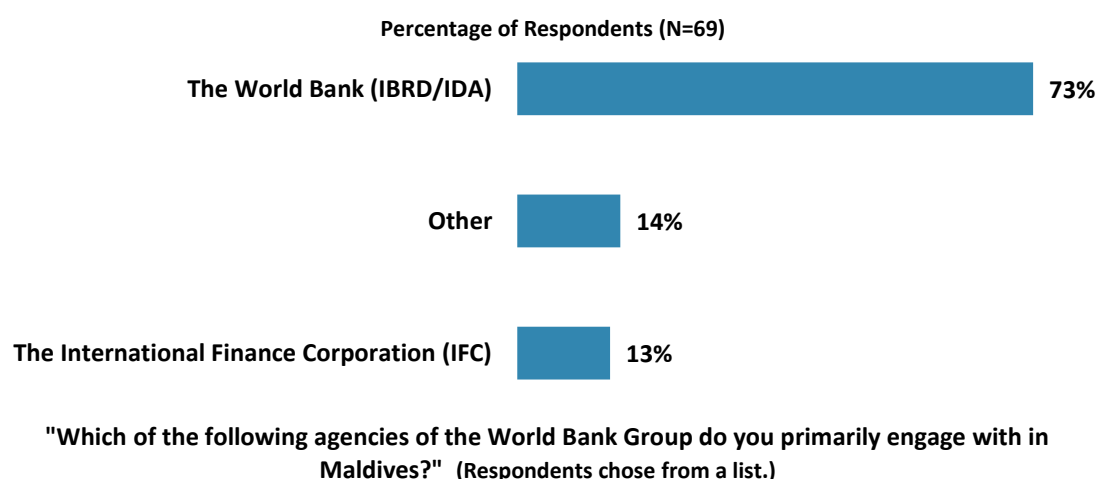


### III. Demographics of the Sample (continued)

#### Collaboration with and Exposure to the World Bank Group (continued)



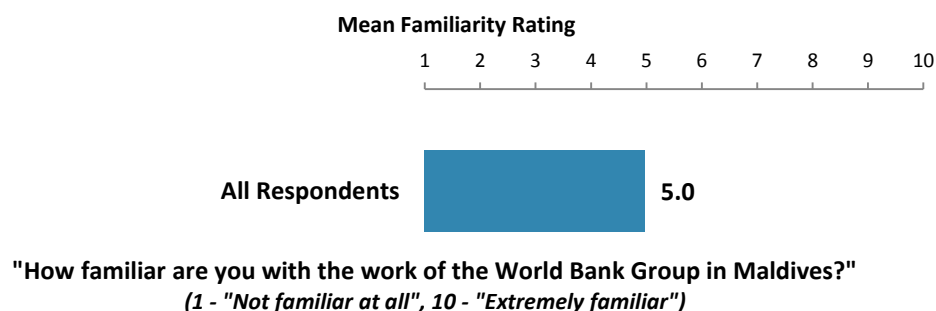
#### Exposure to Agencies within the World Bank Group



### III. Demographics of the Sample (continued)

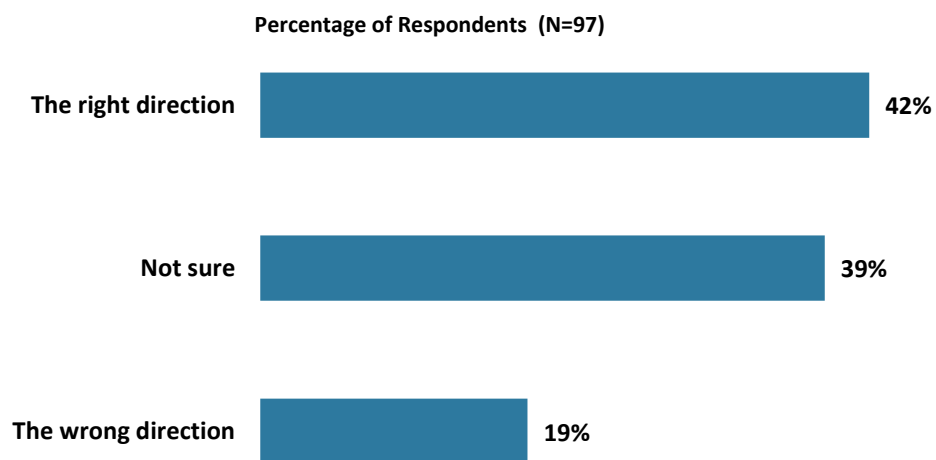
#### Familiarity with the World Bank Group

- Respondents across stakeholder groups had statistically similar levels of familiarity with the WBG.
- Respondents' ratings of familiarity with the WBG were significantly, strongly correlated with their perceptions of the WBG's overall effectiveness in Maldives, and significantly, moderately correlated with their perceptions of the WBG's relevance to Maldives's development and its ability to help achieve development results in Maldives.



## IV. General Issues Facing Maldives

### Headed in the Right Direction

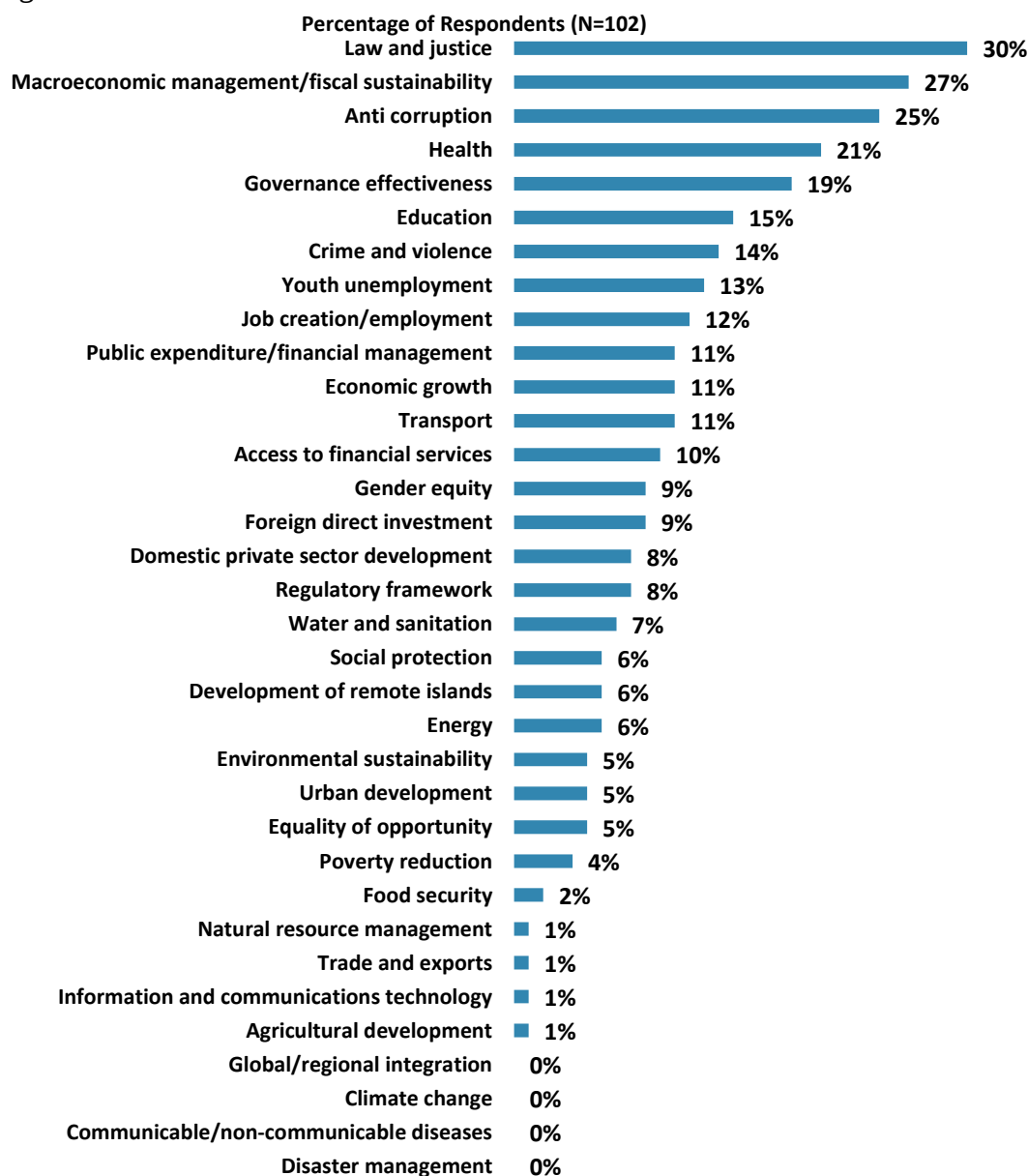


"In general, would you say that Maldives is headed in ...?"  
(Respondents chose from a list.)

## IV. General Issues Facing Maldives (continued)

### Development Priority

- Respondents across stakeholder groups and sectoral areas all agreed that “*law and justice*” “*macroeconomic management/fiscal sustainability*,” “*anti corruption*,” and “*health*” are Maldives’s top development priorities.
- Among the top priorities, respondents who do not professionally collaborate/work with the WBG were significantly more likely to consider “*anti corruption*” the most important development priority in Maldives compared to respondents who do professionally work the organization.

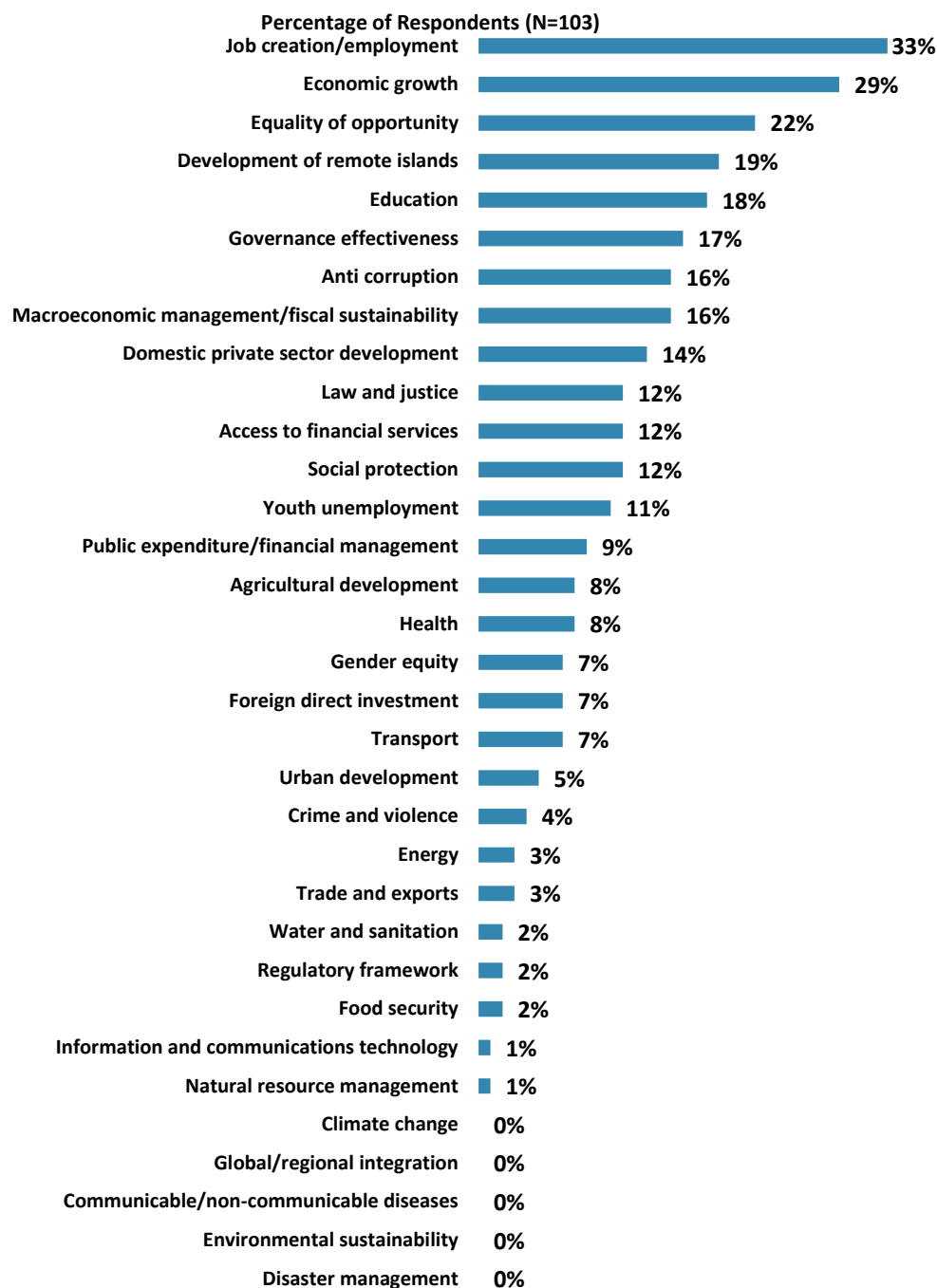


"Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives. (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about the top development priorities.

## IV. General Issues Facing Maldives (continued)

### What Would Contribute Most to Reducing Poverty



**"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives?" (Respondents chose from a list. Responses combined.)**

*When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about the areas of development that would contribute most to reducing poverty.*

## IV. General Issues Facing Maldives (continued)

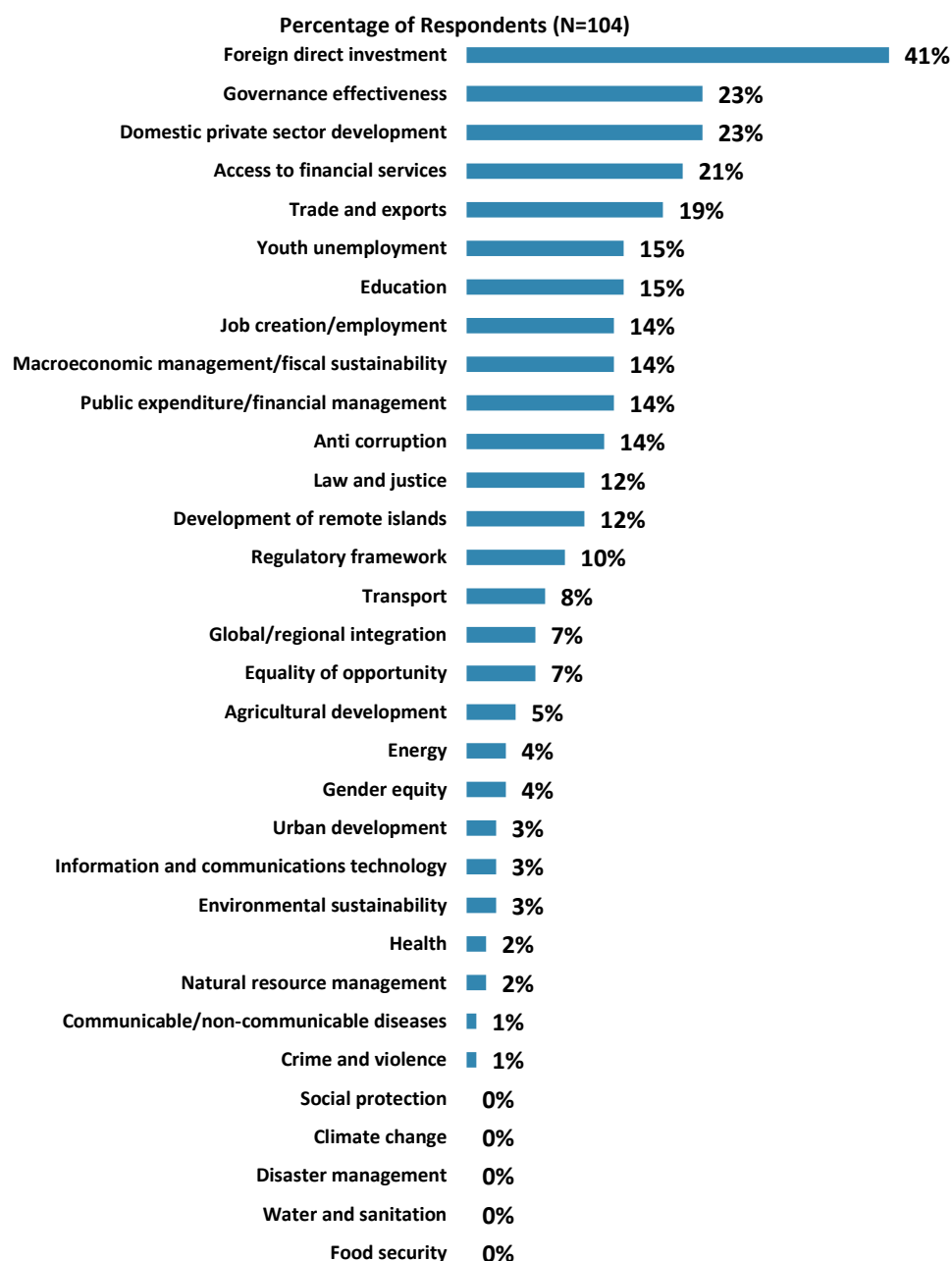
### What Would Contribute Most to Reducing Poverty (continued)

- Respondents across stakeholder groups and levels of collaboration all agreed that “*job creation/employment*,” “*economic growth*,” “*equality of opportunity*,” “*development of remote islands*” and “*education*” are the greatest contributors to reducing poverty in Maldives.
- Respondents from the private sector/financial sector/private banks were significantly more likely to indicate that “*access to financial services*” is the greatest contributor to reducing poverty in Maldives compared to respondents from other stakeholder groups.
- Respondents who specialize in “*financial markets/banking*” (13% of the sample) were significantly more likely to indicate that “*access to financial services*” is the greatest contributor to reducing poverty in Maldives compared to respondents specialized in other sectors.

## IV. General Issues Facing Maldives (continued)

### What Would Contribute Most to Generating Economic Growth

- Respondents across stakeholder groups, levels of collaboration, and sectoral areas all agreed that “foreign direct investment,” “governance effectiveness,” “domestic private sector development” and “access to financial services” would contribute most to generating economic growth in Maldives.

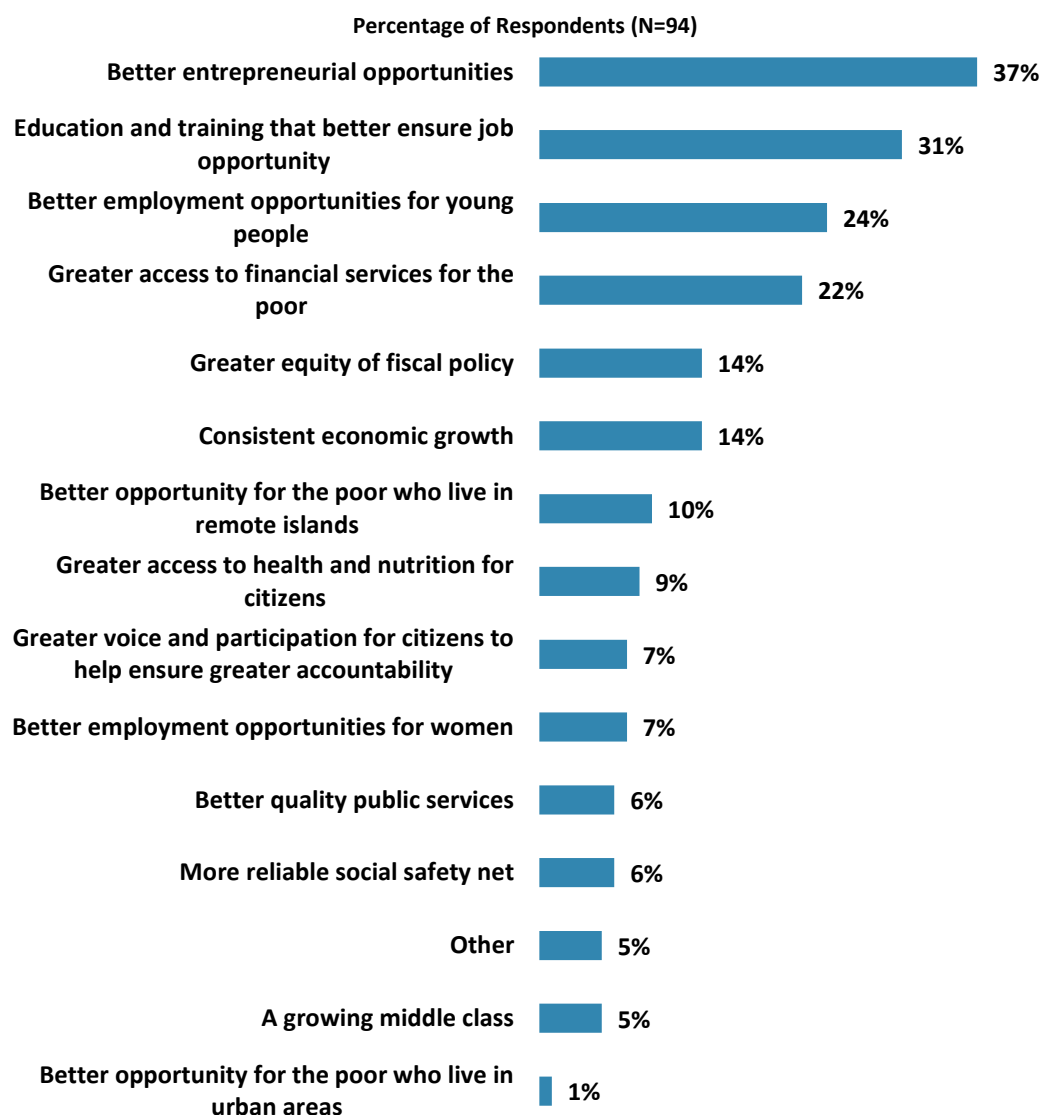


**"Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Maldives? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)**

When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about the areas of development that would contribute most to economic growth..

## IV. General Issues Facing Maldives (continued)

### Factors Contributing to “Shared Prosperity”

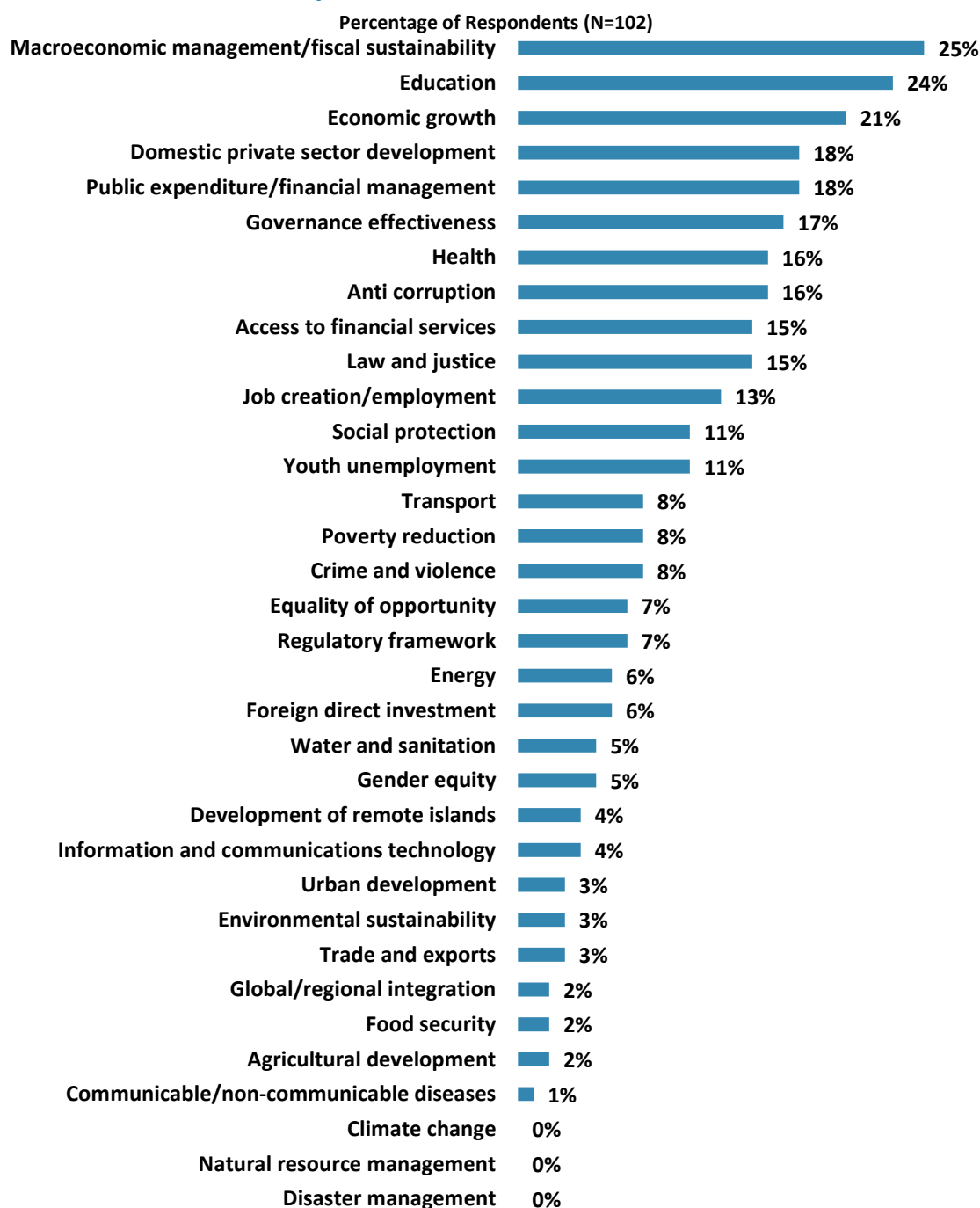


"The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO)"

(Respondents chose from a list. Responses combined.)

## V. Overall Attitudes toward the World Bank Group

### Where the World Bank Group Should Focus its Resources



**“When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)”**  
(Respondents chose from a list. Responses combined.)

*When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about which areas the World Bank Group should focus its attention and resources on.*

## V. Overall Attitudes toward the World Bank Group (continued)

### Where the World Bank Group Should Focus its Resources (continued)

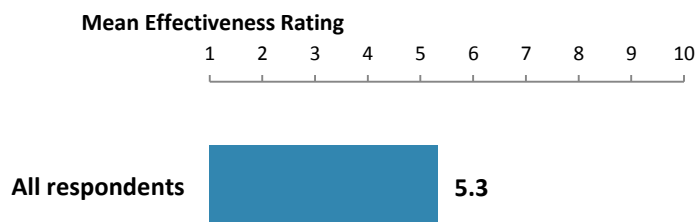
- Among the top areas in which stakeholders believe the WBG should focus its resources, respondents who specialize in “*education* (11% of the sample)” were mostly likely to think that the WBG should focus its resources on “*education*,” whereas respondents who specialize in “*public sector governance/public financial management/anti corruption* (12% of the sample)” were significantly less likely to think so.
- When it comes to “*social protection*,” the trend was reversed. Respondents who specialize in “*public sector governance/public financial management/anti corruption* (12% of the sample)” were mostly likely to think that the WBG should focus its resources on “*social protection*,” whereas respondents who specialize in “*education* (11% of the sample)” were significantly less likely to think so.
- Respondents from bilateral/multilateral agencies and independent government institutions were significantly more likely to indicate that the WBG should focus its resources on “*social protection*,” whereas respondents from private sector/financial sector/private banks were significantly less likely to indicate so.

## V. Overall Attitudes toward the World Bank Group (continued)

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.

### The World Bank Group’s Overall Effectiveness (*Indicator Question*)

- Respondents across stakeholder groups and levels of collaboration had statistically similar ratings for the Bank Group’s overall effectiveness in Maldives.

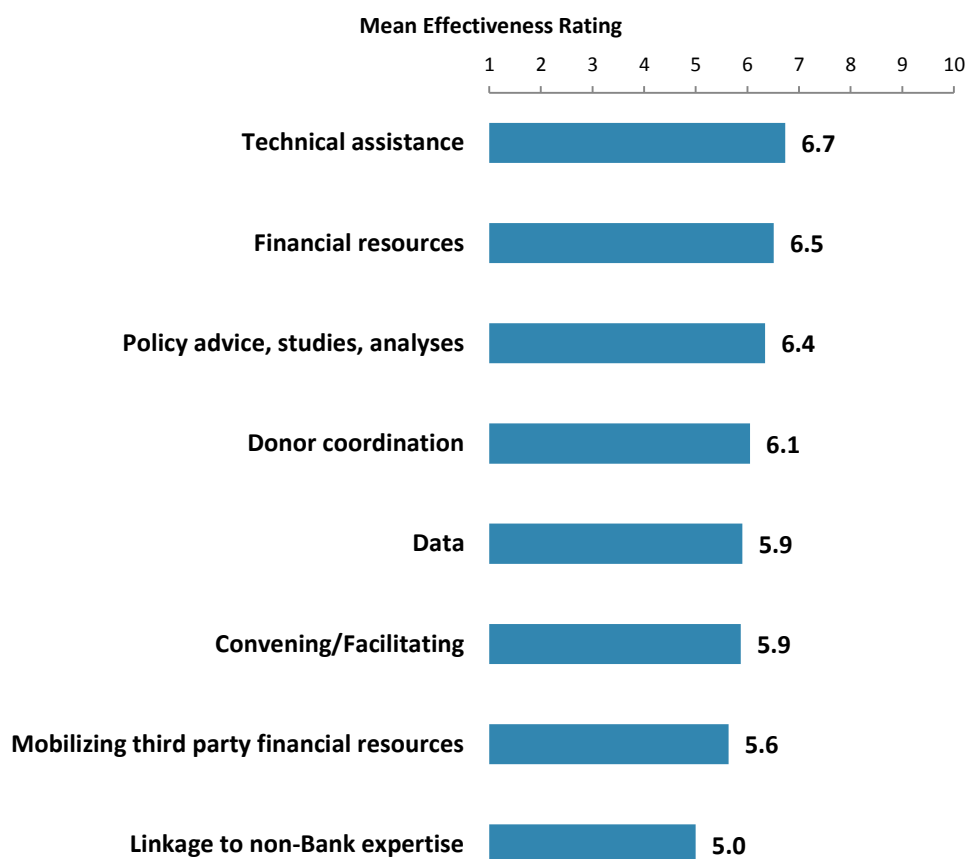


**"Overall, please rate your impression of the World Bank Group’s effectiveness in Maldives."**  
(1 - "Not effective at all", 10 - "Very effective")

## V. Overall Attitudes toward the World Bank Group (continued)

### Effectiveness of the WBG Activities

- Respondents across stakeholder groups had statistically similar ratings for the effectiveness of the following WBG activities in supporting Maldives's efforts to achieve development results.
- Respondents who professionally collaborate/work with the WBG had significantly higher ratings for the WBG's effectiveness in several of the following activities compared to respondents who do not collaborate/work with the WBG. These activities include:
  - *Convening/facilitating;*
  - *Policy advice, studies, analyses;*
  - *Technical assistance;*
  - *Mobilizing third party financial resources; and*
  - *Donor coordination*



"How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results? "  
 (1 - "Not effective at all", 10 - "Very effective")

## V. Overall Attitudes toward the World Bank Group (continued)

### Achieving Development Results (*Indicator Question*)

- Respondents across stakeholder groups had statistically similar ratings for the extent to which the WBG's work helped to achieve development results in Maldives.
- Respondents who do and do not professionally collaborate/work with the World Bank Group also had statistically similar ratings for the extent to which the WBG's work helped to achieve development results in Maldives.

Mean Rating  
1 2 3 4 5 6 7 8 9 10

All respondents

6.3

"To what extent does the World Bank Group's work help to achieve development results in Maldives?"

(1 - "To no degree at all", 10 - "To a very significant degree")

### Staff Preparedness (*Indicator Question*)

- Respondents across stakeholder groups had statistically similar ratings for the extent to which the WBG's staff is well prepared to help Maldives solve its most complicated development challenges.
- Respondents who do and do not professionally collaborate/work with the World Bank Group had statistically similar ratings for the extent to which the WBG's staff is well prepared to help Maldives solve its most complicated development challenges as well.

Mean Rating  
1 2 3 4 5 6 7 8 9 10

All Respondents

6.1

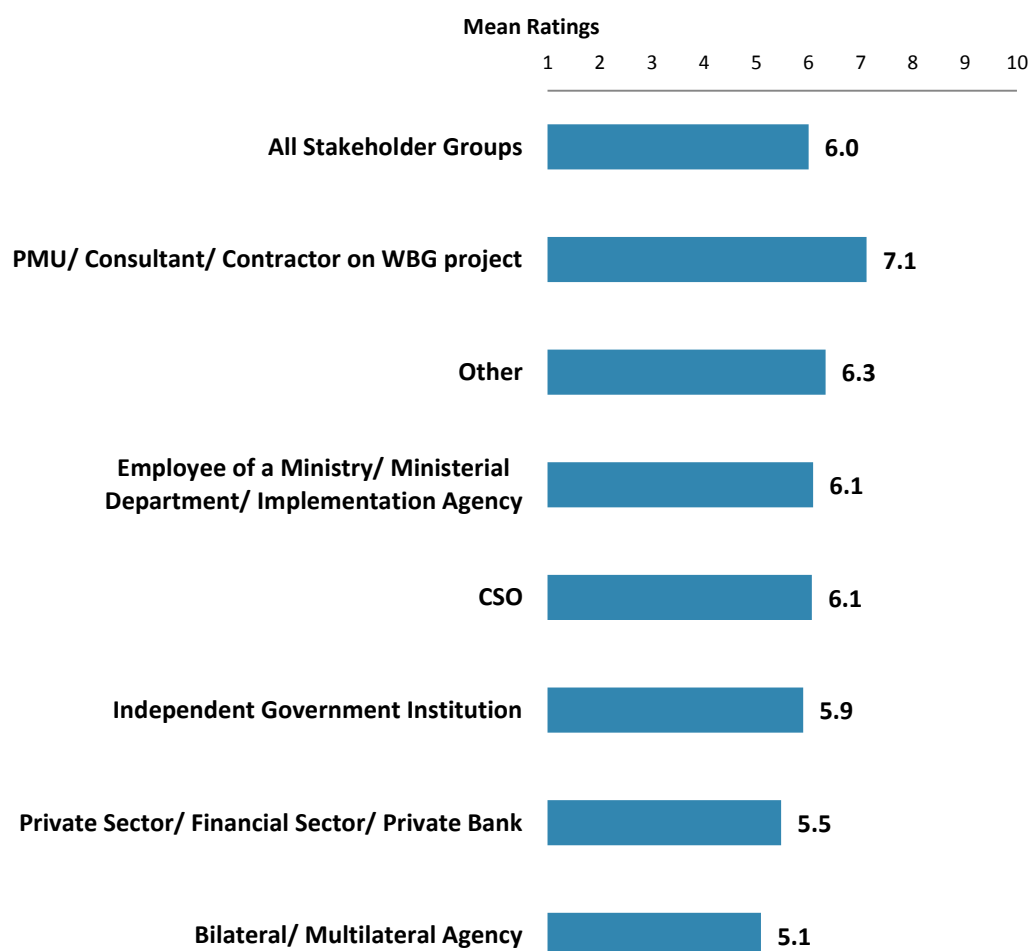
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?"

(1-"To no degree at all", 10-"To a very significant degree")

## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups\*

- Respondents across stakeholder groups overall had statistically similar responses to twenty six indicator questions.
- Respondents who professionally collaborate/work with the WBG gave statistically similar ratings (6.3) for twenty six indicator questions as respondents who do not professionally collaborate/work with the WBG (5.8).
- Responses to individual indicator questions by stakeholder groups can be found in Appendix E (page 102).

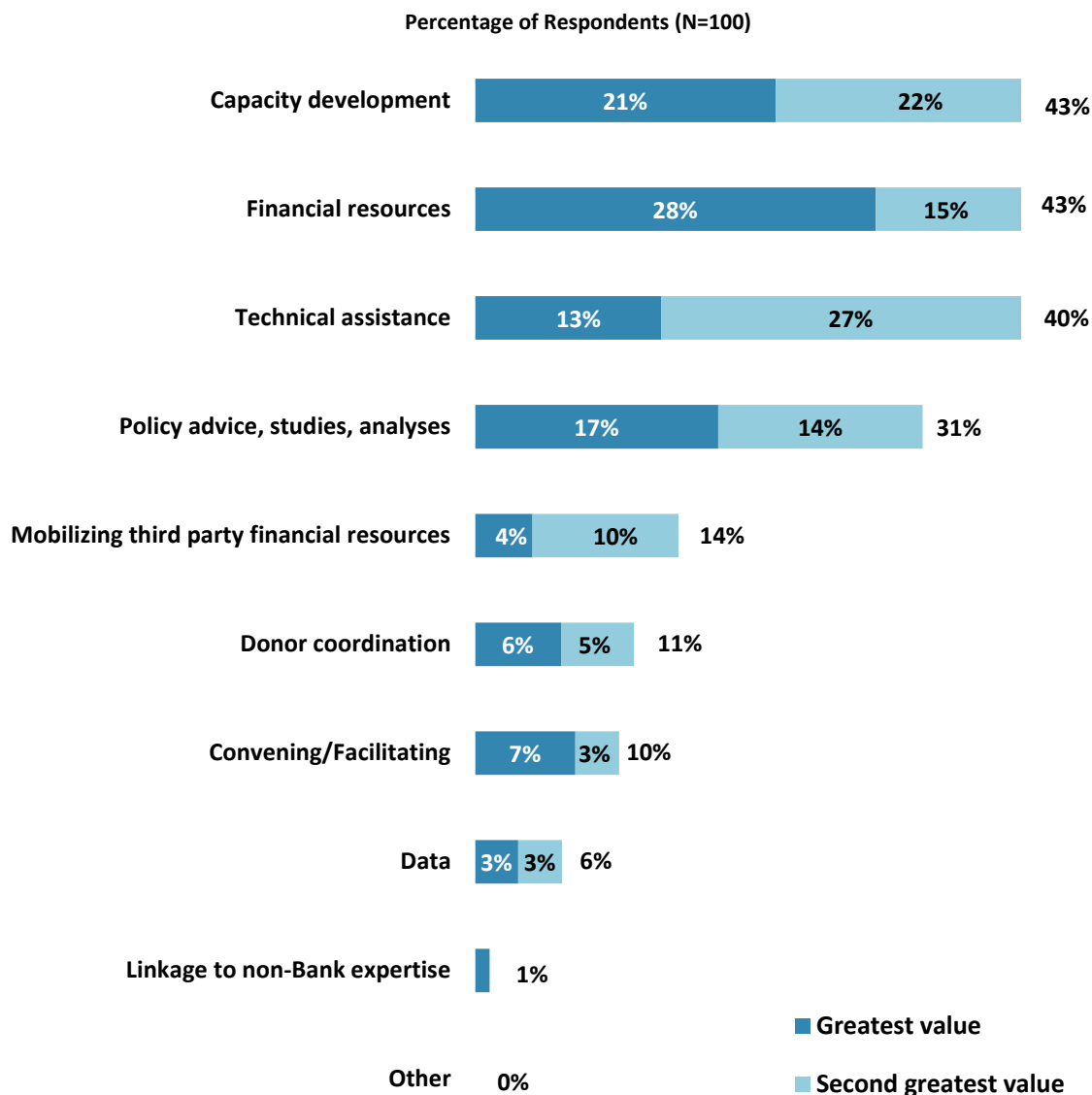


**Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10**

\* Responses to all twenty six indicator questions can be found in Appendices D and E.

## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value



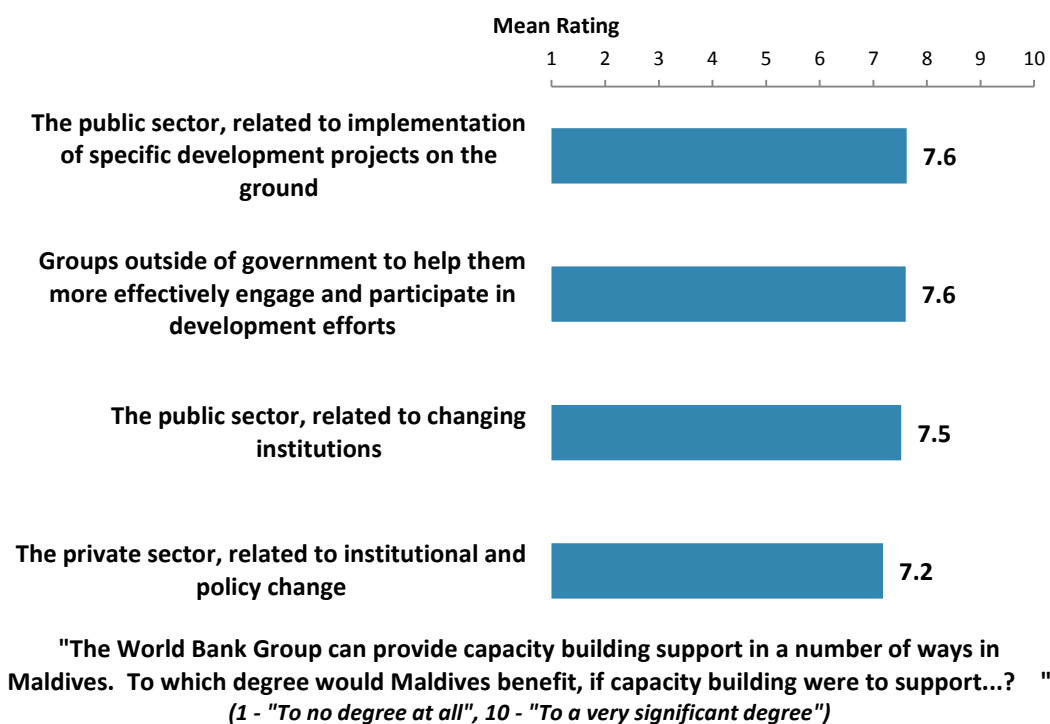
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?"

(Respondents chose from a list.)

## V. Overall Attitudes toward the World Bank Group (continued)

### Ways of Capacity Building Support

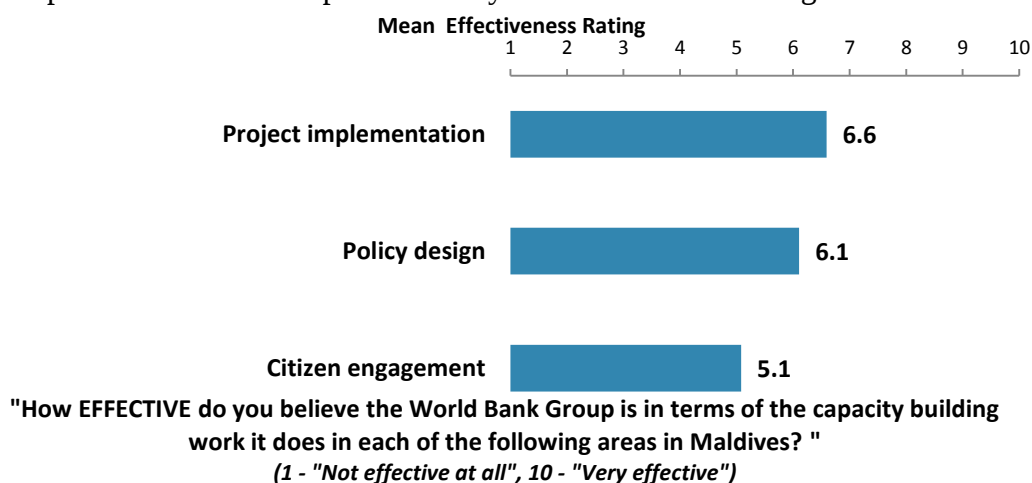
- Respondents across stakeholder groups gave statistically similar ratings for the extent to which Maldives would benefit, if capacity building were to support the four areas below except that “*groups outside government to help them more effectively engage and participate in development efforts.*” For this particular area of support, respondents from CSO had the highest ratings for the extent to which Maldives would benefit, if capacity building were to support the groups outside government, whereas respondents from bilateral/multilateral agencies had significantly lower ratings.
- Respondents who do and do not collaborate/work with the WBG gave statistically similar ratings for the extent to which Maldives would benefit, if capacity building were to support each of the four areas.



## V. Overall Attitudes toward the World Bank Group (continued)

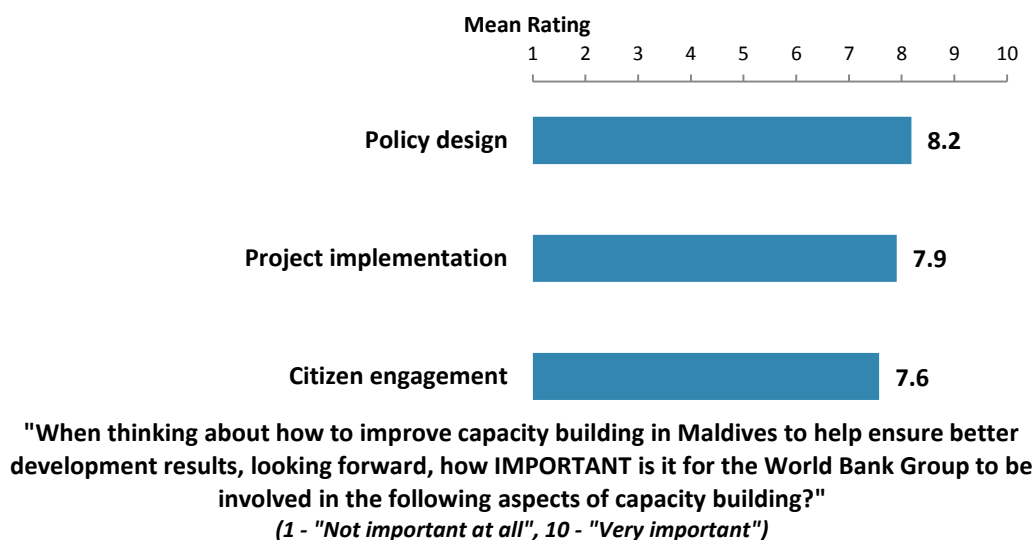
### Effectiveness of WBG's Capacity Building Work

- Respondents across stakeholder groups had statistically similar ratings for the WBG's effectiveness in all three areas of capacity building work.
- Respondents who professionally collaborate with the WBG gave significantly higher ratings for the WBG's effectiveness in all three areas of capacity building work compared to respondents who do not professionally collaborate with the organization.



### Importance of WBG's Capacity Building Work

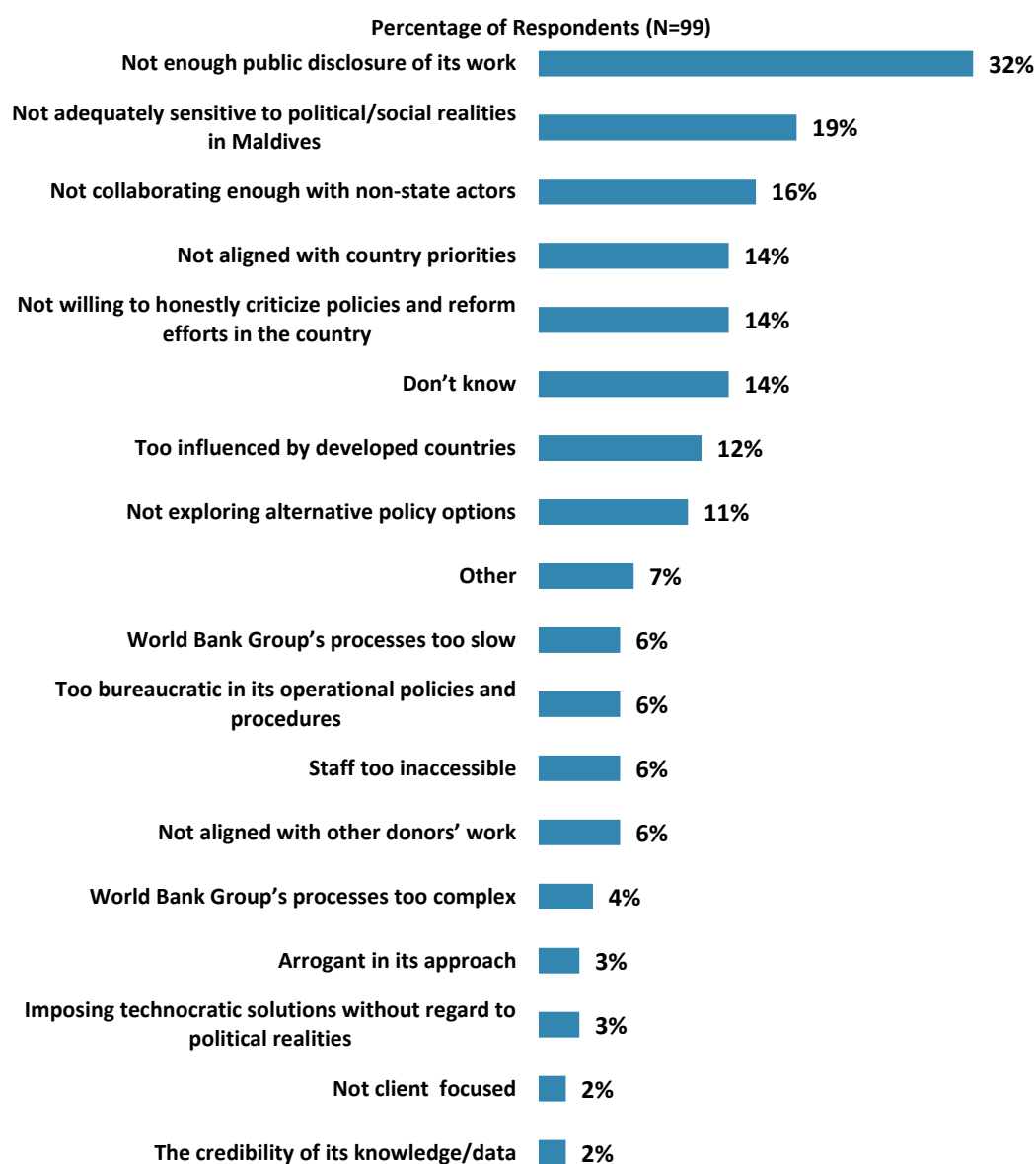
- Respondents across stakeholder groups gave statistically similar ratings for the importance of the WBG being involved in all three aspects of capacity building below.
- Respondents who do and do not collaborate/work with the WBG gave statistically similar ratings for the importance of the WBG being involved in all three aspects of capacity building below.



## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness

- Respondents across stakeholder groups agreed that “*not enough public disclosure of its work*” “*not adequately sensitive to political/social realities in Maldives*” and “*not collaborating enough with non-state actors*” are the institution’s greatest weaknesses in its work in Maldives.
- It is worth pointing out that respondents who do not collaborate with the WBG were significantly more likely to indicate that “*not collaborating enough with non-state actors*” is the institution’s greatest weaknesses in its work in Maldives, compared to respondents who collaborate with the organization.

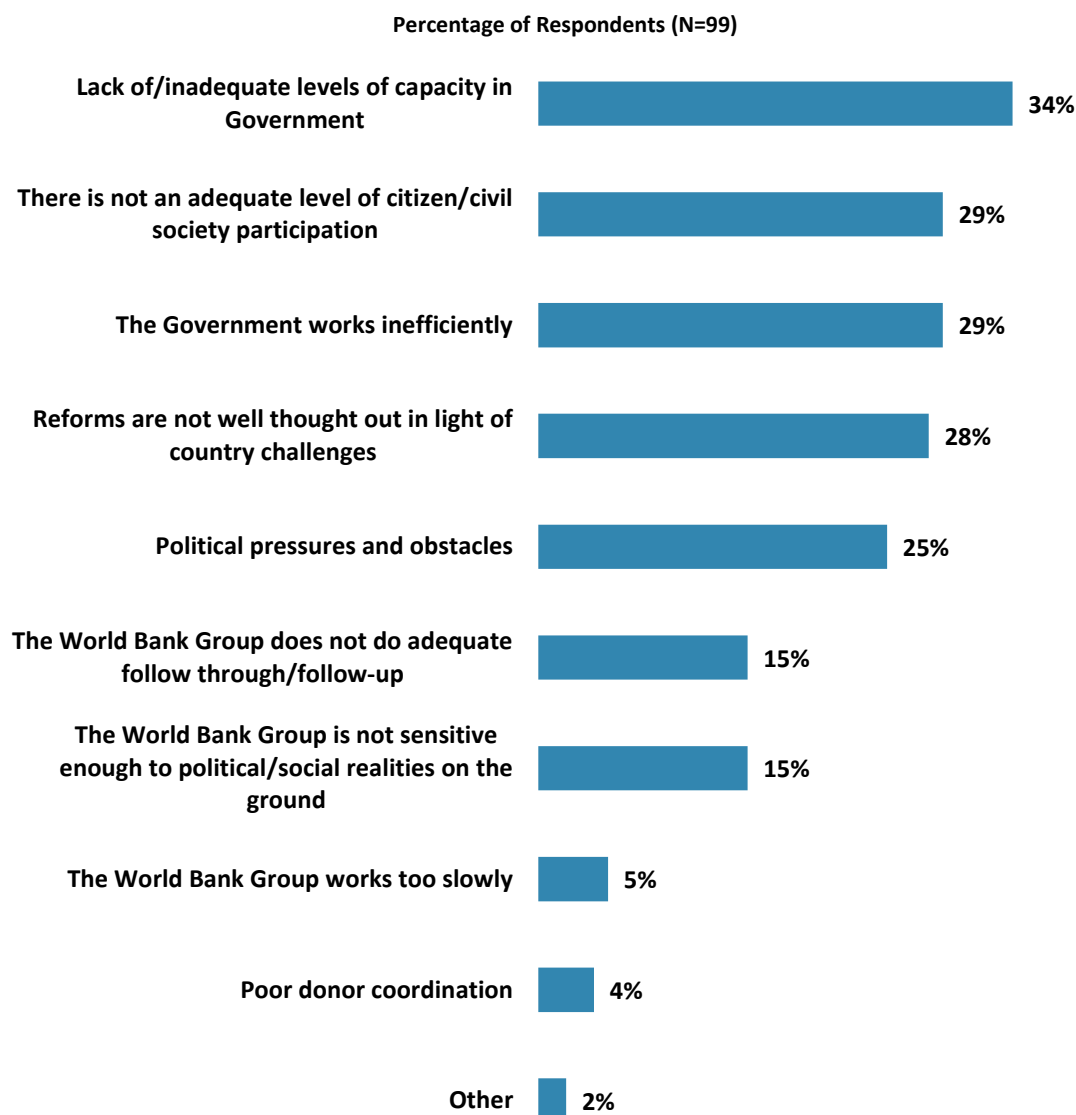


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

## V. Overall Attitudes toward the World Bank Group (continued)

### Attributing Failed/Slow Reform Efforts

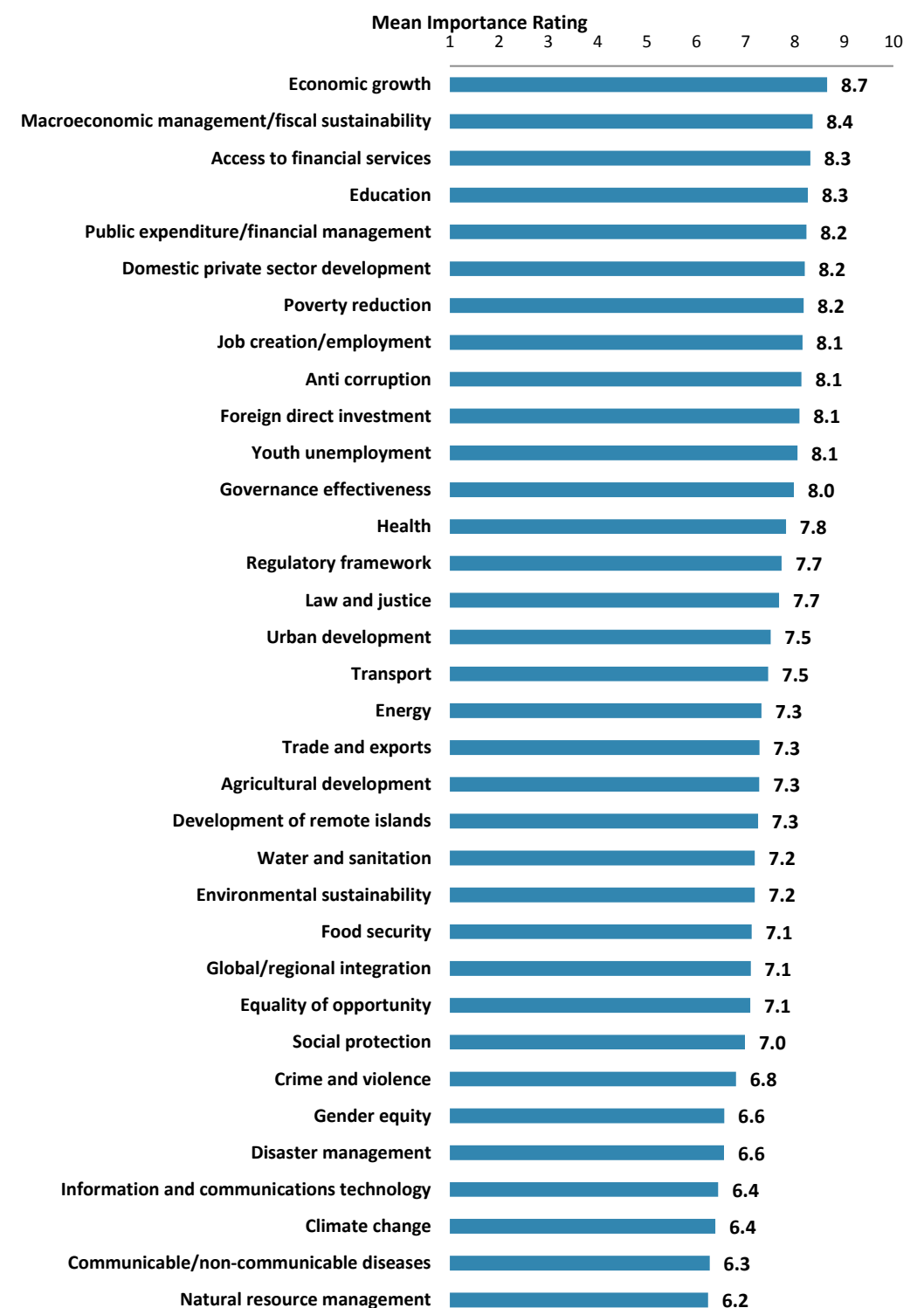
- Respondents across stakeholder groups, both collaborators and non-collaborators, all agreed that “*lack of/inadequate levels of capacity in Government*” “*inadequate level of citizen/civil society participation*” and “*government working inefficiently*” are the greatest causes of slow or failed WBG-assisted reforms in Maldives.



"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

## VI. Sectoral Importance and Effectiveness

### Importance of Sectoral Areas



"In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives?"

(1-"Not important at all", 10-"important")

## VI. Sectoral Importance and Effectiveness (continued)

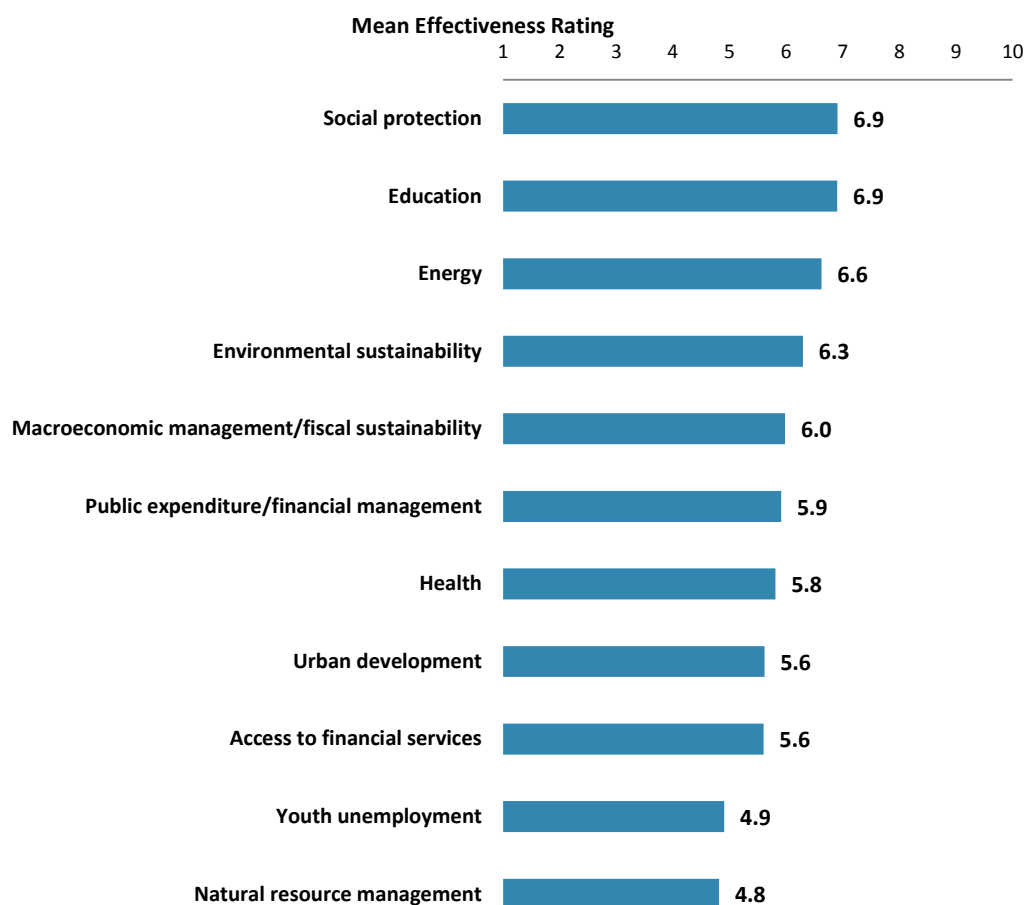
### Importance of Sectoral Areas (continued)

- Respondents from PMUs and consultants/contractors working on WBG projects gave significantly higher ratings for the level of importance of “*water and sanitation*” and “*energy*” compared to respondents from other stakeholder groups.
- Respondents who professionally collaborate with the WBG gave significantly higher ratings than respondents do not collaborate with the organization for the level of importance of the following sectoral areas:
  - *Information and communications technology;*
  - *Governance effectiveness;*
  - *Public expenditure/financial management;*
  - *Energy;*
  - *Macroeconomic management/fiscal sustainability;*
  - *Job creation/employment;*
  - *Global/regional integration;*
  - *Climate change; and*
  - *Natural resource management*

## VI. Sectoral Importance and Effectiveness (continued)

### Effectiveness of Sectoral Areas

- Respondents across stakeholder groups gave statistically similar ratings for the WBG's effectiveness in all eleven development areas.
- Respondents who specialize in "*financial markets/banking* (13% of the sample)" "*public sector governance/public financial management/anti corruption* (12% of the sample)," "*education* (11% of the sample)," and all other sectoral areas gave statistically similar ratings for the WBG's effectiveness in the eleven sectoral areas.
- Note in the Appendix on the sectoral effectiveness (Appendix A, page 56) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.
- Responses across all stakeholder groups can be found in the Appendix.



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives?"  
(1-"Not effective at all", 10-"Very effective")

## VI. Sectoral Importance and Effectiveness (continued)

### Effectiveness of Sectoral Areas: Collaborators vs. Non-Collaborators

- Respondents who collaborate with the WBG gave significantly higher ratings for the WBG's effectiveness than respondents who do not work with the organization in the following two sectoral areas:
  - *Environmental sustainability*; and
  - *Social protection*



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives?" (1-"Not effective at all", 10-"Very effective")  
 (\*Significantly different between respondents who do and do not collaborate with the WBG)

## VI. Sectoral Importance and Effectiveness (continued)

### Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in Maldives, bivariate correlational analyses were conducted using respondents' ratings of the eleven specific areas of effectiveness.

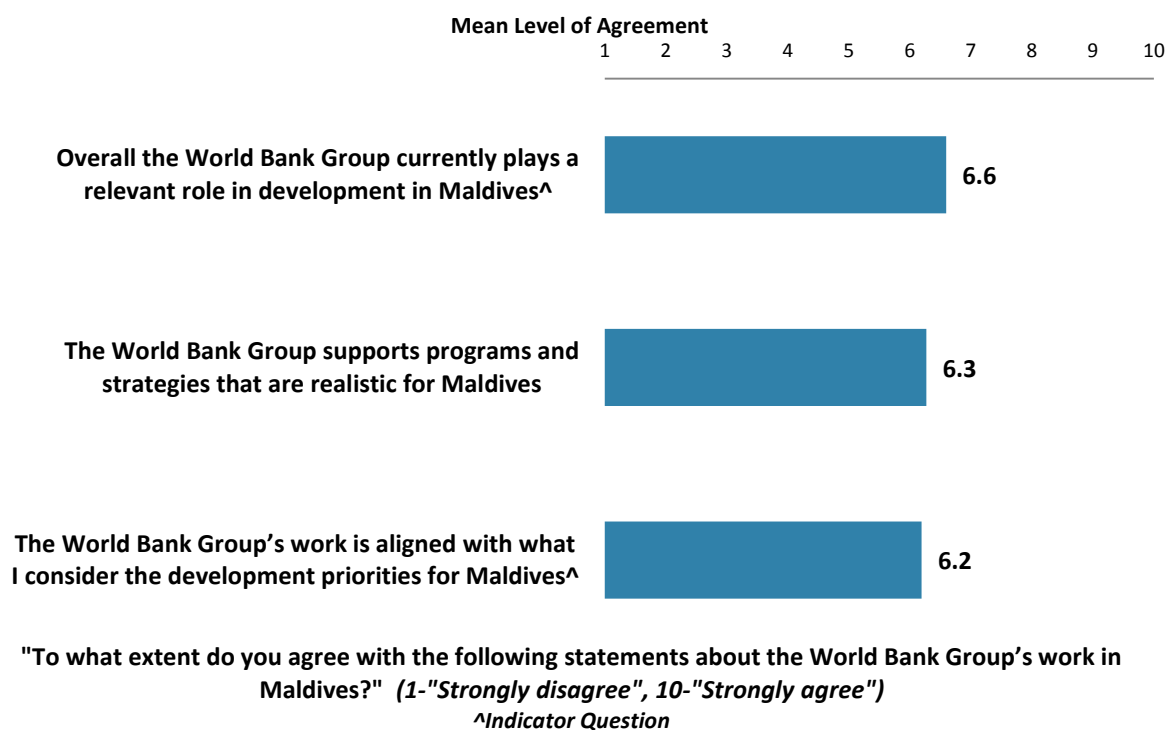
Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the World Bank's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the Bank Group's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the Bank Group's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank Group's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank Group's overall effectiveness in Maldives. The areas determined to be key drivers from these analyses were:
  - The WBG's effectiveness at access to financial services;
  - The WBG's effectiveness at macroeconomic management/fiscal sustainability;
  - The WBG's effectiveness at education;
  - The WBG's effectiveness at public expenditure/financial management; and
  - The WBG's effectiveness at urban development.
- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in Maldives, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
  - The WBG's effectiveness at access to financial services;
  - The WBG's effectiveness at health;
  - The WBG's effectiveness at energy;
  - The WBG's effectiveness at education; and
  - The WBG's effectiveness at macroeconomic management/fiscal sustainability.

## VII. How the World Bank Group Operates

### The World Bank Group's Work in Maldives

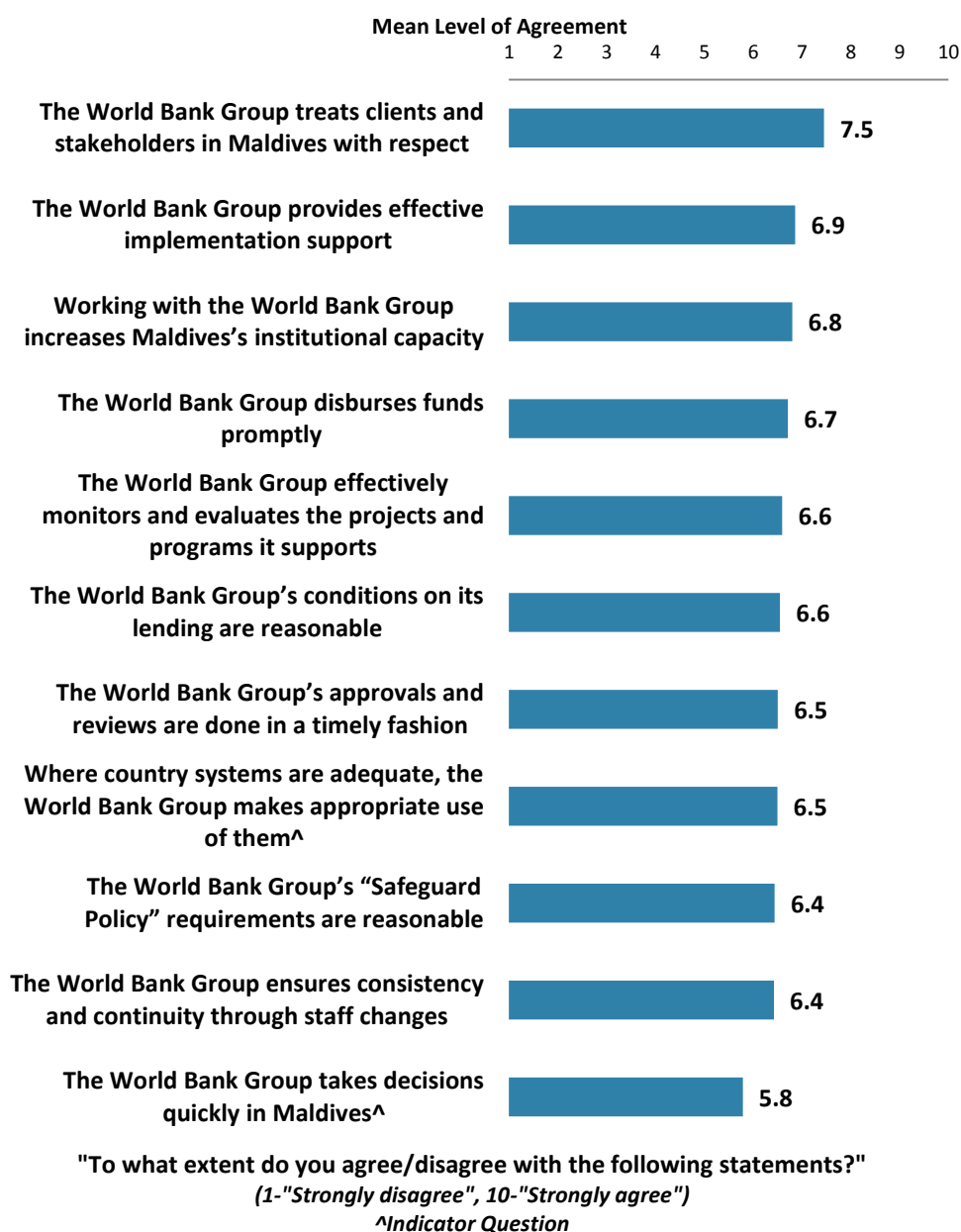
- Respondents across stakeholder groups had statistically similar levels of agreement with all three statements below about the WBG's work in Maldives.
- Respondents who professionally collaborate/work with WBG tended to have significantly higher levels of agreement with the statement that *"the WBG supports programs and strategies that are realistic for Maldives"* compared to respondents who do not professionally collaborate/work with WBG.



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions

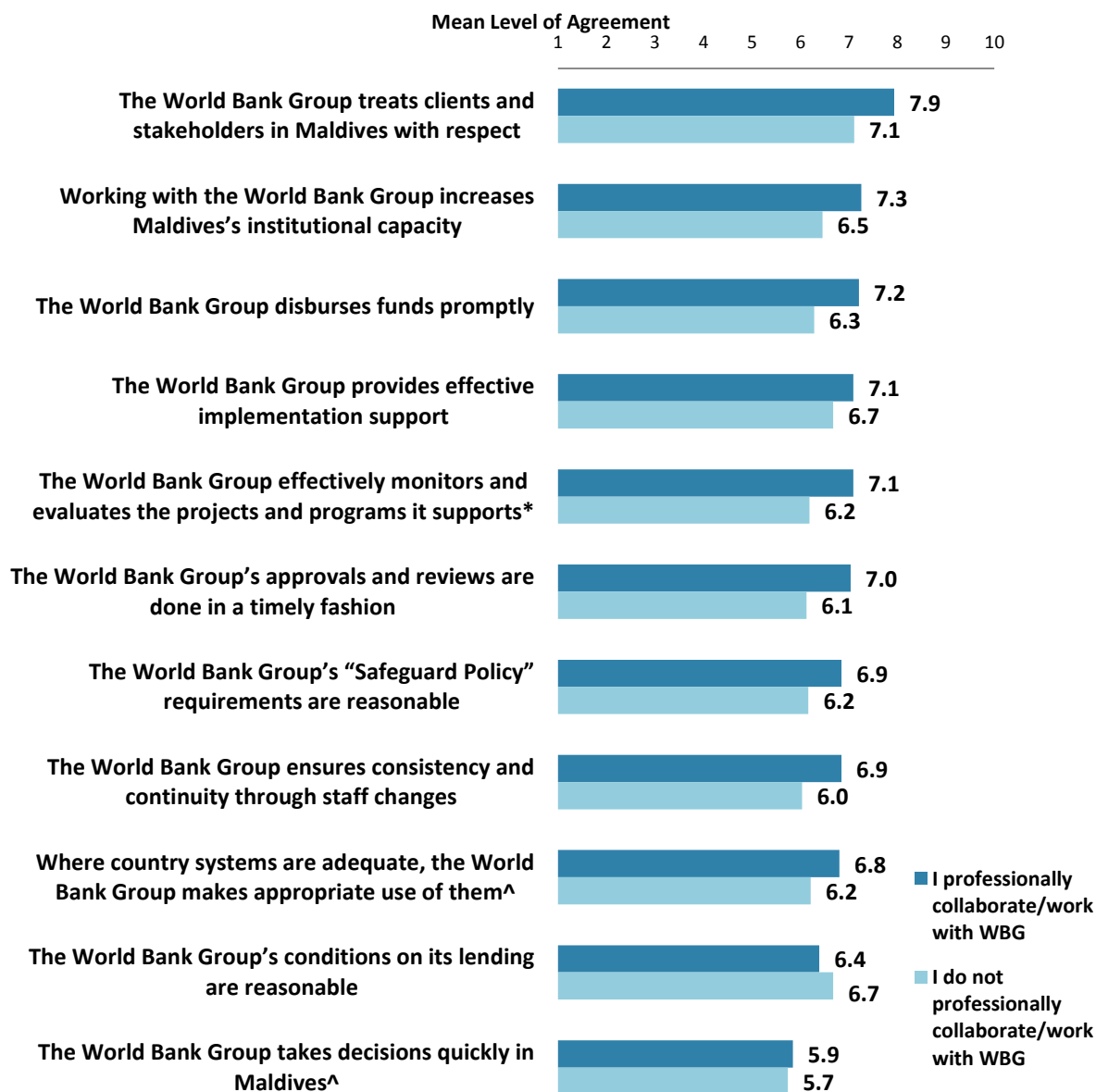
- Respondents from PMUs and consultants working on WBG projects had the highest levels of agreement with the statement that “*working with the WBG increases Maldives’ institutional capacity*,” whereas respondents from bilateral/multilateral agencies had significantly lower levels of agreement.



## VII. How the World Bank Group Operates (continued)

### Overall Perceptions (continued)

- Respondents who professionally collaborate/work with WBG had significantly higher levels of agreement with the statement that “the WBG effectively monitors and evaluates the projects and programs it support,” compared to respondents who do not collaborate/work with WBG (indicated with an \* below).



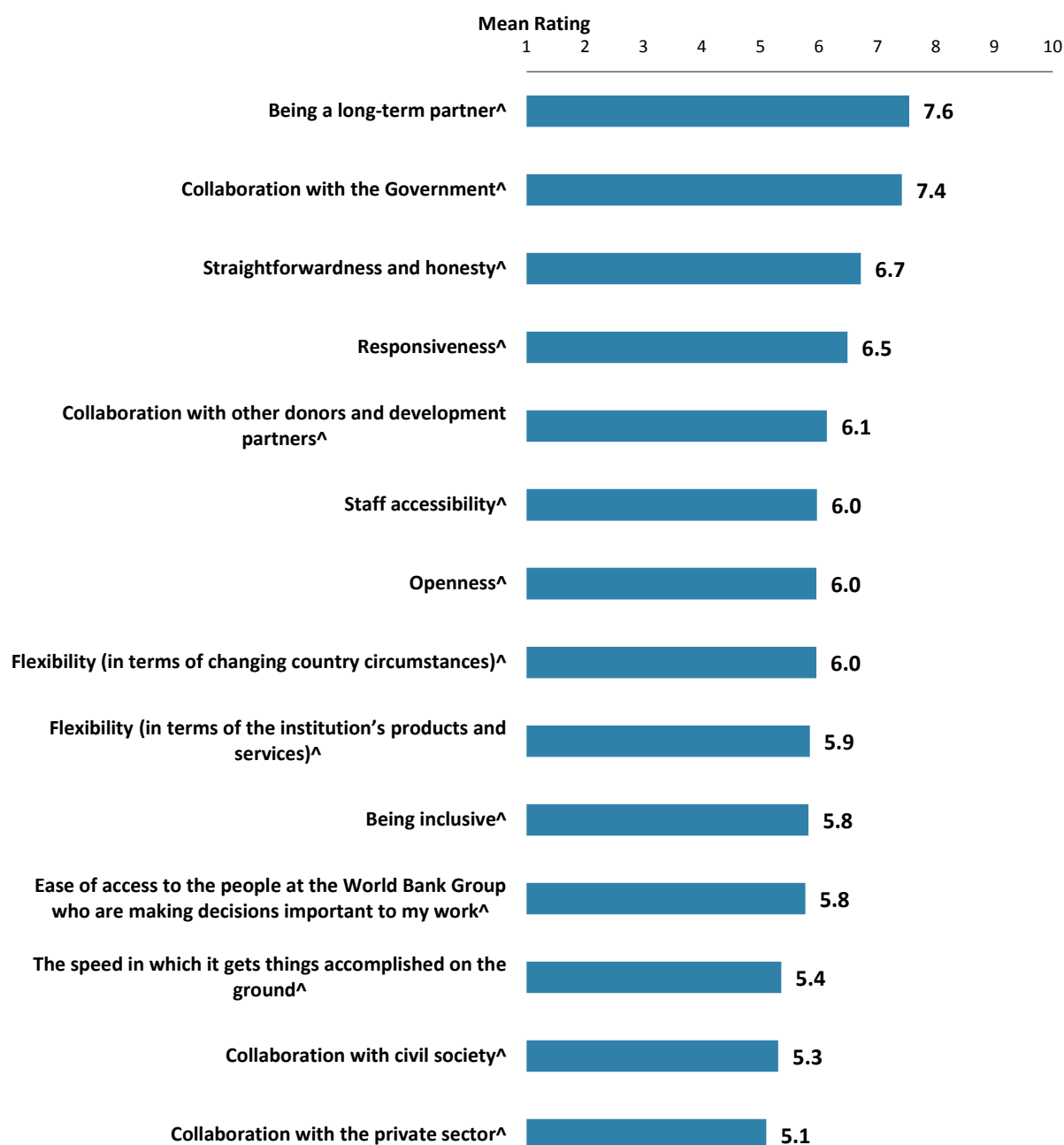
"To what extent do you agree/disagree with the following statements?"  
 (1-"Strongly disagree", 10-"Strongly agree")

\*Significantly different between respondents who do and do not collaborate/work with WBG

^Indicator Question

## VII. How the World Bank Group Operates (continued)

### The World Bank Group as an Effective Development Partner



"To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

^Indicator Question

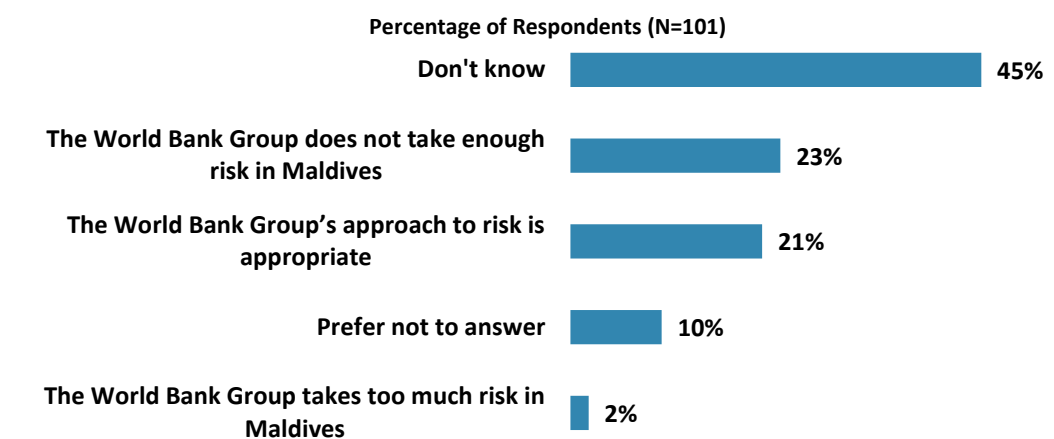
## VII. How the World Bank Group Operates (continued)

### The World Bank Group as an Effective Development Partner (continued)

- Respondents from independent government institutions tended to give the highest ratings for the WBG's "*staff accessibility*", whereas respondents from the private sector/financial sector/private banks tended to give significantly lower ratings.
- Respondents from PMUs and consultants/contractors working on WBG projects tended to give the highest ratings for the "*ease of access to the people at the World Bank Group who are making decisions important to my work*", whereas respondents from bilateral/multilateral agencies tended to give significantly lower ratings.
- It is worth noting that respondents' ratings for these fourteen areas are all statistically significantly correlated with stakeholders' perception of the WBG's ability to achieve development results in Maldives.
- Respondents who professionally collaborate/work with the World Bank Group gave significantly higher ratings than respondent who do not collaborate with the institution for the following aspects of the WBG being an effective development partner:
  - *Responsiveness;*
  - *Being inclusive;*
  - *Staff accessibility;*
  - *Straightforwardness and honesty;*
  - *Ease of access to the people at the World Bank Group who are making decisions important to my work;*
  - *Collaboration with civil society;*
  - *Collaboration with the private sector; and*
  - *The speed in which it gets things accomplished on the ground.*

## VII. How the World Bank Group Operates (continued)

### The World Bank Group's Approach to Risk in Maldives

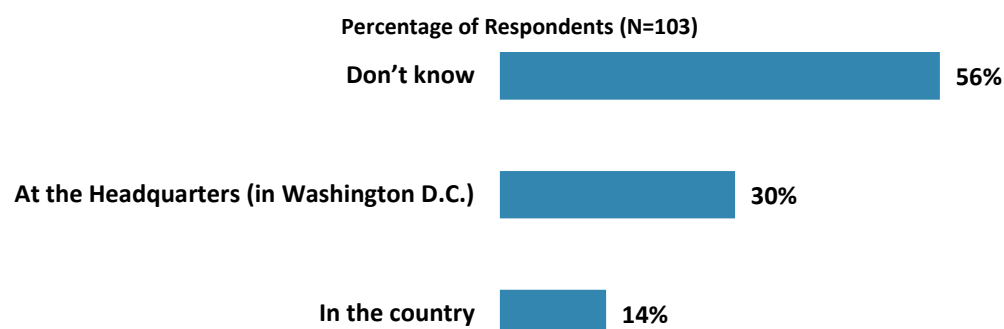


"Which of the following best describes the way the World Bank Group operates in Maldives?"  
(Respondents chose from a list.)

(Note: Percentages may not total 100 due to rounding)

### Making Decisions about the WBG Program in Maldives

- Respondents who professionally work with the WBG were significantly more likely to indicate that the WBG's decisions are primarily made at its Headquarters in Washington D.C., compared to respondents who do not collaborate with the organization.

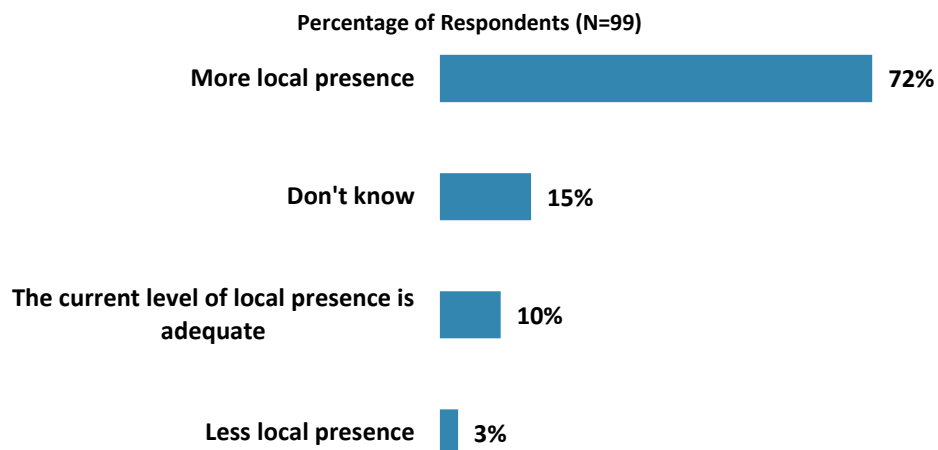


"Where are the World Bank Group's decisions made primarily that support the program in Maldives?" (Respondents chose from a list.)

## VII. How the World Bank Group Operates (continued)

### The World Bank Group's Local Presence in Maldives

- Respondents across stakeholder groups, both collaborators and non-collaborators, all agreed that the WBG should have more local presence in Maldives.



**“To be a more effective development partner in Maldives, do you believe that the World Bank Group should have...?” (Respondents chose from a list.)**

## VII. How the World Bank Group Operates (continued)

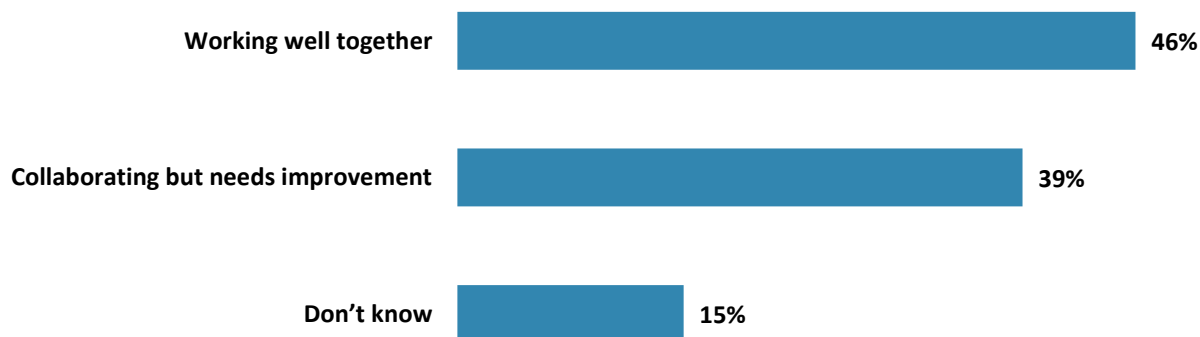
### IFC and IBRD Working Together

Percentage of Respondents (N=87)



“Do your projects involve both the World Bank and IFC?”

Percentage of Respondents (N=13)



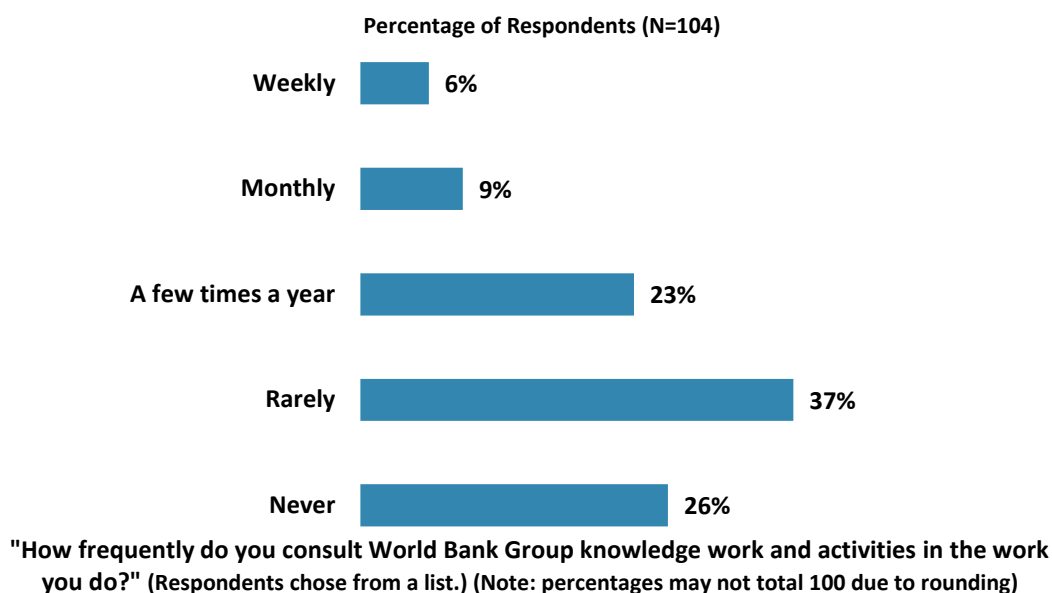
“If yes, what was your view on the two institutions working together in Maldives?”

(Respondents chose from a list.)

## VIII. World Bank Group's Knowledge and Instruments

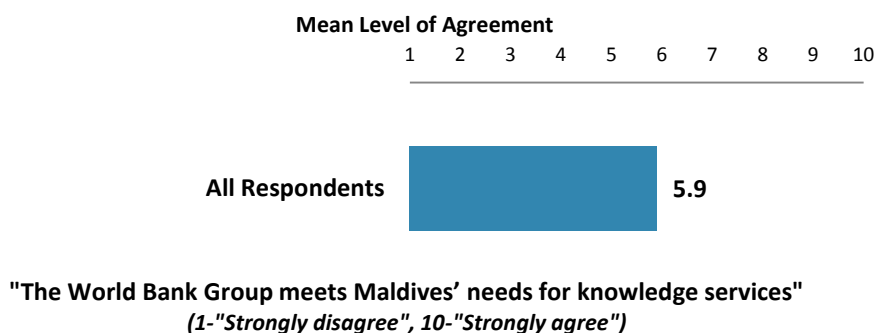
### Frequencies of Consulting WBG's Knowledge Work and Activities

- Respondents from PMUs and consultants/contractors working on WBG projects used the WBG's knowledge work and activities significantly more often than respondents from other stakeholder groups.



### Meeting Maldives's Knowledge Needs *(Indicator Question)*

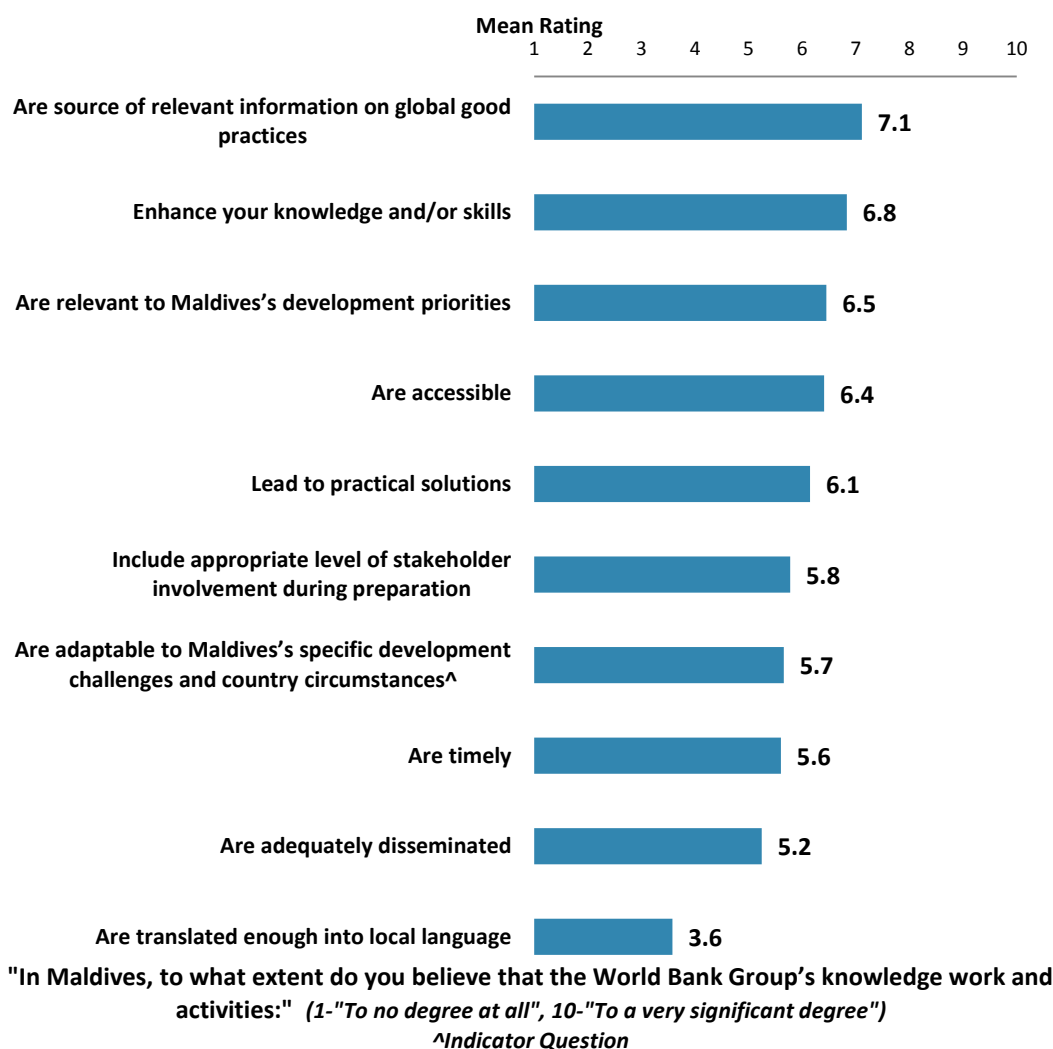
- Respondents across stakeholder groups had statistically similar levels of agreement that World Bank Group meets Maldives's needs for knowledge services.
- Respondents who do and do not professionally collaborate/work with the WBG had statistically similar levels of agreement that World Bank Group meets Maldives's needs for knowledge services.



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities

- Respondents from PMUs and contractors working on WBG projects had the highest ratings for the extent to which the WBG's knowledge work and activities are "*timely*," whereas respondents from bilateral/multilateral agencies had significantly lower ratings.
- Respondents who do and do not collaborate with the WBG had statistically similar ratings for all of the following qualities of the WBG's knowledge work and activities.



## VIII. World Bank Group's Knowledge and Instruments (continued)

### Contribution of the WBG's Knowledge Work and Activities *(Indicator Question)*

- Respondents across stakeholder groups had statistically similar ratings for the significance of the contribution that the WBG's knowledge work and activities make to development results in Maldives.
- Respondents who do and do not professionally collaborate/work with the WBG had statistically similar ratings for the significance of the contribution that the WBG's knowledge work and activities make to development results in Maldives.

Mean Significance Rating

1 2 3 4 5 6 7 8 9 10

All Respondents



6.6

"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"  
(1-"Not significant at all", 10-"Very significant")

### Technical Quality of the WBG's Knowledge Work and Activities *(Indicator Question)*

- Respondents across stakeholder groups gave statistically similar ratings for the technical quality of the WBG's knowledge work and activities.
- Respondents who do and do not professionally collaborate/work with the WBG also had statistically similar ratings for the technical quality of the WBG's knowledge work and activities.

Mean Technical Quality Rating

1 2 3 4 5 6 7 8 9 10

All Respondents



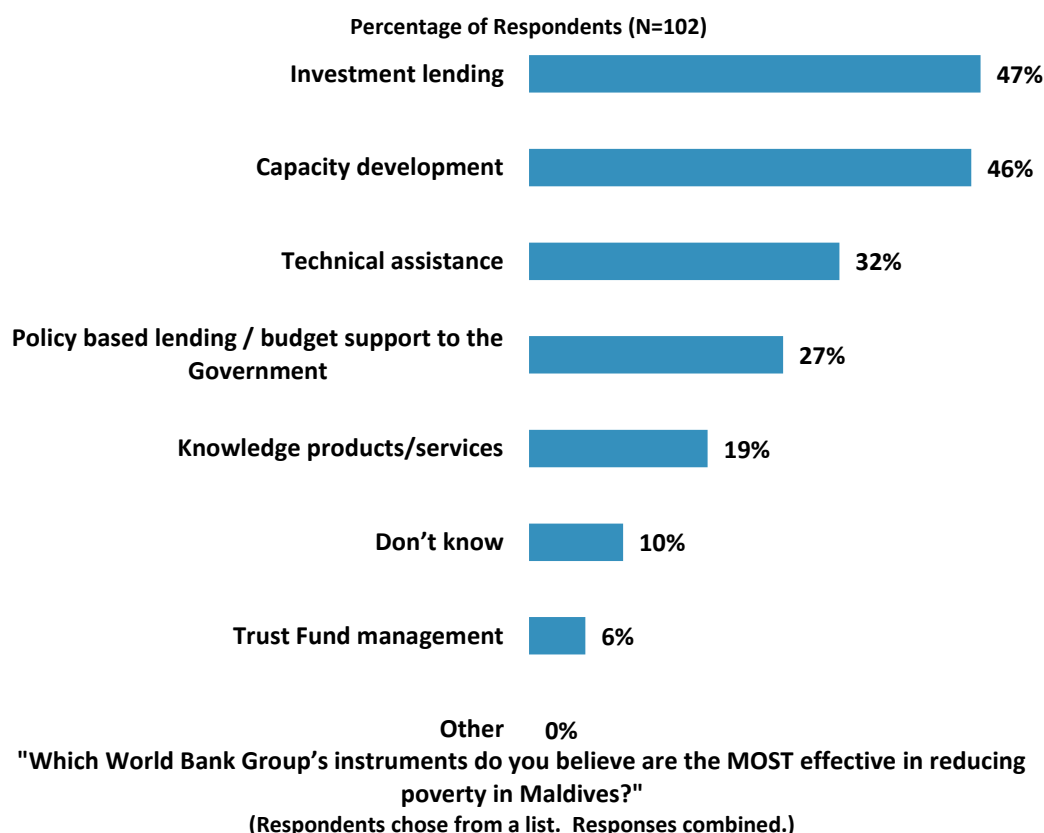
6.6

"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"  
(1-"Very low technical quality", 10-"Very high technical quality")

## VIII. World Bank Group's Knowledge and Instruments (continued)

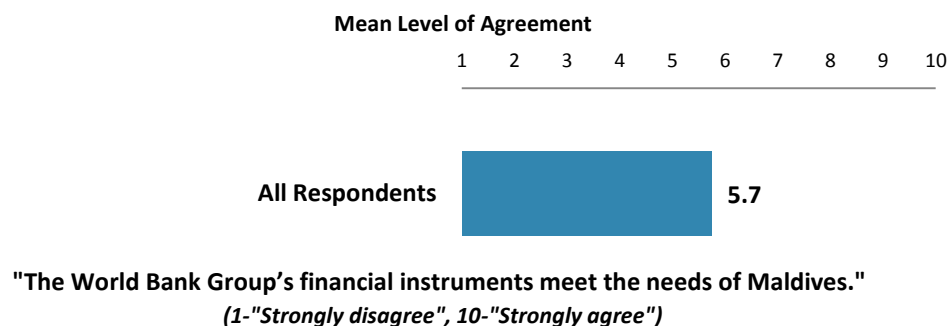
### Most Effective Instruments in Reducing Poverty

- Respondents who professionally work with the WBG are significantly more likely to indicate that the most effective instrument in reducing poverty in Maldives is "*capacity development*" compared to respondents who do not collaborate with the WBG.



### Meeting Maldives's Needs for Financial Instruments (*Indicator Question*)

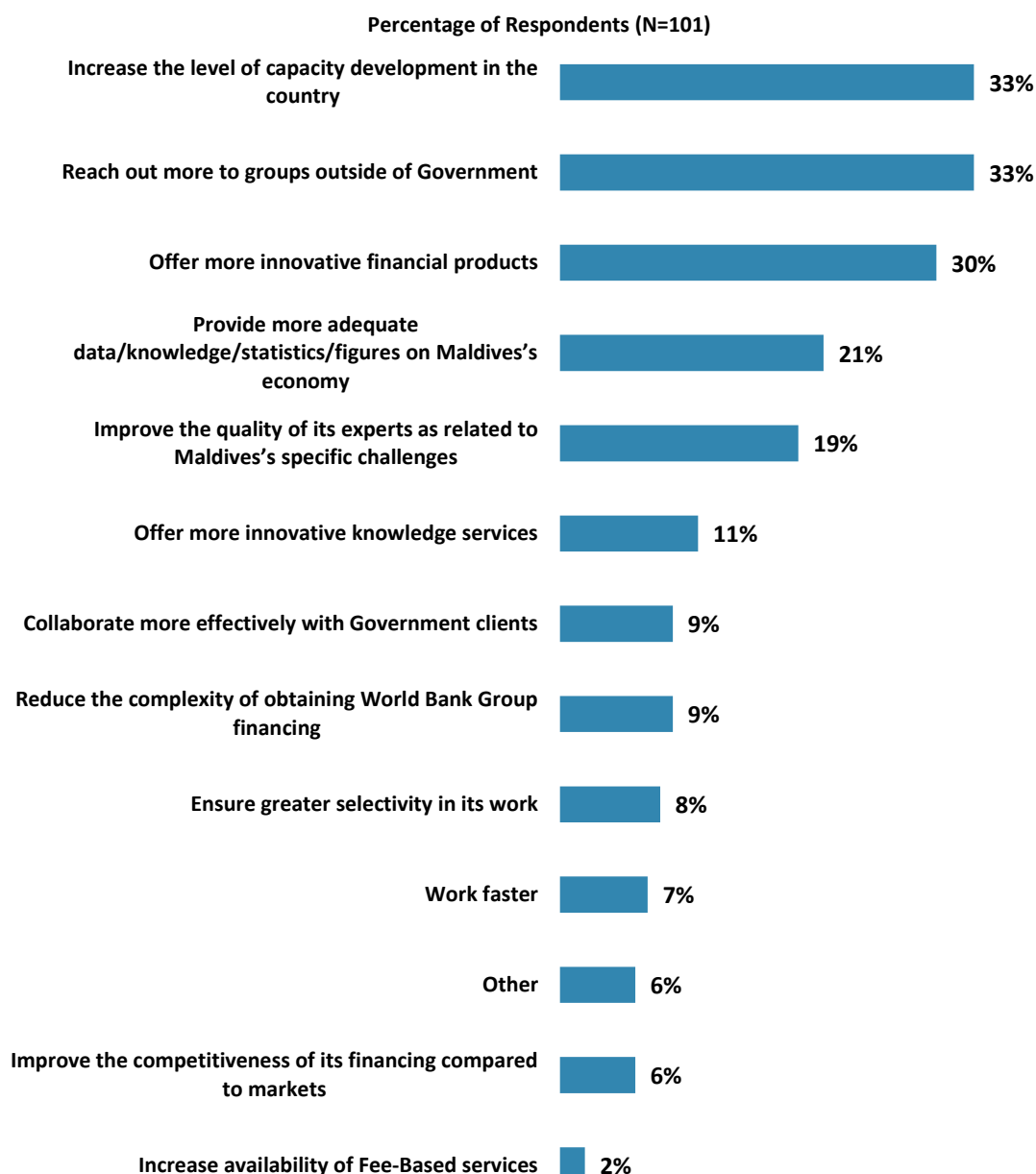
- Respondents across stakeholder groups, whether or not they collaborate with the WBG, had statistically similar levels of agreement that the World Bank Group's financial instruments meet Maldives's needs.



## IX. The Future Role of the World Bank Group in Maldives

### Making the World Bank Group of Greater Value

- While pluralities of respondents across stakeholder groups agreed that the WBG should “*increase the level of capacity development in the country*” and “*reach out more to groups outside of Government*” to make itself of greater value in Maldives, respondents who do not collaborate with the WBG were significantly more likely than those who collaborate to indicate that the WBG needs to “*reach out more to groups outside of Government.*”

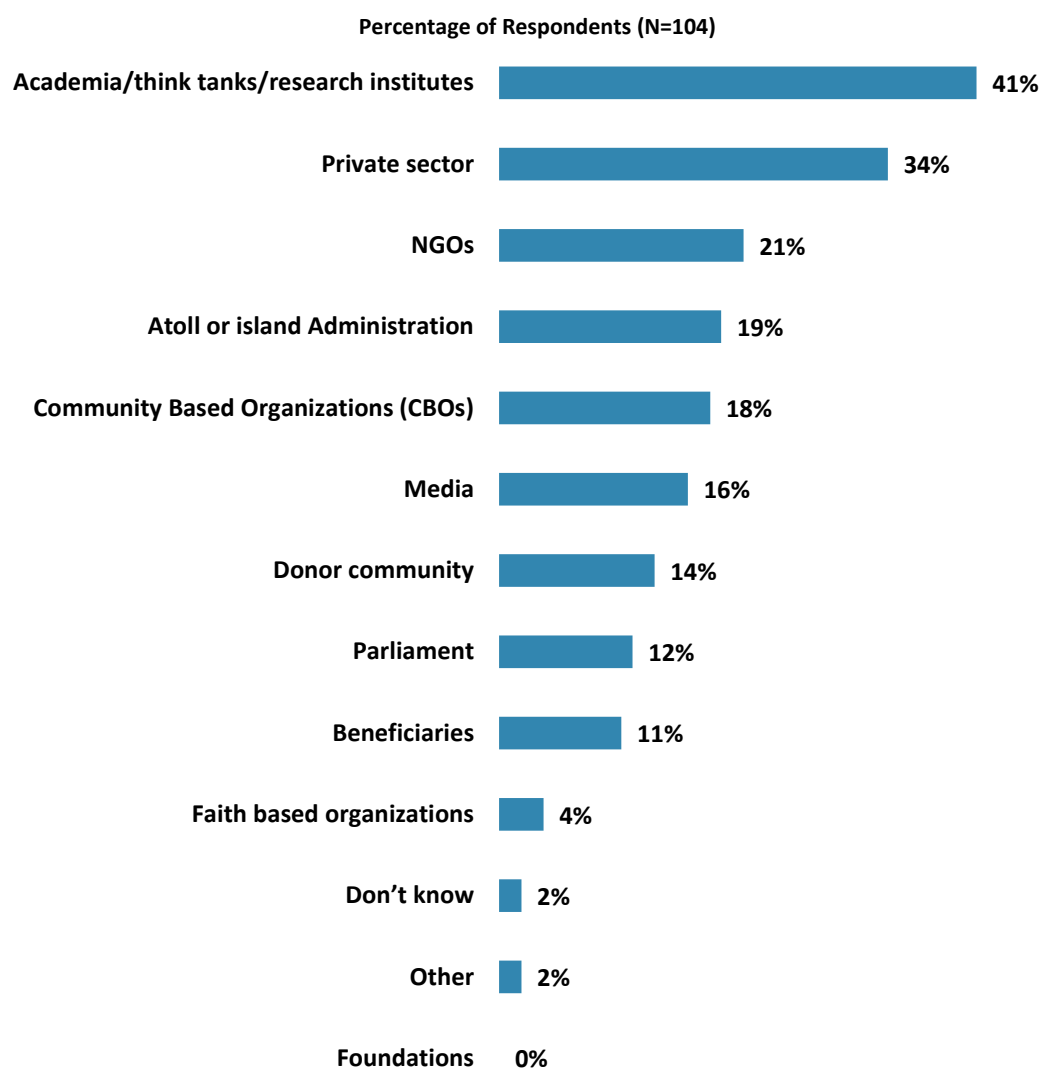


"Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

## IX. The Future Role of the World Bank Group in Maldives (continued)

### Making the World Bank Group of Greater Value

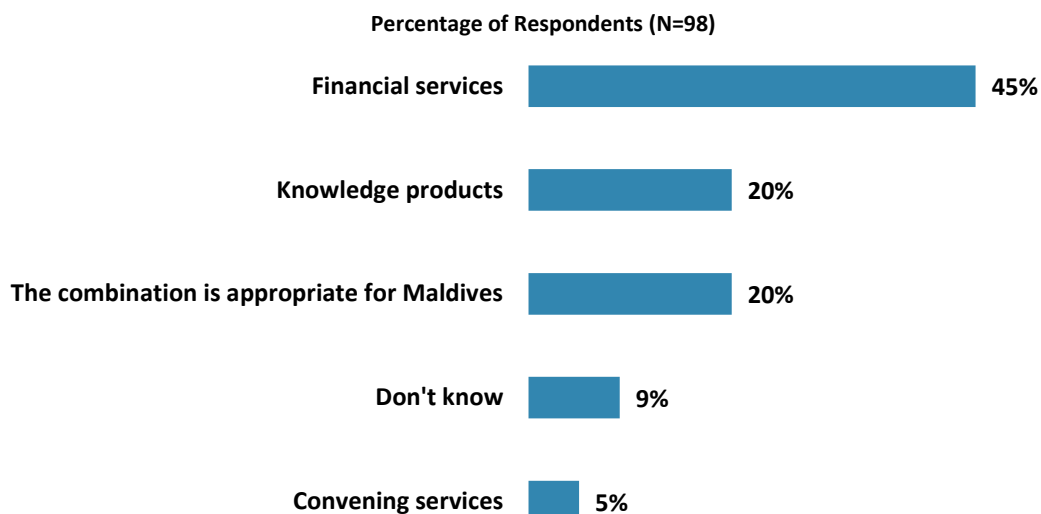
- Respondents from the private sector/financial sector/private banks were significantly more likely to indicate that the WBG should collaborate more with the private sector than respondents from other stakeholder groups.



"In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there?"  
(Respondents chose from a list. Responses combined.)

## IX. The Future Role of the World Bank Group in Maldives (continued)

### World Bank Group's Services in Maldives

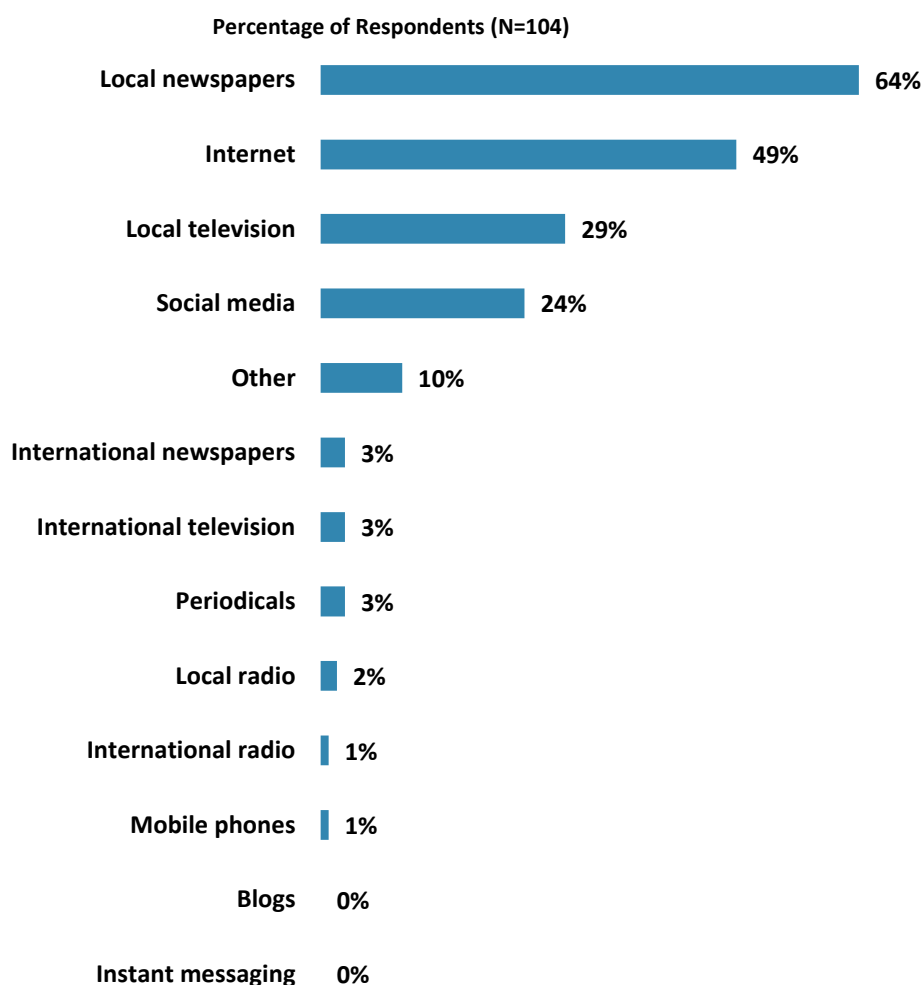


**"When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives?"**

(Respondents chose from a list.)(Note: percentages may not total 100 due to rounding)

## X. Communication and Openness

### General Information Sources

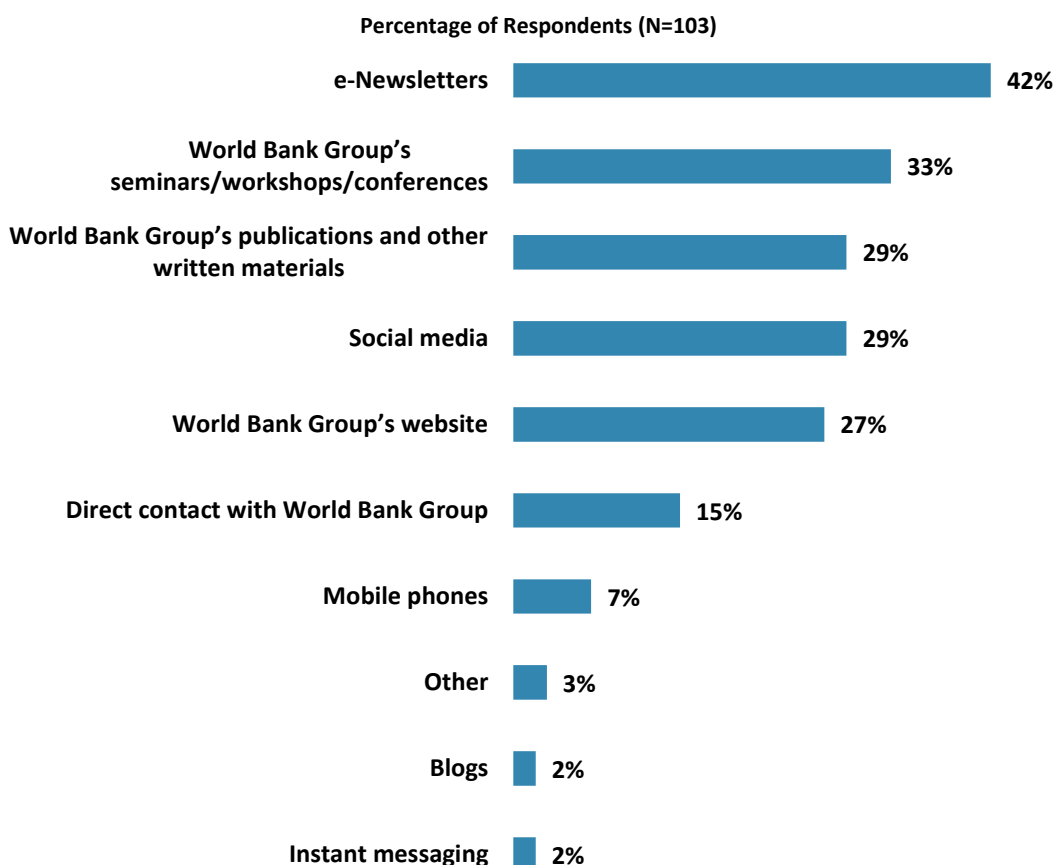


"How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

## X. Communication and Openness (continued)

### Preferred Information Sources

- Respondents who collaborate with the WBG were significantly *more* likely to prefer receiving information from the WBG through the organization's seminars/workshops/conferences compared to those who do not work with the organization.
- Respondents who collaborate with the WBG were significantly *less* likely to prefer receiving information from the WBG through the WBG's publications and other written materials compared to those who do not work with the organization.



"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)"

(Respondents chose from a list. Responses combined.)

## X. Communication and Openness (continued)

### Access to Information

Percentage of Respondents (N=93)



"Are you aware of the World Bank Group's Access to Information Policy under which the Bank Group will now disclose any information in its possession that is not on a list of exceptions?"

- Respondents from bilateral/multilateral agencies were significantly more likely to have requested information from the WBG than other stakeholders.

Percentage of Respondents (N=98)



"Have you requested information from the World Bank Group on its activities in the past year?"

Percentage of Respondents (N=7)



"Were you able to obtain this information?"

## X. Communication and Openness (continued)

### Internet Access

Percentage of Respondents (N=94)



"Do you have access to the Internet?"

Percentage of Respondents (N=88)

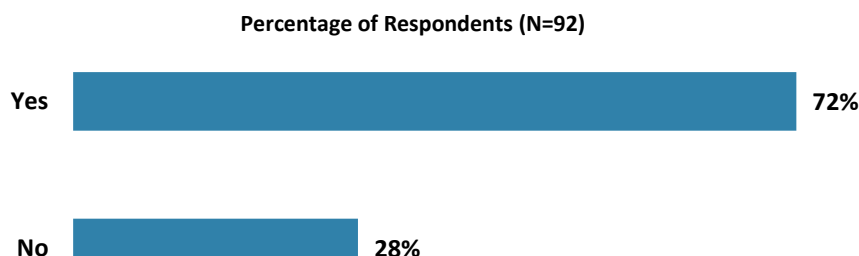


"Which Internet connection do you use primarily when visiting a World Bank Group website?"  
(Respondents chose from a list.)

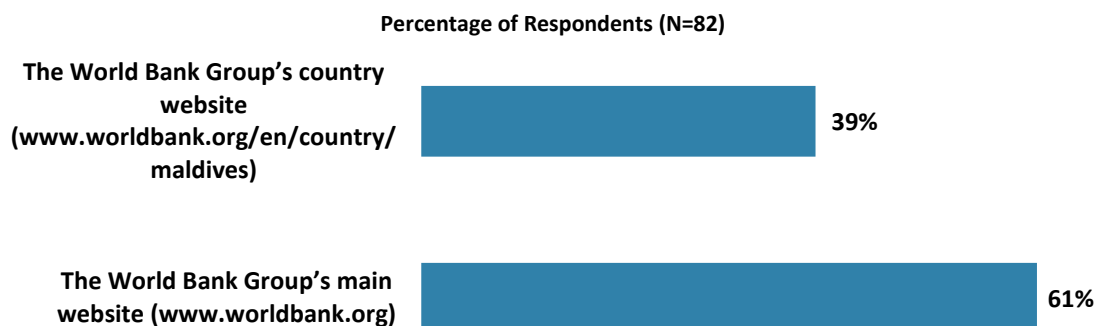
## X. Communication and Openness (continued)

### Website Usage

- Respondents who collaborate with the WBG were significantly more likely to have used the WBG website than those who do not work with the organization.



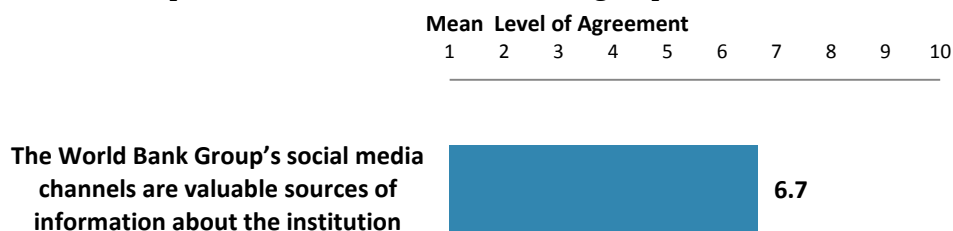
"Do you use/have you used the World Bank Group website?"



"Which do you primarily use?"

### Evaluation of WBG's Social Media Channels

- Respondents from PMUs and consultants/contractors working on WBG projects had significantly higher levels of agreement that the WBG's social media channels are valuable than respondents from other stakeholder groups.

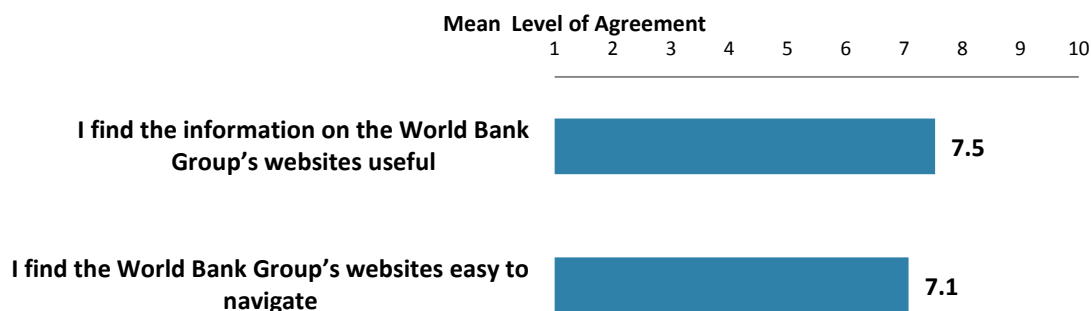


"Please rate how much you agree with the following statements"  
(1-"Strongly disagree", 10-"Strongly agree")

## X. Communication and Openness (continued)

### Website Evaluation

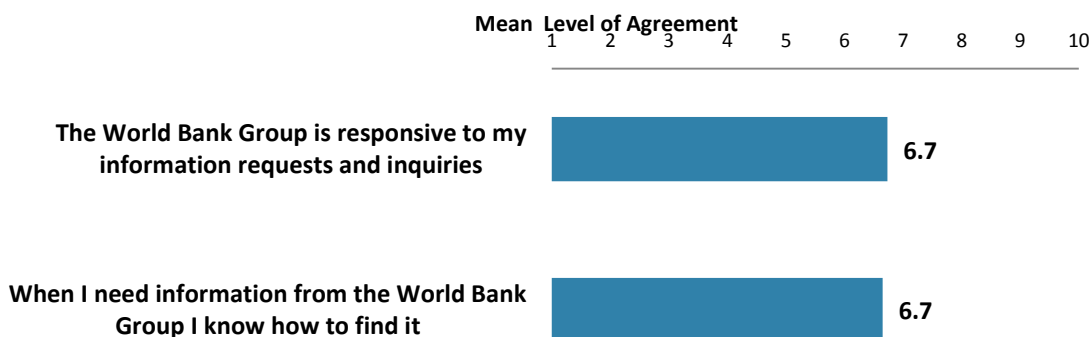
- Respondents who collaborate with the WBG had significantly higher levels of agreement with the statement that “*I find the WBG’s website useful*” than respondents who do not work with the organization.



"Please rate how much you agree with the following"  
(1-"Strongly disagree", 10-"Strongly agree")

### Information Sharing

- Respondents who collaborate with the WBG had significantly higher levels of agreement with both statements below than respondents who do not work with the organization.

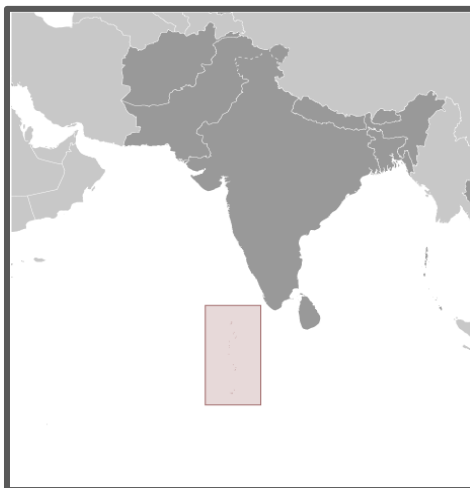


"Please rate how much you agree with the following statements"  
(1-"Strongly disagree", 10-"Strongly agree")

## XI. Appendices

|                                                                   |     |
|-------------------------------------------------------------------|-----|
| A. Responses to All Questions across All Respondents .....        | 54  |
| B. Responses to All Questions by Stakeholder Groups .....         | 68  |
| C. Responses to All Questions by Levels of Collaboration.....     | 86  |
| D. Indicator Questions as a Function of Exposure to the WBG ..... | 99  |
| E. Indicator Questions by Stakeholder Groups .....                | 100 |
| F. WBG Country Opinion Survey FY 14 – Maldives Questionnaire .    | 101 |

### Maldives



## Appendix A: Responses to All Questions across All Respondents (N=104)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. General Issues Facing Maldives

| 1. In general would you say that Maldives is headed in ... ? | Percentage of Respondents (N=97) |
|--------------------------------------------------------------|----------------------------------|
| The right direction                                          | 42.3%                            |
| Not sure                                                     | 39.2%                            |
| The wrong direction                                          | 18.6%                            |

| 2. Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=102) |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| Law and justice                                                                                                                                                                                            | 30.4%                                                 |
| Macroeconomic management/fiscal sustainability                                                                                                                                                             | 26.5%                                                 |
| Anti corruption                                                                                                                                                                                            | 24.5%                                                 |
| Health                                                                                                                                                                                                     | 20.6%                                                 |
| Governance effectiveness                                                                                                                                                                                   | 18.6%                                                 |
| Education                                                                                                                                                                                                  | 14.7%                                                 |
| Crime and violence                                                                                                                                                                                         | 13.7%                                                 |
| Youth unemployment                                                                                                                                                                                         | 12.7%                                                 |
| Job creation/employment                                                                                                                                                                                    | 11.8%                                                 |
| Public expenditure/financial management                                                                                                                                                                    | 10.8%                                                 |
| Economic growth                                                                                                                                                                                            | 10.8%                                                 |
| Transport                                                                                                                                                                                                  | 10.8%                                                 |
| Access to financial services                                                                                                                                                                               | 9.8%                                                  |
| Gender equity                                                                                                                                                                                              | 8.8%                                                  |
| Foreign direct investment                                                                                                                                                                                  | 8.8%                                                  |
| Domestic private sector development                                                                                                                                                                        | 7.8%                                                  |
| Regulatory framework                                                                                                                                                                                       | 7.8%                                                  |
| Water and sanitation                                                                                                                                                                                       | 6.9%                                                  |
| Social protection                                                                                                                                                                                          | 5.9%                                                  |
| Development of remote islands                                                                                                                                                                              | 5.9%                                                  |
| Energy                                                                                                                                                                                                     | 5.9%                                                  |
| Environmental sustainability                                                                                                                                                                               | 4.9%                                                  |
| Urban development                                                                                                                                                                                          | 4.9%                                                  |
| Equality of opportunity                                                                                                                                                                                    | 4.9%                                                  |
| Poverty reduction                                                                                                                                                                                          | 3.9%                                                  |
| Food security                                                                                                                                                                                              | 2.0%                                                  |
| Natural resource management                                                                                                                                                                                | 1.0%                                                  |
| Trade and exports                                                                                                                                                                                          | 1.0%                                                  |
| Information and communications technology                                                                                                                                                                  | 1.0%                                                  |
| Agricultural development                                                                                                                                                                                   | 1.0%                                                  |
| Global/regional integration                                                                                                                                                                                | 0.0%                                                  |
| Climate change                                                                                                                                                                                             | 0.0%                                                  |
| Communicable/non-communicable diseases                                                                                                                                                                     | 0.0%                                                  |
| Disaster management                                                                                                                                                                                        | 0.0%                                                  |

**A. General Issues Facing Maldives (continued)**

| <b>3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)</b> | <b>Percentage of Respondents<br/>(Responses Combined; N=103)</b> |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|
| Job creation/employment                                                                                                                                                                                                                    | 33.0%                                                            |
| Economic growth                                                                                                                                                                                                                            | 29.1%                                                            |
| Equality of opportunity                                                                                                                                                                                                                    | 22.3%                                                            |
| Development of remote islands                                                                                                                                                                                                              | 19.4%                                                            |
| Education                                                                                                                                                                                                                                  | 18.4%                                                            |
| Governance effectiveness                                                                                                                                                                                                                   | 16.5%                                                            |
| Anti corruption                                                                                                                                                                                                                            | 15.5%                                                            |
| Macroeconomic management/fiscal sustainability                                                                                                                                                                                             | 15.5%                                                            |
| Domestic private sector development                                                                                                                                                                                                        | 13.6%                                                            |
| Law and justice                                                                                                                                                                                                                            | 11.7%                                                            |
| Access to financial services                                                                                                                                                                                                               | 11.7%                                                            |
| Social protection                                                                                                                                                                                                                          | 11.7%                                                            |
| Youth unemployment                                                                                                                                                                                                                         | 10.7%                                                            |
| Public expenditure/financial management                                                                                                                                                                                                    | 8.7%                                                             |
| Agricultural development                                                                                                                                                                                                                   | 7.8%                                                             |
| Health                                                                                                                                                                                                                                     | 7.8%                                                             |
| Gender equity                                                                                                                                                                                                                              | 6.8%                                                             |
| Foreign direct investment                                                                                                                                                                                                                  | 6.8%                                                             |
| Transport                                                                                                                                                                                                                                  | 6.8%                                                             |
| Urban development                                                                                                                                                                                                                          | 4.9%                                                             |
| Crime and violence                                                                                                                                                                                                                         | 3.9%                                                             |
| Energy                                                                                                                                                                                                                                     | 2.9%                                                             |
| Trade and exports                                                                                                                                                                                                                          | 2.9%                                                             |
| Water and sanitation                                                                                                                                                                                                                       | 1.9%                                                             |
| Regulatory framework                                                                                                                                                                                                                       | 1.9%                                                             |
| Food security                                                                                                                                                                                                                              | 1.9%                                                             |
| Information and communications technology                                                                                                                                                                                                  | 1.0%                                                             |
| Natural resource management                                                                                                                                                                                                                | 1.0%                                                             |
| Climate change                                                                                                                                                                                                                             | 0.0%                                                             |
| Global/regional integration                                                                                                                                                                                                                | 0.0%                                                             |
| Communicable/non-communicable diseases                                                                                                                                                                                                     | 0.0%                                                             |
| Environmental sustainability                                                                                                                                                                                                               | 0.0%                                                             |
| Disaster management                                                                                                                                                                                                                        | 0.0%                                                             |

**A. General Issues Facing Maldives (continued)**

| <b>4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Maldives? (Choose no more than THREE)</b> | <b>Percentage of Respondents (Responses Combined; N=104)</b> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| Foreign direct investment                                                                                                                                                                           | 41.3%                                                        |
| Governance effectiveness                                                                                                                                                                            | 23.1%                                                        |
| Domestic private sector development                                                                                                                                                                 | 23.1%                                                        |
| Access to financial services                                                                                                                                                                        | 21.2%                                                        |
| Trade and exports                                                                                                                                                                                   | 19.2%                                                        |
| Youth unemployment                                                                                                                                                                                  | 15.4%                                                        |
| Education                                                                                                                                                                                           | 15.4%                                                        |
| Job creation/employment                                                                                                                                                                             | 14.4%                                                        |
| Macroeconomic management/fiscal sustainability                                                                                                                                                      | 14.4%                                                        |
| Public expenditure/financial management                                                                                                                                                             | 14.4%                                                        |
| Anti corruption                                                                                                                                                                                     | 13.5%                                                        |
| Law and justice                                                                                                                                                                                     | 11.5%                                                        |
| Development of remote islands                                                                                                                                                                       | 11.5%                                                        |
| Regulatory framework                                                                                                                                                                                | 9.6%                                                         |
| Transport                                                                                                                                                                                           | 7.7%                                                         |
| Global/regional integration                                                                                                                                                                         | 6.7%                                                         |
| Equality of opportunity                                                                                                                                                                             | 6.7%                                                         |
| Agricultural development                                                                                                                                                                            | 4.8%                                                         |
| Energy                                                                                                                                                                                              | 3.8%                                                         |
| Gender equity                                                                                                                                                                                       | 3.8%                                                         |
| Urban development                                                                                                                                                                                   | 2.9%                                                         |
| Information and communications technology                                                                                                                                                           | 2.9%                                                         |
| Environmental sustainability                                                                                                                                                                        | 2.9%                                                         |
| Health                                                                                                                                                                                              | 1.9%                                                         |
| Natural resource management                                                                                                                                                                         | 1.9%                                                         |
| Communicable/non-communicable diseases                                                                                                                                                              | 1.0%                                                         |
| Crime and violence                                                                                                                                                                                  | 1.0%                                                         |
| Social protection                                                                                                                                                                                   | 0.0%                                                         |
| Climate change                                                                                                                                                                                      | 0.0%                                                         |
| Disaster management                                                                                                                                                                                 | 0.0%                                                         |
| Water and sanitation                                                                                                                                                                                | 0.0%                                                         |
| Food security                                                                                                                                                                                       | 0.0%                                                         |

**A. General Issues Facing Maldives (continued)**

| 5. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "Shared Prosperity" in Maldives, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO) | Percentage of Respondents<br>(Responses Combined; N=94) |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| Better entrepreneurial opportunities                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 37.2%                                                   |
| Education and training that better ensure job opportunity                                                                                                                                                                                                                                                                                                                                                                                                                               | 30.9%                                                   |
| Better employment opportunities for young people                                                                                                                                                                                                                                                                                                                                                                                                                                        | 24.5%                                                   |
| Greater access to financial services for the poor                                                                                                                                                                                                                                                                                                                                                                                                                                       | 22.3%                                                   |
| Greater equity of fiscal policy                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 13.8%                                                   |
| Consistent economic growth                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 13.8%                                                   |
| Better opportunity for the poor who live in remote islands                                                                                                                                                                                                                                                                                                                                                                                                                              | 9.6%                                                    |
| Greater access to health and nutrition for citizens                                                                                                                                                                                                                                                                                                                                                                                                                                     | 8.5%                                                    |
| Greater voice and participation for citizens to help ensure greater accountability                                                                                                                                                                                                                                                                                                                                                                                                      | 7.4%                                                    |
| Better employment opportunities for women                                                                                                                                                                                                                                                                                                                                                                                                                                               | 7.4%                                                    |
| Better quality public services                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 6.4%                                                    |
| More reliable social safety net                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 6.4%                                                    |
| Other                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 5.3%                                                    |
| A growing middle class                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 5.3%                                                    |
| Better opportunity for the poor who live in urban areas                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1.1%                                                    |

**B. Overall Attitudes toward the World Bank Group**

| <b>Familiarity</b>                                                                                                        | <b>N</b> | <b>DK</b> | <b>Mean</b> | <b>SD</b> |
|---------------------------------------------------------------------------------------------------------------------------|----------|-----------|-------------|-----------|
| 1. How familiar are you with the work of the World Bank Group in Maldives? (1-Not familiar at all, 10-Extremely familiar) | 104      | 0         | 4.97        | 2.48      |

| <b>Effectiveness*</b>                                                                                                                    | <b>N</b> | <b>DK</b> | <b>Mean</b> | <b>SD</b> |
|------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------|-------------|-----------|
| 2. Overall, please rate your impression of the World Bank Group's effectiveness in Maldives? (1-Not effective at all, 10-Very effective) | 86       | 17        | 5.34        | 1.81      |

| <b>Staff Preparedness*</b>                                                                                                                                                                                                             | <b>N</b> | <b>DK</b> | <b>Mean</b> | <b>SD</b> |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------|-------------|-----------|
| 3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help solve Maldives's most complicated development challenges? (1-To no degree at all, 10-To a very significant degree) | 69       | 33        | 6.10        | 1.90      |

**B. Overall Attitudes toward the World Bank Group (continued)**

| <b>4. When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)</b> | <b>Percentage of Respondents<br/>(Responses Combined; N=102)</b> |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|
| Macroeconomic management/fiscal sustainability                                                                                                                                                                                                                                                 | 25.5%                                                            |
| Education                                                                                                                                                                                                                                                                                      | 23.5%                                                            |
| Economic growth                                                                                                                                                                                                                                                                                | 20.6%                                                            |
| Domestic private sector development                                                                                                                                                                                                                                                            | 17.6%                                                            |
| Public expenditure/financial management                                                                                                                                                                                                                                                        | 17.6%                                                            |
| Governance effectiveness                                                                                                                                                                                                                                                                       | 16.7%                                                            |
| Health                                                                                                                                                                                                                                                                                         | 15.7%                                                            |
| Anti corruption                                                                                                                                                                                                                                                                                | 15.7%                                                            |
| Access to financial services                                                                                                                                                                                                                                                                   | 14.7%                                                            |
| Law and justice                                                                                                                                                                                                                                                                                | 14.7%                                                            |
| Job creation/employment                                                                                                                                                                                                                                                                        | 12.7%                                                            |
| Social protection                                                                                                                                                                                                                                                                              | 10.8%                                                            |
| Youth unemployment                                                                                                                                                                                                                                                                             | 10.8%                                                            |
| Transport                                                                                                                                                                                                                                                                                      | 7.8%                                                             |
| Poverty reduction                                                                                                                                                                                                                                                                              | 7.8%                                                             |
| Crime and violence                                                                                                                                                                                                                                                                             | 7.8%                                                             |
| Equality of opportunity                                                                                                                                                                                                                                                                        | 6.9%                                                             |
| Regulatory framework                                                                                                                                                                                                                                                                           | 6.9%                                                             |
| Energy                                                                                                                                                                                                                                                                                         | 5.9%                                                             |
| Foreign direct investment                                                                                                                                                                                                                                                                      | 5.9%                                                             |
| Water and sanitation                                                                                                                                                                                                                                                                           | 4.9%                                                             |
| Gender equity                                                                                                                                                                                                                                                                                  | 4.9%                                                             |
| Development of remote islands                                                                                                                                                                                                                                                                  | 3.9%                                                             |
| Information and communications technology                                                                                                                                                                                                                                                      | 3.9%                                                             |
| Urban development                                                                                                                                                                                                                                                                              | 2.9%                                                             |
| Environmental sustainability                                                                                                                                                                                                                                                                   | 2.9%                                                             |
| Trade and exports                                                                                                                                                                                                                                                                              | 2.9%                                                             |
| Global/regional integration                                                                                                                                                                                                                                                                    | 2.0%                                                             |
| Food security                                                                                                                                                                                                                                                                                  | 2.0%                                                             |
| Agricultural development                                                                                                                                                                                                                                                                       | 2.0%                                                             |
| Communicable/non-communicable diseases                                                                                                                                                                                                                                                         | 1.0%                                                             |
| Climate change                                                                                                                                                                                                                                                                                 | 0.0%                                                             |
| Natural resource management                                                                                                                                                                                                                                                                    | 0.0%                                                             |
| Disaster management                                                                                                                                                                                                                                                                            | 0.0%                                                             |

**B. Overall Attitudes toward the World Bank Group (continued)**

| 5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives? | Percentage of Respondents (N=100) |                                |          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|--------------------------------|----------|
|                                                                                                                                                                    | Greatest Value                    | 2 <sup>nd</sup> Greatest Value | Combined |
| Capacity development                                                                                                                                               | 21.0%                             | 22.4%                          | 43.4%    |
| Financial resources                                                                                                                                                | 28.0%                             | 15.3%                          | 43.3%    |
| Technical assistance                                                                                                                                               | 13.0%                             | 26.5%                          | 39.5%    |
| Policy advice, studies, analyses                                                                                                                                   | 17.0%                             | 14.3%                          | 31.3%    |
| Mobilizing third party financial resources                                                                                                                         | 4.0%                              | 10.2%                          | 14.2%    |
| Donor coordination                                                                                                                                                 | 6.0%                              | 5.1%                           | 11.1%    |
| Convening/Facilitating                                                                                                                                             | 7.0%                              | 3.1%                           | 10.1%    |
| Data                                                                                                                                                               | 3.0%                              | 3.1%                           | 6.1%     |
| Linkage to non-Bank expertise                                                                                                                                      | 1.0%                              | 0.0%                           | 1.0%     |
| Other                                                                                                                                                              | 0.0%                              | 0.0%                           | 0.0%     |

| How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results? (1-Not effective at all, 10-Very effective) | Effectiveness |    |      |      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----|------|------|
|                                                                                                                                                                   | N             | DK | Mean | SD   |
| 6. Convening/Facilitating                                                                                                                                         | 63            | 33 | 5.87 | 1.85 |
| 7. Data                                                                                                                                                           | 64            | 32 | 5.91 | 2.11 |
| 8. Policy advice, studies, analyses                                                                                                                               | 75            | 21 | 6.35 | 1.80 |
| 9. Financial resources                                                                                                                                            | 78            | 19 | 6.51 | 1.85 |
| 10. Technical assistance                                                                                                                                          | 79            | 18 | 6.73 | 1.72 |
| 11. Mobilizing third party financial resources                                                                                                                    | 52            | 47 | 5.63 | 2.11 |
| 12. Donor coordination                                                                                                                                            | 59            | 38 | 6.05 | 2.07 |
| 13. Linkage to non-Bank expertise                                                                                                                                 | 45            | 52 | 5.00 | 1.95 |

| The World Bank Group can provide capacity building support in a number of ways in Maldives. To which degree would Maldives benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree) | Degree |    |      |      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----|------|------|
|                                                                                                                                                                                                                                       | N      | DK | Mean | SD   |
| 14. The public sector, related to implementation of specific development projects on the ground                                                                                                                                       | 98     | 4  | 7.62 | 1.91 |
| 15. The public sector, related to changing institutions                                                                                                                                                                               | 94     | 6  | 7.52 | 2.01 |
| 16. The private sector, related to institutional and policy change                                                                                                                                                                    | 93     | 9  | 7.18 | 2.00 |
| 17. Groups outside of government to help them more effectively engage and participate in development efforts                                                                                                                          | 96     | 7  | 7.60 | 2.26 |

| How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Maldives? (1-Not effective at all, 10-Very effective) | Effectiveness |    |      |      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----|------|------|
|                                                                                                                                                                                             | N             | DK | Mean | SD   |
| 18. Project implementation                                                                                                                                                                  | 71            | 33 | 6.59 | 1.51 |
| 19. Citizen engagement                                                                                                                                                                      | 50            | 54 | 5.08 | 1.90 |
| 20. Policy design                                                                                                                                                                           | 65            | 39 | 6.11 | 1.79 |

| When thinking about how to improve capacity building in Maldives to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important) | Importance |    |      |      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|----|------|------|
|                                                                                                                                                                                                                                                                                     | N          | DK | Mean | SD   |
| 21. Project implementation                                                                                                                                                                                                                                                          | 86         | 17 | 7.91 | 1.75 |
| 22. Citizen engagement                                                                                                                                                                                                                                                              | 75         | 28 | 7.57 | 2.15 |
| 23. Policy design                                                                                                                                                                                                                                                                   | 82         | 21 | 8.18 | 2.07 |

**B. Overall Attitudes toward the World Bank Group (continued)**

| <b>24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)</b> | <b>Percentage of Respondents (Responses Combined; N=99)</b> |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| Not enough public disclosure of its work                                                                                                           | 32.3%                                                       |
| Not adequately sensitive to political/social realities in Maldives                                                                                 | 19.2%                                                       |
| Not collaborating enough with non-state actors                                                                                                     | 16.2%                                                       |
| Not aligned with country priorities                                                                                                                | 14.1%                                                       |
| Not willing to honestly criticize policies and reform efforts in the country                                                                       | 14.1%                                                       |
| Don't know                                                                                                                                         | 14.1%                                                       |
| Too influenced by developed countries                                                                                                              | 12.1%                                                       |
| Not exploring alternative policy options                                                                                                           | 11.1%                                                       |
| Other                                                                                                                                              | 7.1%                                                        |
| World Bank Group's processes too slow                                                                                                              | 6.1%                                                        |
| Too bureaucratic in its operational policies and procedures                                                                                        | 6.1%                                                        |
| Staff too inaccessible                                                                                                                             | 6.1%                                                        |
| Not aligned with other donors' work                                                                                                                | 6.1%                                                        |
| World Bank Group's processes too complex                                                                                                           | 4.0%                                                        |
| Arrogant in its approach                                                                                                                           | 3.0%                                                        |
| Imposing technocratic solutions without regard to political realities                                                                              | 3.0%                                                        |
| Not client focused                                                                                                                                 | 2.0%                                                        |
| The credibility of its knowledge/data                                                                                                              | 2.0%                                                        |

| <b>25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Maldives? (Choose no more than TWO)</b> | <b>Percentage of Respondents (Responses Combined; N=102)</b> |
|--------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| Investment lending                                                                                                                               | 47.1%                                                        |
| Capacity development                                                                                                                             | 46.1%                                                        |
| Technical assistance                                                                                                                             | 32.4%                                                        |
| Policy based lending / budget support to the Government                                                                                          | 26.5%                                                        |
| Knowledge products/services                                                                                                                      | 18.6%                                                        |
| Don't know                                                                                                                                       | 9.8%                                                         |
| Trust Fund management                                                                                                                            | 5.9%                                                         |
| Other                                                                                                                                            | 0.0%                                                         |

| <b>26. In addition to the regular relations with the national government as its interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)</b> | <b>Percentage of Respondents (Responses Combined; N=104)</b> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| Academia/think tanks/research institutes                                                                                                                                                                                                                                    | 41.3%                                                        |
| Private sector                                                                                                                                                                                                                                                              | 33.7%                                                        |
| NGOs                                                                                                                                                                                                                                                                        | 21.2%                                                        |
| Atoll or island Administration                                                                                                                                                                                                                                              | 19.2%                                                        |
| Community Based Organizations (CBOs)                                                                                                                                                                                                                                        | 18.3%                                                        |
| Media                                                                                                                                                                                                                                                                       | 16.3%                                                        |
| Donor community                                                                                                                                                                                                                                                             | 13.5%                                                        |
| Parliament                                                                                                                                                                                                                                                                  | 11.5%                                                        |
| Beneficiaries                                                                                                                                                                                                                                                               | 10.6%                                                        |
| Faith based organizations                                                                                                                                                                                                                                                   | 3.8%                                                         |
| Don't know                                                                                                                                                                                                                                                                  | 1.9%                                                         |
| Other                                                                                                                                                                                                                                                                       | 1.9%                                                         |
| Foundations                                                                                                                                                                                                                                                                 | 0.0%                                                         |

**B. Overall Attitudes toward the World Bank Group (continued)**

| To what extent do you agree with the following statements about the World Bank Group's work in Maldives? (1-Strongly disagree, 10-Strongly agree)                   | Level of Agreement                                   |    |      |      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|----|------|------|
|                                                                                                                                                                     | N                                                    | DK | Mean | SD   |
| 27. Overall the World Bank Group currently plays a relevant role in development in Maldives*                                                                        | 87                                                   | 16 | 6.60 | 2.04 |
| 28. The World Bank Group's work is aligned with what I consider the development priorities for Maldives*                                                            | 82                                                   | 21 | 6.20 | 1.93 |
| 29. The World Bank Group supports programs and strategies that are realistic for Maldives                                                                           | 84                                                   | 18 | 6.27 | 1.87 |
| 30. The World Bank Group treats clients and stakeholders in Maldives with respect                                                                                   | 77                                                   | 26 | 7.45 | 1.96 |
| To what extent is the WBG an effective development partner in Maldives, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree) | Degree                                               |    |      |      |
|                                                                                                                                                                     | N                                                    | DK | Mean | SD   |
| 31. Responsiveness*                                                                                                                                                 | 69                                                   | 31 | 6.49 | 1.72 |
| 32. Flexibility (in terms of the institution's products and services)*                                                                                              | 65                                                   | 34 | 5.85 | 1.74 |
| 33. Flexibility (in terms of changing country circumstances)*                                                                                                       | 70                                                   | 29 | 5.96 | 1.87 |
| 34. Being inclusive*                                                                                                                                                | 68                                                   | 28 | 5.82 | 1.86 |
| 35. Openness*                                                                                                                                                       | 74                                                   | 24 | 5.96 | 2.21 |
| 36. Staff accessibility*                                                                                                                                            | 64                                                   | 36 | 5.97 | 1.97 |
| 37. Straightforwardness and honesty*                                                                                                                                | 64                                                   | 36 | 6.72 | 1.65 |
| 38. Ease of access to the people at the World Bank Group who are making decisions important to my work*                                                             | 65                                                   | 34 | 5.77 | 2.50 |
| 39. Collaboration with civil society*                                                                                                                               | 65                                                   | 35 | 5.31 | 1.84 |
| 40. Collaboration with the Government*                                                                                                                              | 76                                                   | 23 | 7.42 | 1.56 |
| 41. Collaboration with other donors and development partners*                                                                                                       | 57                                                   | 43 | 6.14 | 1.88 |
| 42. Collaboration with the private sector*                                                                                                                          | 59                                                   | 40 | 5.10 | 1.79 |
| 43. The speed in which it gets things accomplished on the ground*                                                                                                   | 67                                                   | 33 | 5.36 | 2.08 |
| 44. Being a long-term partner*                                                                                                                                      | 77                                                   | 23 | 7.55 | 1.85 |
| 45. To be a more effective development partner in Maldives, do you believe that the World Bank Group should have...? (Select only ONE response)                     | Percentage of Respondents (N=99)                     |    |      |      |
| More local presence                                                                                                                                                 | 71.7%                                                |    |      |      |
| Don't know                                                                                                                                                          | 15.2%                                                |    |      |      |
| The current level of local presence is adequate                                                                                                                     | 10.1%                                                |    |      |      |
| Less local presence                                                                                                                                                 | 3.0%                                                 |    |      |      |
| 46. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute to? (Choose no more than THREE)        | Percentage of Respondents (Responses Combined; N=99) |    |      |      |
| Lack of/inadequate levels of capacity in Government                                                                                                                 | 34.3%                                                |    |      |      |
| There is not an adequate level of citizen/civil society participation                                                                                               | 29.3%                                                |    |      |      |
| The Government works inefficiently                                                                                                                                  | 29.3%                                                |    |      |      |
| Reforms are not well thought out in light of country challenges                                                                                                     | 28.3%                                                |    |      |      |
| Political pressures and obstacles                                                                                                                                   | 25.3%                                                |    |      |      |
| The World Bank Group does not do adequate follow through/follow-up                                                                                                  | 15.2%                                                |    |      |      |
| The World Bank Group is not sensitive enough to political/social realities on the ground                                                                            | 15.2%                                                |    |      |      |
| The World Bank Group works too slowly                                                                                                                               | 5.1%                                                 |    |      |      |
| Poor donor coordination                                                                                                                                             | 4.0%                                                 |    |      |      |
| Other                                                                                                                                                               | 2.0%                                                 |    |      |      |

**C. World Bank Group's Effectiveness and Results**

| 1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives?<br>(1-Not important at all, 10-Very important) | Importance |    |      |      |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|----|------|------|
|                                                                                                                                                                                   | N          | DK | Mean | SD   |
| 1. Anti corruption                                                                                                                                                                | 97         | 5  | 8.13 | 2.43 |
| 2. Information and communications technology                                                                                                                                      | 92         | 5  | 6.45 | 2.54 |
| 3. Transport                                                                                                                                                                      | 92         | 5  | 7.46 | 2.17 |
| 4. Crime and violence                                                                                                                                                             | 93         | 8  | 6.81 | 2.76 |
| 5. Law and justice                                                                                                                                                                | 97         | 6  | 7.68 | 2.66 |
| 6. Governance effectiveness                                                                                                                                                       | 98         | 2  | 7.98 | 2.06 |
| 7. Urban development                                                                                                                                                              | 98         | 3  | 7.51 | 2.12 |
| 8. Environmental sustainability                                                                                                                                                   | 97         | 4  | 7.19 | 2.25 |
| 9. Regulatory framework                                                                                                                                                           | 97         | 2  | 7.73 | 1.75 |
| 10. Communicable/non-communicable diseases                                                                                                                                        | 92         | 7  | 6.27 | 2.65 |
| 11. Poverty reduction                                                                                                                                                             | 101        | 1  | 8.18 | 1.91 |
| 12. Gender equity                                                                                                                                                                 | 99         | 2  | 6.57 | 2.59 |
| 13. Domestic private sector development                                                                                                                                           | 100        | 1  | 8.20 | 1.93 |
| 14. Foreign direct investment                                                                                                                                                     | 96         | 3  | 8.09 | 2.15 |
| 15. Public expenditure/financial management                                                                                                                                       | 98         | 3  | 8.23 | 1.87 |
| 16. Water and sanitation                                                                                                                                                          | 97         | 4  | 7.19 | 2.38 |
| 17. Trade and exports                                                                                                                                                             | 96         | 4  | 7.28 | 2.13 |
| 18. Economic growth                                                                                                                                                               | 99         | 3  | 8.66 | 1.64 |
| 19. Energy                                                                                                                                                                        | 96         | 4  | 7.32 | 2.28 |
| 20. Disaster management                                                                                                                                                           | 94         | 5  | 6.56 | 2.27 |
| 21. Macroeconomic management/fiscal sustainability                                                                                                                                | 98         | 4  | 8.36 | 2.00 |
| 22. Job creation/employment                                                                                                                                                       | 97         | 4  | 8.15 | 1.98 |
| 23. Access to financial services                                                                                                                                                  | 96         | 3  | 8.31 | 1.94 |
| 24. Equality of opportunity                                                                                                                                                       | 95         | 4  | 7.09 | 2.33 |
| 25. Health                                                                                                                                                                        | 94         | 6  | 7.82 | 2.11 |
| 26. Development of remote islands                                                                                                                                                 | 99         | 2  | 7.25 | 2.27 |
| 27. Global/regional integration                                                                                                                                                   | 96         | 3  | 7.10 | 2.26 |
| 28. Food security                                                                                                                                                                 | 96         | 3  | 7.13 | 1.96 |
| 29. Education                                                                                                                                                                     | 99         | 2  | 8.26 | 1.93 |
| 30. Social protection                                                                                                                                                             | 97         | 2  | 6.99 | 2.40 |
| 31. Climate change                                                                                                                                                                | 98         | 3  | 6.39 | 2.33 |
| 32. Youth unemployment                                                                                                                                                            | 97         | 4  | 8.05 | 1.95 |
| 33. Agricultural development                                                                                                                                                      | 97         | 4  | 7.28 | 2.01 |
| 34. Natural resource management                                                                                                                                                   | 97         | 3  | 6.24 | 2.54 |

**C. World Bank Group's Effectiveness and Results (continued)**

| 2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives?<br>(1-Not effective at all, 10-Very effective) | Effectiveness |    |      |      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----|------|------|
|                                                                                                                                                                                        | N             | DK | Mean | SD   |
| 1. Urban development                                                                                                                                                                   | 39            | 62 | 5.62 | 1.90 |
| 2. Environmental sustainability                                                                                                                                                        | 44            | 55 | 6.30 | 1.58 |
| 3. Public expenditure/financial management                                                                                                                                             | 55            | 46 | 5.91 | 1.97 |
| 4. Energy                                                                                                                                                                              | 37            | 63 | 6.62 | 1.62 |
| 5. Macroeconomic management/fiscal sustainability                                                                                                                                      | 52            | 49 | 5.98 | 1.91 |
| 6. Access to financial services                                                                                                                                                        | 50            | 50 | 5.60 | 2.15 |
| 7. Health                                                                                                                                                                              | 42            | 57 | 5.81 | 2.14 |
| 8. Education                                                                                                                                                                           | 51            | 46 | 6.90 | 2.13 |
| 9. Social protection                                                                                                                                                                   | 54            | 47 | 6.91 | 2.01 |
| 10. Youth unemployment                                                                                                                                                                 | 43            | 56 | 4.91 | 2.07 |
| 11. Natural resource management                                                                                                                                                        | 27            | 72 | 4.81 | 2.02 |

| 3. Where are the World Bank Group's decisions made primarily that support the program in Maldives? (Select only ONE response) | Percentage of Respondents<br>(N=103) |
|-------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| Don't know                                                                                                                    | 56.3%                                |
| At the Headquarters (in Washington D.C.)                                                                                      | 30.1%                                |
| In the country                                                                                                                | 13.6%                                |

| Achieving Development Results*                                                                                                                               | N  | DK | Mean | SD   |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|----|----|------|------|
| 4. To what extent does the World Bank Group's work help to achieve development results in Maldives? (1-To no degree at all, 10-To a very significant degree) | 88 | 16 | 6.28 | 1.69 |

| To what extent do you agree with the following statements about the World Bank Group in Maldives? (1-Strongly disagree, 10-Strongly agree) | N  | DK | Mean | SD   |
|--------------------------------------------------------------------------------------------------------------------------------------------|----|----|------|------|
| 5. The World Bank Group's financial instruments meet the needs of Maldives*                                                                | 73 | 30 | 5.74 | 1.81 |
| 6. The World Bank Group meets Maldives's needs for knowledge services*                                                                     | 82 | 21 | 5.90 | 1.97 |

**D. The World Bank Group's Knowledge Work and Activities**

| 1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | Percentage of Respondents<br>(N=104) |
|-------------------------------------------------------------------------------------------------------|--------------------------------------|
| Weekly                                                                                                | 5.8%                                 |
| Monthly                                                                                               | 8.7%                                 |
| A few times a year                                                                                    | 23.1%                                |
| Rarely                                                                                                | 36.5%                                |
| Never                                                                                                 | 26.0%                                |

| In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree) | Degree |    |      |      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----|------|------|
|                                                                                                                                                                | N      | DK | Mean | SD   |
| Are timely                                                                                                                                                     | 60     | 43 | 5.60 | 1.77 |
| Include appropriate level of stakeholder involvement during preparation                                                                                        | 75     | 28 | 5.77 | 1.96 |
| Are relevant to Maldives's development priorities                                                                                                              | 80     | 22 | 6.45 | 1.83 |
| Lead to practical solutions                                                                                                                                    | 76     | 25 | 6.14 | 1.86 |
| Are accessible                                                                                                                                                 | 76     | 27 | 6.41 | 2.07 |
| Are source of relevant information on global good practices                                                                                                    | 73     | 29 | 7.11 | 1.60 |
| Enhance your knowledge and/or skills                                                                                                                           | 76     | 26 | 6.83 | 1.94 |
| Are adequately disseminated                                                                                                                                    | 70     | 29 | 5.24 | 2.12 |
| Are translated enough into local language                                                                                                                      | 59     | 43 | 3.58 | 2.09 |
| Are adaptable to Maldives's specific development challenges and country circumstances*                                                                         | 75     | 28 | 5.65 | 1.92 |

**D. The World Bank Group's Knowledge Work and Activities (continued)**

| Overall Evaluations                                                                                                                                                                                             | N  | DK | Mean | SD   |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----|----|------|------|
| 1. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*<br>(1-Not significant at all, 10-Very significant) | 84 | 20 | 6.55 | 1.86 |
| 2. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)                                   | 80 | 23 | 6.60 | 1.83 |

**E. Working with the World Bank Group**

| To what extent do you agree/disagree with the following statements?<br>(1-Strongly disagree, 10-Strongly agree) | Level of Agreement |    |      |      |
|-----------------------------------------------------------------------------------------------------------------|--------------------|----|------|------|
|                                                                                                                 | N                  | DK | Mean | SD   |
| 1. The World Bank Group disburses funds promptly                                                                | 52                 | 49 | 6.71 | 2.04 |
| 2. The World Bank Group effectively monitors and evaluates the projects and programs it supports                | 77                 | 24 | 6.60 | 1.93 |
| 3. The World Bank Group's approvals and reviews are done in a timely fashion                                    | 67                 | 35 | 6.51 | 2.00 |
| 4. The World Bank Group's "Safeguard Policy" requirements are reasonable                                        | 50                 | 52 | 6.44 | 1.92 |
| 5. The World Bank Group's conditions on its lending are reasonable                                              | 65                 | 37 | 6.55 | 1.98 |
| 6. The World Bank Group takes decisions quickly in Maldives*                                                    | 57                 | 43 | 5.79 | 2.00 |
| 7. Working with the World Bank Group increases Maldives's institutional capacity                                | 81                 | 20 | 6.80 | 1.87 |
| 8. The World Bank Group ensures consistency and continuity through staff changes                                | 54                 | 48 | 6.43 | 1.87 |
| 9. Where country systems are adequate, the World Bank Group makes appropriate use of them*                      | 54                 | 46 | 6.50 | 1.99 |
| 10. The World Bank Group provides effective implementation support                                              | 73                 | 27 | 6.86 | 1.58 |

| 11. Which of the following best describes the way the World Bank Group operates in Maldives? (Select only one response) | Percentage of Respondents<br>(N=101) |
|-------------------------------------------------------------------------------------------------------------------------|--------------------------------------|
| Don't know                                                                                                              | 44.6%                                |
| The World Bank Group does not take enough risk in Maldives                                                              | 22.8%                                |
| The World Bank Group's approach to risk is appropriate                                                                  | 20.8%                                |
| Prefer not to answer                                                                                                    | 9.9%                                 |
| The World Bank Group takes too much risk in Maldives                                                                    | 2.0%                                 |

**F. Recent Trends and the Future Role of the World Bank Group in Maldives**

| 1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO) | Percentage of Respondents<br>(Responses Combined; N=101) |
|---------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|
| Increase the level of capacity development in the country                                                                       | 32.7%                                                    |
| Reach out more to groups outside of Government                                                                                  | 32.7%                                                    |
| Offer more innovative financial products                                                                                        | 29.7%                                                    |
| Provide more adequate data/knowledge/statistics/figures on Maldives's economy                                                   | 20.8%                                                    |
| Improve the quality of its experts as related to Maldives's specific challenges                                                 | 18.8%                                                    |
| Offer more innovative knowledge services                                                                                        | 10.9%                                                    |
| Collaborate more effectively with Government clients                                                                            | 8.9%                                                     |
| Reduce the complexity of obtaining World Bank Group financing                                                                   | 8.9%                                                     |
| Ensure greater selectivity in its work                                                                                          | 7.9%                                                     |
| Work faster                                                                                                                     | 6.9%                                                     |
| Other                                                                                                                           | 5.9%                                                     |
| Improve the competitiveness of its financing compared to markets                                                                | 5.9%                                                     |
| Increase availability of Fee-Based services                                                                                     | 2.0%                                                     |

**F. Recent Trends and the Future Role of the World Bank Group in Maldives (continued)**

| <b>2. When considering the combination of services that the World Bank Group offers in Maldives and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives? (Select only ONE response)</b> | <b>Percentage of Respondents (N=98)</b> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| Financial services                                                                                                                                                                                                                                                                      | 44.9%                                   |
| Knowledge products                                                                                                                                                                                                                                                                      | 20.4%                                   |
| The combination is appropriate for Maldives                                                                                                                                                                                                                                             | 20.4%                                   |
| Don't know                                                                                                                                                                                                                                                                              | 9.2%                                    |
| Convening services                                                                                                                                                                                                                                                                      | 5.1%                                    |

**G. Communication and Information Sharing**

| <b>1. How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)</b> | <b>Percentage of Respondents (Responses Combined; N=104)</b> |
|---------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| Local newspapers                                                                                                                      | 63.5%                                                        |
| Internet                                                                                                                              | 49.0%                                                        |
| Local television                                                                                                                      | 28.8%                                                        |
| Social media                                                                                                                          | 24.0%                                                        |
| Other                                                                                                                                 | 9.6%                                                         |
| International newspapers                                                                                                              | 2.9%                                                         |
| International television                                                                                                              | 2.9%                                                         |
| Periodicals                                                                                                                           | 2.9%                                                         |
| Local radio                                                                                                                           | 1.9%                                                         |
| International radio                                                                                                                   | 1.0%                                                         |
| Mobile phones                                                                                                                         | 1.0%                                                         |
| Blogs                                                                                                                                 | 0.0%                                                         |
| Instant messaging                                                                                                                     | 0.0%                                                         |

| <b>2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b> | <b>Percentage of Respondents (Responses Combined; N=103)</b> |
|------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| e-Newsletters                                                                                              | 41.7%                                                        |
| World Bank Group's seminars/workshops/conferences                                                          | 33.0%                                                        |
| World Bank Group's publications and other written materials                                                | 29.1%                                                        |
| Social media                                                                                               | 29.1%                                                        |
| World Bank Group's website                                                                                 | 27.2%                                                        |
| Direct contact with World Bank Group                                                                       | 14.6%                                                        |
| Mobile phones                                                                                              | 6.8%                                                         |
| Other                                                                                                      | 2.9%                                                         |
| Blogs                                                                                                      | 1.9%                                                         |
| Instant messaging                                                                                          | 1.9%                                                         |

| <b>3. Are you aware of the WBG's Access to Information Policy under which the WBG will now disclose any information in its possession that is not on a list of exceptions?</b> | <b>Percentage of Respondents (N=93)</b> |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| Yes                                                                                                                                                                            | 22.6%                                   |
| No                                                                                                                                                                             | 77.4%                                   |

| <b>4. Have you requested information from the World Bank Group on its activities in the past year?</b> | <b>Percentage of Respondents (N=98)</b> |
|--------------------------------------------------------------------------------------------------------|-----------------------------------------|
| Yes                                                                                                    | 8.2%                                    |
| No                                                                                                     | 91.8%                                   |

**G. Communication and Information Sharing (continued)**

| 5. Were you able to obtain this information?                                                                           | Percentage of Respondents (N=7)  |    |      |      |
|------------------------------------------------------------------------------------------------------------------------|----------------------------------|----|------|------|
| Yes                                                                                                                    | 57.1%                            |    |      |      |
| No                                                                                                                     | 42.9%                            |    |      |      |
| 6. Do you have access to the Internet?                                                                                 | Percentage of Respondents (N=94) |    |      |      |
| Yes                                                                                                                    | 96.8%                            |    |      |      |
| No                                                                                                                     | 3.2%                             |    |      |      |
| 7. Do you use/have used the World Bank Group's website?                                                                | Percentage of Respondents (N=92) |    |      |      |
| Yes                                                                                                                    | 71.7%                            |    |      |      |
| No                                                                                                                     | 28.3%                            |    |      |      |
| 8. Which do you primarily use? (Select only ONE response)                                                              | Percentage of Respondents (N=82) |    |      |      |
| The World Bank Group's country website                                                                                 | 39.0%                            |    |      |      |
| The World Bank Group's main website                                                                                    | 61.0%                            |    |      |      |
| 9. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response) | Percentage of Respondents (N=88) |    |      |      |
| High speed                                                                                                             | 98.9%                            |    |      |      |
| Dial-up                                                                                                                | 1.1%                             |    |      |      |
| Please rate how much you agree with the following statements.<br>(1-Strongly disagree, 10-Strongly agree)              | Level of Agreement               |    |      |      |
|                                                                                                                        | N                                | DK | Mean | SD   |
| 10. I find the World Bank Group's websites easy to navigate                                                            | 74                               | 17 | 7.08 | 1.59 |
| 11. I find the information on the World Bank Group's websites useful                                                   | 77                               | 14 | 7.53 | 1.60 |
| 12. The World Bank Group's social media channels are valuable sources of information about the institution             | 38                               | 55 | 6.66 | 1.81 |
| 13. When I need information from the World Bank Group I know how to find it                                            | 72                               | 22 | 6.65 | 1.89 |
| 14. The World Bank Group is responsive to my information requests and inquiries                                        | 41                               | 51 | 6.73 | 2.13 |

**H. Background Information**

| 1. Which of the following best describes your current position?<br>(Please mark only ONE response) | Percentage of Respondents (N=102) |
|----------------------------------------------------------------------------------------------------|-----------------------------------|
| Private Sector Organization                                                                        | 17.6%                             |
| Employee of a Ministry, Ministerial Department or Implementation Agency                            | 15.7%                             |
| Independent Government Institution                                                                 | 11.8%                             |
| NGO                                                                                                | 9.8%                              |
| Other                                                                                              | 7.8%                              |
| Academia/Research Institute/Think Tank                                                             | 5.9%                              |
| Office of Minister                                                                                 | 4.9%                              |
| Financial Sector/Private Bank                                                                      | 4.9%                              |
| Consultant/Contractor working on World Bank supported project/program                              | 3.9%                              |
| Project Management Unit overseeing implementation of project                                       | 3.9%                              |
| Multilateral Agency                                                                                | 3.9%                              |
| Media                                                                                              | 3.9%                              |
| Private Foundation                                                                                 | 2.9%                              |
| Bilateral Agency                                                                                   | 2.0%                              |
| Atoll or island Administration Office or Staff                                                     | 1.0%                              |

**H. Background Information (continued)**

| <b>2. Please identify the primary specialization of your work.<br/>(Please mark only ONE response)</b>                                 | <b>Percentage of Respondents<br/>(N=101)</b>                    |
|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|
| Other                                                                                                                                  | 20.8%                                                           |
| Financial markets/banking                                                                                                              | 12.9%                                                           |
| Public sector governance/public financial management/anti corruption                                                                   | 11.9%                                                           |
| Education                                                                                                                              | 10.9%                                                           |
| Private sector development/foreign direct investment                                                                                   | 5.9%                                                            |
| Agriculture/rural development/food security                                                                                            | 5.0%                                                            |
| Natural resource management/environmental sustainability                                                                               | 4.0%                                                            |
| Social protection                                                                                                                      | 4.0%                                                            |
| Climate change/disaster management                                                                                                     | 3.0%                                                            |
| Health/communicable/non-communicable diseases                                                                                          | 3.0%                                                            |
| Information and communications technology                                                                                              | 3.0%                                                            |
| Transport                                                                                                                              | 3.0%                                                            |
| Urban development                                                                                                                      | 3.0%                                                            |
| Energy                                                                                                                                 | 2.0%                                                            |
| Gender equity/equality of opportunity                                                                                                  | 2.0%                                                            |
| Law and justice/regulatory framework                                                                                                   | 2.0%                                                            |
| Water and sanitation                                                                                                                   | 2.0%                                                            |
| Generalist                                                                                                                             | 2.0%                                                            |
| <b>3. Currently, do you professionally collaborate/work with the World Bank Group in your country?</b>                                 | <b>Percentage of Respondents<br/>(N=103)</b>                    |
| Yes                                                                                                                                    | 35.0%                                                           |
| No                                                                                                                                     | 65.0%                                                           |
| <b>4. Which of the following agencies of the World Bank Group do you primarily engage with in Maldives? (Select only ONE response)</b> | <b>Percentage of Respondents<br/>(N=69)</b>                     |
| The World Bank (IBRD/IDA)                                                                                                              | 72.5%                                                           |
| Other                                                                                                                                  | 14.5%                                                           |
| The International Finance Corporation (IFC)                                                                                            | 13.0%                                                           |
| <b>5. Do your projects involve both the World Bank and the IFC?</b>                                                                    | <b>Percentage of Respondents<br/>(N=87)</b>                     |
| Yes                                                                                                                                    | 16.1%                                                           |
| No                                                                                                                                     | 83.9%                                                           |
| <b>6. If yes, what was your view on the two institutions working together in Maldives? (Select only ONE response)</b>                  | <b>Percentage of Respondents<br/>(N=13)</b>                     |
| Working well together                                                                                                                  | 46.2%                                                           |
| Collaborating but needs improvement                                                                                                    | 38.5%                                                           |
| Don't know                                                                                                                             | 15.4%                                                           |
| <b>7. Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)</b>        | <b>Percentage of Respondents<br/>(Responses Combined; N=95)</b> |
| Collaborate as part of my professional duties                                                                                          | 42.1%                                                           |
| Use World Bank Group reports/data                                                                                                      | 28.4%                                                           |
| Observer                                                                                                                               | 28.4%                                                           |
| Engage in World Bank Group related/sponsored events/activities                                                                         | 24.2%                                                           |
| Use World Bank Group website for information, data, research, etc.                                                                     | 18.9%                                                           |
| <b>8. Which best represents your geographic location?</b>                                                                              | <b>Percentage of Respondents<br/>(N=100)</b>                    |
| Malé                                                                                                                                   | 97.0%                                                           |
| Outside Malé                                                                                                                           | 3.0%                                                            |

## Appendix B: Responses to All Questions by Stakeholder Groups

### A. General Issues facing Maldives

In general, would you say that Maldives is headed in...?

| Percentage of Respondents | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| The right direction       | 46.7%                                                                | 25.0%                                            | 33.3%                                | 63.6%                                                | 16.7% | 54.5%                                    | 36.4% |
| The wrong direction       | 26.7%                                                                | 12.5%                                            | 0.0%                                 | 13.6%                                                | 25.0% | 18.2%                                    | 18.2% |
| Not sure                  | 26.7%                                                                | 62.5%                                            | 66.7%                                | 22.7%                                                | 58.3% | 27.3%                                    | 45.5% |

Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives?

| Percentage of Respondents<br>(Responses combined) | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Social protection                                 | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 8.7%                                                 | 15.4% | 8.3%                                     | 0.0%  |
| Transport                                         | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 21.7%                                                | 15.4% | 16.7%                                    | 9.1%  |
| Macroeconomic management/fiscal sustainability    | 37.5%                                                                | 12.5%                                            | 33.3%                                | 26.1%                                                | 0.0%  | 50.0%                                    | 22.7% |
| Global/regional integration                       | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Gender equity                                     | 0.0%                                                                 | 0.0%                                             | 33.3%                                | 0.0%                                                 | 15.4% | 8.3%                                     | 13.6% |
| Domestic private sector development               | 6.3%                                                                 | 25.0%                                            | 0.0%                                 | 8.7%                                                 | 0.0%  | 16.7%                                    | 4.5%  |
| Foreign direct investment                         | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 17.4%                                                | 7.7%  | 8.3%                                     | 9.1%  |
| Water and sanitation                              | 12.5%                                                                | 12.5%                                            | 0.0%                                 | 8.7%                                                 | 7.7%  | 0.0%                                     | 4.5%  |
| Anti corruption                                   | 18.8%                                                                | 0.0%                                             | 0.0%                                 | 26.1%                                                | 30.8% | 25.0%                                    | 40.9% |
| Job creation/employment                           | 18.8%                                                                | 0.0%                                             | 16.7%                                | 4.3%                                                 | 7.7%  | 16.7%                                    | 13.6% |
| Development of remote islands                     | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 4.3%                                                 | 23.1% | 8.3%                                     | 4.5%  |
| Access to financial services                      | 6.3%                                                                 | 12.5%                                            | 16.7%                                | 13.0%                                                | 7.7%  | 8.3%                                     | 9.1%  |
| Urban development                                 | 12.5%                                                                | 12.5%                                            | 0.0%                                 | 4.3%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| Environmental sustainability                      | 12.5%                                                                | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 9.1%  |
| Equality of opportunity                           | 6.3%                                                                 | 12.5%                                            | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 9.1%  |
| Health                                            | 6.3%                                                                 | 50.0%                                            | 33.3%                                | 21.7%                                                | 15.4% | 8.3%                                     | 27.3% |
| Youth unemployment                                | 25.0%                                                                | 25.0%                                            | 16.7%                                | 0.0%                                                 | 15.4% | 16.7%                                    | 9.1%  |
| Education                                         | 12.5%                                                                | 25.0%                                            | 33.3%                                | 21.7%                                                | 23.1% | 0.0%                                     | 4.5%  |
| Poverty reduction                                 | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 9.1%  |
| Energy                                            | 6.3%                                                                 | 25.0%                                            | 0.0%                                 | 8.7%                                                 | 0.0%  | 0.0%                                     | 4.5%  |
| Food security                                     | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 4.5%  |
| Climate change                                    | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Agricultural development                          | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Trade and exports                                 | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| Crime and violence                                | 12.5%                                                                | 12.5%                                            | 16.7%                                | 13.0%                                                | 15.4% | 16.7%                                    | 13.6% |
| Economic growth                                   | 18.8%                                                                | 12.5%                                            | 16.7%                                | 13.0%                                                | 7.7%  | 8.3%                                     | 4.5%  |
| Law and justice                                   | 18.8%                                                                | 12.5%                                            | 33.3%                                | 30.4%                                                | 38.5% | 41.7%                                    | 36.4% |
| Regulatory framework                              | 12.5%                                                                | 0.0%                                             | 16.7%                                | 4.3%                                                 | 7.7%  | 16.7%                                    | 4.5%  |
| Communicable/non-communicable diseases            | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Natural resource management                       | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Disaster management                               | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Public expenditure/financial management           | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 26.1%                                                | 0.0%  | 16.7%                                    | 4.5%  |
| Information and communications technology         | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Governance effectiveness                          | 25.0%                                                                | 25.0%                                            | 33.3%                                | 4.3%                                                 | 23.1% | 8.3%                                     | 27.3% |

**A. General Issues facing Maldives (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)

| Percentage of Respondents<br>(Responses combined) | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Water and sanitation                              | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 4.3%  |
| Equality of opportunity                           | 18.8%                                                                | 50.0%                                            | 50.0%                                | 13.0%                                                | 23.1% | 8.3%                                     | 21.7% |
| Economic growth                                   | 37.5%                                                                | 37.5%                                            | 16.7%                                | 21.7%                                                | 38.5% | 33.3%                                    | 26.1% |
| Climate change                                    | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Global/regional integration                       | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Gender equity                                     | 6.3%                                                                 | 0.0%                                             | 33.3%                                | 4.3%                                                 | 0.0%  | 0.0%                                     | 8.7%  |
| Development of remote islands                     | 18.8%                                                                | 12.5%                                            | 0.0%                                 | 8.7%                                                 | 38.5% | 41.7%                                    | 17.4% |
| Urban development                                 | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 17.4%                                                | 0.0%  | 8.3%                                     | 0.0%  |
| Regulatory framework                              | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 4.3%  |
| Social protection                                 | 12.5%                                                                | 12.5%                                            | 0.0%                                 | 8.7%                                                 | 7.7%  | 16.7%                                    | 17.4% |
| Law and justice                                   | 0.0%                                                                 | 12.5%                                            | 16.7%                                | 17.4%                                                | 23.1% | 0.0%                                     | 13.0% |
| Transport                                         | 0.0%                                                                 | 0.0%                                             | 16.7%                                | 8.7%                                                 | 7.7%  | 16.7%                                    | 0.0%  |
| Crime and violence                                | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 13.0% |
| Communicable/non-communicable diseases            | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Information and communications technology         | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Macroeconomic management/fiscal sustainability    | 25.0%                                                                | 12.5%                                            | 0.0%                                 | 17.4%                                                | 7.7%  | 25.0%                                    | 13.0% |
| Governance effectiveness                          | 31.3%                                                                | 37.5%                                            | 16.7%                                | 4.3%                                                 | 15.4% | 8.3%                                     | 17.4% |
| Anti corruption                                   | 18.8%                                                                | 0.0%                                             | 0.0%                                 | 17.4%                                                | 15.4% | 16.7%                                    | 21.7% |
| Domestic private sector development               | 12.5%                                                                | 12.5%                                            | 16.7%                                | 17.4%                                                | 0.0%  | 16.7%                                    | 13.0% |
| Foreign direct investment                         | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 13.0%                                                | 7.7%  | 8.3%                                     | 8.7%  |
| Education                                         | 18.8%                                                                | 12.5%                                            | 50.0%                                | 17.4%                                                | 30.8% | 0.0%                                     | 17.4% |
| Energy                                            | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 8.7%                                                 | 0.0%  | 0.0%                                     | 4.3%  |
| Public expenditure/financial management           | 12.5%                                                                | 12.5%                                            | 16.7%                                | 13.0%                                                | 7.7%  | 0.0%                                     | 4.3%  |
| Natural resource management                       | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Environmental sustainability                      | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Disaster management                               | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Health                                            | 0.0%                                                                 | 37.5%                                            | 0.0%                                 | 8.7%                                                 | 7.7%  | 8.3%                                     | 4.3%  |
| Agricultural development                          | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 4.3%                                                 | 7.7%  | 0.0%                                     | 21.7% |
| Job creation/employment                           | 50.0%                                                                | 25.0%                                            | 0.0%                                 | 34.8%                                                | 30.8% | 33.3%                                    | 34.8% |
| Access to financial services*                     | 6.3%                                                                 | 0.0%                                             | 16.7%                                | 30.4%                                                | 0.0%  | 16.7%                                    | 0.0%  |
| Trade and exports                                 | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 4.3%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| Food security                                     | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 4.3%  |
| Youth unemployment                                | 12.5%                                                                | 0.0%                                             | 50.0%                                | 4.3%                                                 | 7.7%  | 16.7%                                    | 8.7%  |

\*Significantly different between stakeholder groups

**A. General Issues facing Maldives (continued)**

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Maldives?

(Choose no more than THREE)

| Percentage of Respondents<br>(Responses combined) | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Energy                                            | 6.3%                                                                 | 12.5%                                            | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| Gender equity                                     | 6.3%                                                                 | 0.0%                                             | 16.7%                                | 0.0%                                                 | 0.0%  | 0.0%                                     | 8.3%  |
| Youth unemployment                                | 6.3%                                                                 | 25.0%                                            | 33.3%                                | 13.0%                                                | 15.4% | 0.0%                                     | 20.8% |
| Social protection                                 | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Global/regional integration                       | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 8.7%                                                 | 15.4% | 8.3%                                     | 4.2%  |
| Climate change                                    | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Anti corruption                                   | 0.0%                                                                 | 12.5%                                            | 16.7%                                | 17.4%                                                | 7.7%  | 16.7%                                    | 16.7% |
| Disaster management                               | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Development of remote islands                     | 6.3%                                                                 | 0.0%                                             | 16.7%                                | 13.0%                                                | 30.8% | 0.0%                                     | 12.5% |
| Foreign direct investment                         | 37.5%                                                                | 25.0%                                            | 16.7%                                | 56.5%                                                | 46.2% | 50.0%                                    | 37.5% |
| Urban development*                                | 0.0%                                                                 | 0.0%                                             | 33.3%                                | 0.0%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| Water and sanitation                              | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Education                                         | 18.8%                                                                | 25.0%                                            | 0.0%                                 | 8.7%                                                 | 15.4% | 16.7%                                    | 20.8% |
| Information and communications technology         | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 8.7%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| Regulatory framework                              | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 8.7%                                                 | 7.7%  | 8.3%                                     | 20.8% |
| Communicable/non-communicable diseases            | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| Trade and exports                                 | 18.8%                                                                | 12.5%                                            | 0.0%                                 | 21.7%                                                | 15.4% | 16.7%                                    | 25.0% |
| Public expenditure/financial management           | 12.5%                                                                | 0.0%                                             | 0.0%                                 | 13.0%                                                | 30.8% | 33.3%                                    | 8.3%  |
| Domestic private sector development               | 18.8%                                                                | 25.0%                                            | 50.0%                                | 26.1%                                                | 7.7%  | 16.7%                                    | 25.0% |
| Job creation/employment                           | 31.3%                                                                | 12.5%                                            | 0.0%                                 | 8.7%                                                 | 7.7%  | 25.0%                                    | 8.3%  |
| Agricultural development                          | 6.3%                                                                 | 12.5%                                            | 0.0%                                 | 0.0%                                                 | 0.0%  | 8.3%                                     | 8.3%  |
| Food security                                     | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Transport                                         | 12.5%                                                                | 12.5%                                            | 0.0%                                 | 17.4%                                                | 0.0%  | 0.0%                                     | 4.2%  |
| Natural resource management                       | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| Environmental sustainability                      | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 0.0%                                                 | 0.0%  | 8.3%                                     | 4.2%  |
| Health                                            | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Law and justice                                   | 12.5%                                                                | 0.0%                                             | 16.7%                                | 8.7%                                                 | 7.7%  | 25.0%                                    | 12.5% |
| Crime and violence                                | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| Access to financial services                      | 37.5%                                                                | 12.5%                                            | 16.7%                                | 30.4%                                                | 7.7%  | 25.0%                                    | 12.5% |
| Equality of opportunity                           | 6.3%                                                                 | 12.5%                                            | 16.7%                                | 0.0%                                                 | 0.0%  | 0.0%                                     | 12.5% |
| Macroeconomic management/fiscal sustainability    | 18.8%                                                                | 25.0%                                            | 16.7%                                | 17.4%                                                | 23.1% | 8.3%                                     | 4.2%  |
| Governance effectiveness                          | 25.0%                                                                | 50.0%                                            | 50.0%                                | 13.0%                                                | 23.1% | 25.0%                                    | 16.7% |

\*Significantly different between stakeholder groups

### A. General Issues facing Maldives (continued)

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "Shared Prosperity" in Maldives, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined)                                  | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|------------------------------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Better employment opportunities for young people                                   | 33.3%                                                                | 25.0%                                            | 20.0%                                | 26.1%                                                | 18.2% | 33.3%                                    | 19.0% |
| Better employment opportunities for women                                          | 6.7%                                                                 | 0.0%                                             | 0.0%                                 | 4.3%                                                 | 9.1%  | 11.1%                                    | 9.5%  |
| Greater access to financial services for the poor                                  | 20.0%                                                                | 25.0%                                            | 20.0%                                | 30.4%                                                | 9.1%  | 22.2%                                    | 19.0% |
| Greater voice and participation for citizens to help ensure greater accountability | 13.3%                                                                | 0.0%                                             | 20.0%                                | 8.7%                                                 | 18.2% | 0.0%                                     | 0.0%  |
| Greater access to health and nutrition for citizens*                               | 0.0%                                                                 | 25.0%                                            | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 23.8% |
| Better entrepreneurial opportunities                                               | 53.3%                                                                | 12.5%                                            | 20.0%                                | 52.2%                                                | 27.3% | 44.4%                                    | 28.6% |
| A growing middle class                                                             | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 4.8%  |
| Better opportunity for the poor who live in remote islands                         | 6.7%                                                                 | 0.0%                                             | 0.0%                                 | 8.7%                                                 | 18.2% | 22.2%                                    | 9.5%  |
| Better opportunity for the poor who live in urban areas                            | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Consistent economic growth                                                         | 0.0%                                                                 | 37.5%                                            | 0.0%                                 | 17.4%                                                | 18.2% | 11.1%                                    | 14.3% |
| More reliable social safety net                                                    | 6.7%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 27.3% | 0.0%                                     | 9.5%  |
| Greater equity of fiscal policy                                                    | 13.3%                                                                | 12.5%                                            | 40.0%                                | 8.7%                                                 | 0.0%  | 11.1%                                    | 23.8% |
| Education and training that better ensure job opportunity                          | 33.3%                                                                | 37.5%                                            | 40.0%                                | 26.1%                                                | 27.3% | 44.4%                                    | 28.6% |
| Better quality public services                                                     | 6.7%                                                                 | 0.0%                                             | 0.0%                                 | 4.3%                                                 | 18.2% | 0.0%                                     | 9.5%  |
| Other*                                                                             | 6.7%                                                                 | 0.0%                                             | 40.0%                                | 4.3%                                                 | 9.1%  | 0.0%                                     | 0.0%  |

\*Significantly different between stakeholder groups

### B. Overall Attitudes toward the World Bank Group

|                                                                         | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|-------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                         | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                         | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| How familiar are you with the work of the World Bank Group in Maldives? | 16                                                                   | 5.38 | 2.28 | 8                                                | 5.75 | 3.28 | 6                                    | 2.83 | 1.33 | 23                                                   | 4.78 | 2.86 | 13  | 4.08 | 1.93 | 12                                       | 6.25 | 1.96 | 24    | 5.08 | 2.28 |

(1-Not familiar at all, 10-Extremely familiar)

|                                                                                           | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |     |                                          |      |      |       |      |      |
|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|-----|------------------------------------------|------|------|-------|------|------|
|                                                                                           | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |     | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                           | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD  | N                                        | Mean | SD   | N     | Mean | SD   |
| Overall, please rate your impression of the World Bank Group's effectiveness in Maldives. | 13                                                                   | 5.62 | 1.61 | 7                                                | 6.14 | 1.86 | 4                                    | 3.75 | 1.71 | 18                                                   | 4.94 | 1.98 | 10  | 5.20 | .92 | 11                                       | 5.45 | 2.30 | 21    | 5.67 | 1.56 |

(1-Not effective at all, 10-Very effective)

|                                                                                                                                                 | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |     |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|-----|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                                                                                                 | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |     | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                                                                                 | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD  | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges? | 11                                                                   | 6.64 | 1.12 | 7                                                | 6.86 | 2.41 | 4                                    | 4.75 | .96 | 13                                                   | 5.31 | 2.06 | 6   | 6.83 | 1.47 | 10                                       | 6.50 | 1.84 | 16    | 6.13 | 1.82 |

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the World Bank Group should focus most of its resources in Maldives? (Choose no more than THREE)

| Percentage of Respondents<br>(Responses combined) | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Social protection*                                | 13.3%                                                                | 12.5%                                            | 33.3%                                | 4.3%                                                 | 7.7%  | 33.3%                                    | 0.0%  |
| Macroeconomic management/fiscal sustainability    | 26.7%                                                                | 12.5%                                            | 33.3%                                | 34.8%                                                | 15.4% | 25.0%                                    | 20.8% |
| Transport                                         | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 13.0%                                                | 7.7%  | 0.0%                                     | 12.5% |
| Poverty reduction                                 | 20.0%                                                                | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 15.4% | 8.3%                                     | 8.3%  |
| Global/regional integration*                      | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 15.4% | 0.0%                                     | 0.0%  |
| Gender equity                                     | 6.7%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 8.3%                                     | 8.3%  |
| Crime and violence                                | 6.7%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 16.7%                                    | 16.7% |
| Domestic private sector development               | 6.7%                                                                 | 0.0%                                             | 16.7%                                | 26.1%                                                | 15.4% | 25.0%                                    | 20.8% |
| Development of remote islands                     | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 4.3%                                                 | 15.4% | 0.0%                                     | 4.2%  |
| Foreign direct investment                         | 6.7%                                                                 | 0.0%                                             | 0.0%                                 | 13.0%                                                | 0.0%  | 0.0%                                     | 8.3%  |
| Water and sanitation                              | 6.7%                                                                 | 12.5%                                            | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 8.3%  |
| Energy                                            | 0.0%                                                                 | 25.0%                                            | 0.0%                                 | 8.7%                                                 | 0.0%  | 0.0%                                     | 8.3%  |
| Job creation/employment                           | 26.7%                                                                | 37.5%                                            | 16.7%                                | 4.3%                                                 | 7.7%  | 8.3%                                     | 8.3%  |
| Access to financial services                      | 13.3%                                                                | 0.0%                                             | 16.7%                                | 26.1%                                                | 7.7%  | 16.7%                                    | 12.5% |
| Urban development                                 | 0.0%                                                                 | 0.0%                                             | 16.7%                                | 4.3%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| Environmental sustainability                      | 6.7%                                                                 | 12.5%                                            | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Youth unemployment                                | 13.3%                                                                | 0.0%                                             | 16.7%                                | 4.3%                                                 | 30.8% | 8.3%                                     | 8.3%  |
| Equality of opportunity                           | 0.0%                                                                 | 25.0%                                            | 16.7%                                | 4.3%                                                 | 7.7%  | 0.0%                                     | 8.3%  |
| Health                                            | 13.3%                                                                | 12.5%                                            | 0.0%                                 | 21.7%                                                | 23.1% | 8.3%                                     | 16.7% |
| Education                                         | 33.3%                                                                | 37.5%                                            | 0.0%                                 | 26.1%                                                | 15.4% | 25.0%                                    | 20.8% |
| Food security                                     | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 8.3%  |
| Climate change                                    | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Agricultural development                          | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 8.7%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Trade and exports                                 | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 8.3%  |
| Economic growth                                   | 26.7%                                                                | 12.5%                                            | 33.3%                                | 17.4%                                                | 15.4% | 33.3%                                    | 12.5% |
| Law and justice                                   | 13.3%                                                                | 12.5%                                            | 0.0%                                 | 8.7%                                                 | 23.1% | 16.7%                                    | 20.8% |
| Regulatory framework                              | 6.7%                                                                 | 0.0%                                             | 16.7%                                | 13.0%                                                | 7.7%  | 0.0%                                     | 4.2%  |
| Communicable/non-communicable diseases            | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| Natural resource management                       | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Anti corruption                                   | 13.3%                                                                | 0.0%                                             | 0.0%                                 | 21.7%                                                | 7.7%  | 16.7%                                    | 25.0% |
| Information and communications technology         | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 8.7%                                                 | 0.0%  | 8.3%                                     | 0.0%  |
| Disaster management                               | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Governance effectiveness                          | 20.0%                                                                | 37.5%                                            | 33.3%                                | 4.3%                                                 | 15.4% | 16.7%                                    | 16.7% |
| Public expenditure/financial management           | 20.0%                                                                | 25.0%                                            | 33.3%                                | 13.0%                                                | 15.4% | 25.0%                                    | 8.3%  |

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?

| Greatest Value                             | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|--------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Percentage of Respondents                  |                                                                      |                                                  |                                      |                                                      |       |                                          |       |
| Convening/Facilitating                     | 0.0%                                                                 | 0.0%                                             | 16.7%                                | 4.5%                                                 | 18.2% | 0.0%                                     | 12.5% |
| Data                                       | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 9.1%  | 0.0%                                     | 4.2%  |
| Policy advice, studies, analyses           | 18.8%                                                                | 12.5%                                            | 50.0%                                | 27.3%                                                | 0.0%  | 9.1%                                     | 12.5% |
| Financial resources                        | 25.0%                                                                | 37.5%                                            | 33.3%                                | 22.7%                                                | 36.4% | 18.2%                                    | 33.3% |
| Capacity development                       | 31.3%                                                                | 12.5%                                            | 0.0%                                 | 9.1%                                                 | 9.1%  | 45.5%                                    | 29.2% |
| Technical assistance                       | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 27.3%                                                | 27.3% | 18.2%                                    | 4.2%  |
| Mobilizing third party financial resources | 6.3%                                                                 | 12.5%                                            | 0.0%                                 | 4.5%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| Donor coordination                         | 18.8%                                                                | 12.5%                                            | 0.0%                                 | 4.5%                                                 | 0.0%  | 9.1%                                     | 0.0%  |
| Linkage to non-Bank expertise              | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Other                                      | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |

| 2 <sup>nd</sup> Greatest Value             | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|--------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Percentage of Respondents                  |                                                                      |                                                  |                                      |                                                      |       |                                          |       |
| Convening/Facilitating                     | 0.0%                                                                 | 14.3%                                            | 0.0%                                 | 9.1%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Data                                       | 0.0%                                                                 | 14.3%                                            | 16.7%                                | 4.5%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Policy advice, studies, analyses           | 12.5%                                                                | 0.0%                                             | 16.7%                                | 0.0%                                                 | 18.2% | 18.2%                                    | 30.4% |
| Financial resources                        | 6.3%                                                                 | 14.3%                                            | 0.0%                                 | 27.3%                                                | 9.1%  | 18.2%                                    | 13.0% |
| Capacity development                       | 31.3%                                                                | 14.3%                                            | 16.7%                                | 27.3%                                                | 18.2% | 18.2%                                    | 21.7% |
| Technical assistance                       | 25.0%                                                                | 0.0%                                             | 33.3%                                | 22.7%                                                | 45.5% | 36.4%                                    | 21.7% |
| Mobilizing third party financial resources | 18.8%                                                                | 14.3%                                            | 16.7%                                | 9.1%                                                 | 0.0%  | 0.0%                                     | 13.0% |
| Donor coordination                         | 6.3%                                                                 | 28.6%                                            | 0.0%                                 | 0.0%                                                 | 9.1%  | 9.1%                                     | 0.0%  |
| Linkage to non-Bank expertise              | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Other                                      | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |

How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results? (1-Not effective at all, 10-Very effective)

|                                            | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|--------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                            | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                            | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
|                                            |                                                                      |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
| Convening/Facilitating                     | 8                                                                    | 6.25 | 1.67 | 5                                                | 7.20 | 1.92 | 4                                    | 3.75 | 1.50 | 13                                                   | 5.38 | 2.02 | 10  | 6.20 | 1.23 | 8                                        | 6.25 | 1.91 | 14    | 5.64 | 1.86 |
| Data                                       | 8                                                                    | 5.75 | 2.55 | 6                                                | 6.50 | 1.64 | 5                                    | 5.00 | 2.12 | 12                                                   | 6.00 | 2.63 | 9   | 6.44 | 1.33 | 7                                        | 5.86 | 2.54 | 16    | 5.56 | 1.97 |
| Policy advice, studies, analyses           | 10                                                                   | 5.80 | 2.10 | 6                                                | 7.67 | 1.63 | 5                                    | 7.20 | .84  | 15                                                   | 5.80 | 1.90 | 9   | 6.44 | 1.94 | 9                                        | 6.11 | 1.27 | 20    | 6.40 | 1.88 |
| Financial resources                        | 12                                                                   | 5.75 | 2.09 | 7                                                | 6.71 | 2.43 | 4                                    | 6.25 | 2.22 | 14                                                   | 5.86 | 1.99 | 10  | 7.10 | 1.45 | 9                                        | 6.89 | 1.36 | 21    | 6.86 | 1.68 |
| Technical assistance                       | 13                                                                   | 5.85 | 2.19 | 7                                                | 7.29 | 1.80 | 5                                    | 6.40 | 1.52 | 16                                                   | 6.19 | 1.91 | 10  | 6.90 | 1.29 | 9                                        | 7.33 | 1.12 | 18    | 7.28 | 1.49 |
| Mobilizing third party financial resources | 9                                                                    | 5.44 | 2.51 | 6                                                | 5.83 | 1.17 | 1                                    | 3.00 |      | 10                                                   | 4.00 | 2.26 | 6   | 6.17 | 1.17 | 6                                        | 6.67 | 1.21 | 13    | 6.31 | 2.25 |
| Donor coordination                         | 10                                                                   | 6.50 | 2.59 | 7                                                | 6.43 | 1.90 | 3                                    | 3.00 | 1.73 | 11                                                   | 5.64 | 2.16 | 7   | 6.29 | 1.38 | 7                                        | 6.57 | 1.27 | 13    | 6.08 | 2.18 |
| Linkage to non-Bank expertise              | 8                                                                    | 4.75 | 2.43 | 5                                                | 5.60 | 1.52 | 1                                    | 7.00 |      | 8                                                    | 3.38 | 1.77 | 5   | 5.60 | 1.95 | 6                                        | 5.83 | 1.60 | 11    | 5.00 | 1.73 |

**B. Overall Attitudes toward the World Bank Group (continued)**

The World Bank Group can provide capacity building support in a number of ways in Maldives. To what degree would Maldives benefit, if capacity building were to support...?

(1-To no degree at all, 10-To a very significant degree)

|                                                                                                           | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|-----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                                                           | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                                           | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| The public sector, related to implementation of specific development projects on the ground               | 14                                                                   | 8.14 | 1.96 | 7                                                | 8.00 | 2.16 | 6                                    | 6.83 | 2.64 | 22                                                   | 7.09 | 2.18 | 13  | 7.54 | 1.98 | 11                                       | 7.91 | 1.76 | 23    | 7.74 | 1.42 |
| The public sector, related to changing institutions                                                       | 14                                                                   | 8.50 | 1.74 | 7                                                | 7.43 | 2.07 | 6                                    | 6.33 | 2.34 | 19                                                   | 6.95 | 2.37 | 13  | 7.77 | 2.09 | 11                                       | 8.09 | 1.14 | 22    | 7.55 | 1.60 |
| The private sector, related to institutional and policy change                                            | 14                                                                   | 7.14 | 1.61 | 5                                                | 8.40 | 1.52 | 5                                    | 5.20 | 3.56 | 22                                                   | 7.45 | 2.09 | 12  | 7.08 | 1.56 | 11                                       | 7.27 | 2.20 | 22    | 7.00 | 1.88 |
| Groups outside of government to help them more effectively engage and participate in development efforts* | 15                                                                   | 7.80 | 1.82 | 7                                                | 7.71 | 2.14 | 6                                    | 4.33 | 3.44 | 22                                                   | 7.32 | 2.68 | 12  | 8.25 | 1.91 | 11                                       | 8.00 | 1.55 | 21    | 7.95 | 1.69 |

\*Significantly different between stakeholder groups

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Maldives? (1-Not effective at all, 10-Very effective)

|                        | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                        | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                        | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| Project implementation | 11                                                                   | 6.36 | 1.12 | 6                                                | 7.83 | .75  | 3                                    | 6.00 | 1.73 | 15                                                   | 6.40 | 1.76 | 9   | 6.00 | 1.12 | 9                                        | 6.44 | 1.51 | 17    | 6.88 | 1.73 |
| Citizen engagement     | 10                                                                   | 5.00 | 1.33 | 6                                                | 6.00 | 1.41 | 2                                    | 4.00 | 1.41 | 10                                                   | 3.80 | 1.75 | 5   | 5.20 | 2.39 | 4                                        | 5.25 | 1.26 | 12    | 5.67 | 2.39 |
| Policy design          | 10                                                                   | 5.70 | 2.11 | 7                                                | 6.71 | 1.11 | 3                                    | 6.00 | 1.00 | 13                                                   | 5.00 | 2.35 | 7   | 6.57 | .98  | 6                                        | 6.83 | 1.47 | 18    | 6.44 | 1.62 |

When thinking about how to improve capacity building in Maldives to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)

|                        | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |     |       |      |      |
|------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|-----|-------|------|------|
|                        | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |     | Other |      |      |
|                        | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD  | N     | Mean | SD   |
| Project implementation | 16                                                                   | 7.56 | 1.90 | 7                                                | 8.86 | .90  | 5                                    | 6.80 | 2.77 | 16                                                   | 7.69 | 1.89 | 10  | 7.90 | 1.73 | 9                                        | 9.11 | .78 | 22    | 7.77 | 1.63 |
| Citizen engagement     | 14                                                                   | 7.14 | 2.32 | 7                                                | 8.29 | 1.38 | 5                                    | 5.80 | 2.59 | 13                                                   | 7.08 | 2.78 | 11  | 8.36 | 2.01 | 7                                        | 8.57 | .98 | 17    | 7.59 | 1.87 |
| Policy design          | 16                                                                   | 7.69 | 2.60 | 7                                                | 8.71 | 1.60 | 6                                    | 7.83 | 2.93 | 16                                                   | 7.50 | 2.34 | 9   | 8.78 | 1.48 | 7                                        | 9.29 | .76 | 20    | 8.40 | 1.76 |

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined)                            | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|------------------------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Staff too inaccessible                                                       | 7.1%                                                                 | 0.0%                                             | 33.3%                                | 4.5%                                                 | 0.0%  | 0.0%                                     | 8.3%  |
| Not exploring alternative policy options                                     | 21.4%                                                                | 25.0%                                            | 0.0%                                 | 9.1%                                                 | 7.7%  | 10.0%                                    | 8.3%  |
| Not adequately sensitive to political/social realities in Maldives           | 7.1%                                                                 | 12.5%                                            | 16.7%                                | 22.7%                                                | 15.4% | 20.0%                                    | 25.0% |
| Not enough public disclosure of its work                                     | 35.7%                                                                | 25.0%                                            | 50.0%                                | 31.8%                                                | 30.8% | 40.0%                                    | 25.0% |
| Arrogant in its approach                                                     | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 9.1%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| Not aligned with country priorities                                          | 21.4%                                                                | 0.0%                                             | 0.0%                                 | 9.1%                                                 | 15.4% | 20.0%                                    | 16.7% |
| The credibility of its knowledge/data                                        | 7.1%                                                                 | 12.5%                                            | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| World Bank Group's processes too complex                                     | 7.1%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 10.0%                                    | 8.3%  |
| Not willing to honestly criticize policies and reform efforts in the country | 21.4%                                                                | 12.5%                                            | 0.0%                                 | 22.7%                                                | 15.4% | 20.0%                                    | 4.2%  |
| Too influenced by developed countries                                        | 0.0%                                                                 | 25.0%                                            | 0.0%                                 | 9.1%                                                 | 30.8% | 10.0%                                    | 12.5% |
| Imposing technocratic solutions without regard to political realities        | 7.1%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 8.3%  |
| World Bank Group's processes too slow                                        | 7.1%                                                                 | 0.0%                                             | 0.0%                                 | 9.1%                                                 | 0.0%  | 10.0%                                    | 8.3%  |
| Too bureaucratic in its operational policies and procedures                  | 7.1%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 10.0%                                    | 16.7% |
| Not aligned with other donors' work*                                         | 7.1%                                                                 | 25.0%                                            | 50.0%                                | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Not collaborating enough with non-state actors                               | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 22.7%                                                | 30.8% | 20.0%                                    | 16.7% |
| Not client focused                                                           | 7.1%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| Other                                                                        | 7.1%                                                                 | 25.0%                                            | 33.3%                                | 4.5%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| Don't know                                                                   | 21.4%                                                                | 0.0%                                             | 0.0%                                 | 18.2%                                                | 15.4% | 10.0%                                    | 16.7% |

\*Significantly different between stakeholder groups

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Maldives? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined)       | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Capacity development                                    | 60.0%                                                                | 50.0%                                            | 50.0%                                | 34.8%                                                | 46.2% | 63.6%                                    | 41.7% |
| Policy based lending / budget support to the Government | 26.7%                                                                | 37.5%                                            | 50.0%                                | 34.8%                                                | 7.7%  | 18.2%                                    | 25.0% |
| Knowledge products/services                             | 20.0%                                                                | 12.5%                                            | 16.7%                                | 21.7%                                                | 0.0%  | 27.3%                                    | 20.8% |
| Investment lending                                      | 53.3%                                                                | 37.5%                                            | 33.3%                                | 60.9%                                                | 53.8% | 45.5%                                    | 33.3% |
| Technical assistance                                    | 33.3%                                                                | 12.5%                                            | 50.0%                                | 30.4%                                                | 30.8% | 27.3%                                    | 37.5% |
| Trust Fund management                                   | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 8.7%                                                 | 7.7%  | 0.0%                                     | 12.5% |
| Other                                                   | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Don't know                                              | 0.0%                                                                 | 25.0%                                            | 0.0%                                 | 4.3%                                                 | 23.1% | 9.1%                                     | 12.5% |

**B. Overall Attitudes toward the World Bank Group (continued)**

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined) | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Academia/think tanks/research institutes          | 37.5%                                                                | 37.5%                                            | 50.0%                                | 39.1%                                                | 23.1% | 41.7%                                    | 50.0% |
| Donor community*                                  | 31.3%                                                                | 25.0%                                            | 66.7%                                | 0.0%                                                 | 7.7%  | 16.7%                                    | 0.0%  |
| Media                                             | 6.3%                                                                 | 0.0%                                             | 16.7%                                | 21.7%                                                | 15.4% | 25.0%                                    | 20.8% |
| NGOs                                              | 6.3%                                                                 | 12.5%                                            | 0.0%                                 | 17.4%                                                | 38.5% | 41.7%                                    | 20.8% |
| Atoll or island Administration                    | 25.0%                                                                | 25.0%                                            | 0.0%                                 | 13.0%                                                | 30.8% | 8.3%                                     | 25.0% |
| Private sector*                                   | 12.5%                                                                | 12.5%                                            | 33.3%                                | 60.9%                                                | 30.8% | 25.0%                                    | 37.5% |
| Parliament                                        | 12.5%                                                                | 25.0%                                            | 16.7%                                | 8.7%                                                 | 7.7%  | 8.3%                                     | 12.5% |
| Community Based Organizations (CBOs)              | 25.0%                                                                | 0.0%                                             | 0.0%                                 | 13.0%                                                | 46.2% | 16.7%                                    | 12.5% |
| Beneficiaries                                     | 18.8%                                                                | 12.5%                                            | 0.0%                                 | 13.0%                                                | 0.0%  | 8.3%                                     | 12.5% |
| Foundations                                       | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Faith based organizations                         | 0.0%                                                                 | 12.5%                                            | 16.7%                                | 0.0%                                                 | 0.0%  | 0.0%                                     | 8.3%  |
| Other                                             | 0.0%                                                                 | 12.5%                                            | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Don't know                                        | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 4.3%                                                 | 0.0%  | 0.0%                                     | 0.0%  |

\*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in Maldives? (1-Strongly disagree, 10-Strongly agree)

|                                                                                                     | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                                                     | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                                     | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| Overall the World Bank Group currently plays a relevant role in development in Maldives             | 15                                                                   | 6.47 | 2.20 | 5                                                | 7.40 | 1.67 | 4                                    | 5.25 | 1.71 | 19                                                   | 6.16 | 2.34 | 11  | 5.73 | 1.79 | 10                                       | 7.00 | 2.11 | 22    | 7.32 | 1.73 |
| The World Bank Group's work is aligned with what I consider the development priorities for Maldives | 14                                                                   | 6.00 | 1.71 | 6                                                | 6.67 | 2.16 | 4                                    | 5.25 | 2.06 | 17                                                   | 6.06 | 2.28 | 9   | 5.67 | 1.80 | 10                                       | 6.50 | 2.27 | 21    | 6.52 | 1.75 |
| The World Bank Group supports programs and strategies that are realistic for Maldives               | 13                                                                   | 6.23 | 2.05 | 7                                                | 6.71 | 1.98 | 4                                    | 6.00 | 2.16 | 17                                                   | 5.82 | 1.98 | 9   | 5.56 | 1.94 | 11                                       | 6.82 | 1.72 | 22    | 6.55 | 1.74 |
| The World Bank Group treats clients and stakeholders in Maldives with respect                       | 14                                                                   | 7.21 | 2.36 | 6                                                | 8.17 | 1.83 | 2                                    | 4.50 | 2.12 | 17                                                   | 7.12 | 2.42 | 9   | 7.22 | 1.79 | 10                                       | 8.00 | 1.15 | 17    | 7.76 | 1.48 |

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Maldives in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

|                                                                                                     | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                                                     | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                                     | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| Responsiveness                                                                                      | 12                                                                   | 6.67 | 1.92 | 6                                                | 8.50 | 1.52 | 2                                    | 6.00 | 0.00 | 14                                                   | 6.14 | 1.88 | 8   | 6.25 | 1.67 | 8                                        | 6.38 | 1.06 | 18    | 6.11 | 1.60 |
| Flexibility (in terms of the institution's products and services)                                   | 13                                                                   | 6.15 | 1.86 | 7                                                | 7.29 | 1.89 | 1                                    | 7.00 |      | 12                                                   | 5.17 | 1.75 | 8   | 5.63 | 1.51 | 7                                        | 5.71 | 1.38 | 16    | 5.44 | 1.63 |
| Flexibility (in terms of changing country circumstances)                                            | 13                                                                   | 5.92 | 2.47 | 7                                                | 7.29 | 1.60 | 2                                    | 5.00 | 2.83 | 14                                                   | 5.71 | 1.98 | 7   | 6.14 | 1.77 | 7                                        | 5.29 | 1.70 | 19    | 5.84 | 1.38 |
| Being inclusive                                                                                     | 12                                                                   | 6.25 | 2.14 | 6                                                | 7.00 | 1.67 | 4                                    | 5.00 | 1.83 | 13                                                   | 5.15 | 2.08 | 7   | 5.43 | 1.51 | 7                                        | 6.29 | .49  | 18    | 5.67 | 1.94 |
| Openness                                                                                            | 12                                                                   | 5.83 | 2.52 | 6                                                | 7.50 | 1.87 | 4                                    | 4.25 | 2.75 | 15                                                   | 5.07 | 1.87 | 8   | 5.75 | 2.05 | 8                                        | 7.38 | 1.60 | 19    | 6.21 | 2.04 |
| Staff accessibility*                                                                                | 10                                                                   | 6.20 | 1.87 | 6                                                | 7.33 | 1.51 | 4                                    | 5.00 | .82  | 12                                                   | 4.50 | 1.57 | 5   | 5.60 | 1.34 | 7                                        | 7.71 | .95  | 18    | 6.17 | 1.98 |
| Straightforwardness and honesty                                                                     | 10                                                                   | 7.00 | 2.00 | 6                                                | 7.33 | 2.50 | 4                                    | 6.75 | .96  | 11                                                   | 5.64 | 1.57 | 7   | 5.86 | .90  | 8                                        | 7.38 | 1.30 | 17    | 7.00 | 1.41 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work* | 7                                                                    | 5.71 | 2.98 | 7                                                | 8.29 | 1.70 | 4                                    | 3.25 | 2.06 | 13                                                   | 4.62 | 2.18 | 6   | 5.17 | 1.72 | 8                                        | 6.13 | 2.42 | 18    | 6.39 | 2.17 |
| Collaboration with civil society                                                                    | 7                                                                    | 4.71 | 2.06 | 5                                                | 7.20 | 1.79 | 2                                    | 3.50 | 2.12 | 14                                                   | 5.00 | 1.11 | 10  | 5.10 | 1.91 | 6                                        | 5.67 | 1.37 | 19    | 5.53 | 1.84 |
| Collaboration with the Government                                                                   | 12                                                                   | 7.25 | 1.76 | 7                                                | 8.00 | 1.63 | 4                                    | 7.00 | 1.83 | 14                                                   | 6.64 | 2.06 | 10  | 7.30 | 1.34 | 8                                        | 7.88 | 1.36 | 20    | 7.80 | 1.06 |
| Collaboration with other donors and development partners                                            | 8                                                                    | 6.63 | 1.41 | 5                                                | 6.80 | 1.79 | 5                                    | 3.80 | 2.77 | 12                                                   | 5.58 | 1.62 | 5   | 7.20 | 1.79 | 6                                        | 6.33 | 1.21 | 15    | 6.40 | 1.84 |
| Collaboration with the private sector*                                                              | 5                                                                    | 5.00 | 1.00 | 5                                                | 6.20 | 1.64 | 1                                    | 5.00 |      | 17                                                   | 3.94 | 1.82 | 8   | 6.00 | 1.85 | 6                                        | 5.83 | 1.72 | 15    | 5.40 | 1.35 |
| The speed in which it gets things accomplished on the ground                                        | 11                                                                   | 5.64 | 2.20 | 7                                                | 7.00 | 2.08 | 2                                    | 4.00 | 1.41 | 15                                                   | 4.33 | 2.26 | 6   | 5.50 | 1.52 | 8                                        | 5.75 | 1.91 | 16    | 5.44 | 1.75 |
| Being a long-term partner                                                                           | 12                                                                   | 7.17 | 2.59 | 7                                                | 8.86 | 1.21 | 5                                    | 7.80 | 1.30 | 15                                                   | 7.13 | 2.33 | 9   | 7.00 | 1.32 | 8                                        | 8.13 | .83  | 20    | 7.60 | 1.70 |

\*Significantly different between stakeholder groups

To be more effective development partner in Maldives, do you believe that the World Bank Group should have? (Select only ONE response)

| Percentage of Respondents                       | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|-------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| More local presence                             | 53.3%                                                                | 37.5%                                            | 83.3%                                | 82.6%                                                | 75.0% | 80.0%                                    | 78.3% |
| The current level of local presence is adequate | 20.0%                                                                | 37.5%                                            | 0.0%                                 | 4.3%                                                 | 8.3%  | 10.0%                                    | 4.3%  |
| Less local presence                             | 6.7%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 4.3%  |
| Don't know                                      | 20.0%                                                                | 25.0%                                            | 16.7%                                | 13.0%                                                | 16.7% | 10.0%                                    | 13.0% |

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

| Percentage of Respondents<br>(Responses combined)                                        | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|------------------------------------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| The World Bank Group does not do adequate follow through/follow-up                       | 21.4%                                                                | 0.0%                                             | 0.0%                                 | 22.7%                                                | 15.4% | 0.0%                                     | 20.8% |
| There is not an adequate level of citizen/civil society participation                    | 14.3%                                                                | 37.5%                                            | 0.0%                                 | 36.4%                                                | 23.1% | 40.0%                                    | 33.3% |
| The World Bank Group is not sensitive enough to political/social realities on the ground | 14.3%                                                                | 12.5%                                            | 16.7%                                | 18.2%                                                | 15.4% | 0.0%                                     | 20.8% |
| Lack of/inadequate levels of capacity in Government                                      | 42.9%                                                                | 50.0%                                            | 33.3%                                | 22.7%                                                | 38.5% | 40.0%                                    | 29.2% |
| Poor donor coordination                                                                  | 0.0%                                                                 | 12.5%                                            | 16.7%                                | 4.5%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| The World Bank Group works too slowly                                                    | 7.1%                                                                 | 12.5%                                            | 0.0%                                 | 9.1%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| The Government works inefficiently                                                       | 28.6%                                                                | 25.0%                                            | 33.3%                                | 40.9%                                                | 30.8% | 20.0%                                    | 25.0% |
| Political pressures and obstacles                                                        | 28.6%                                                                | 25.0%                                            | 50.0%                                | 18.2%                                                | 23.1% | 40.0%                                    | 16.7% |
| Reforms are not well thought out in light of country challenges                          | 35.7%                                                                | 12.5%                                            | 50.0%                                | 18.2%                                                | 15.4% | 50.0%                                    | 33.3% |
| Other                                                                                    | 7.1%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 4.2%  |

### C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives? (1-Not important at all, 10-Very important)

|                                                | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| Anti corruption                                | 15                                                                   | 7.60 | 2.82 | 7                                                | 6.57 | 3.95 | 4                                    | 6.25 | 2.87 | 22                                                   | 8.50 | 2.22 | 12  | 8.17 | 2.33 | 11                                       | 8.73 | 1.27 | 24    | 8.71 | 1.94 |
| Information and communications technology      | 14                                                                   | 6.14 | 2.21 | 7                                                | 7.29 | 1.80 | 5                                    | 4.60 | 2.30 | 22                                                   | 6.50 | 2.94 | 11  | 6.55 | 2.30 | 10                                       | 7.00 | 2.67 | 21    | 6.48 | 2.64 |
| Transport                                      | 13                                                                   | 8.23 | 1.59 | 7                                                | 7.29 | 2.14 | 4                                    | 5.00 | 2.58 | 22                                                   | 7.18 | 2.52 | 13  | 7.15 | 2.03 | 11                                       | 7.64 | 2.29 | 20    | 7.75 | 1.94 |
| Crime and violence                             | 14                                                                   | 7.36 | 2.76 | 7                                                | 5.86 | 2.48 | 5                                    | 6.00 | 2.35 | 20                                                   | 5.80 | 3.14 | 13  | 7.62 | 2.26 | 9                                        | 8.11 | 2.57 | 23    | 6.87 | 2.70 |
| Law and justice                                | 15                                                                   | 8.20 | 2.60 | 8                                                | 7.13 | 3.14 | 5                                    | 6.00 | 3.32 | 20                                                   | 7.55 | 2.84 | 13  | 8.08 | 2.06 | 10                                       | 8.00 | 2.26 | 24    | 7.75 | 2.74 |
| Governance effectiveness                       | 15                                                                   | 8.47 | 1.96 | 7                                                | 7.57 | 3.10 | 6                                    | 6.83 | 2.64 | 21                                                   | 7.10 | 2.43 | 13  | 8.15 | 1.91 | 11                                       | 8.64 | 1.21 | 23    | 8.43 | 1.47 |
| Urban development                              | 15                                                                   | 7.87 | 1.60 | 7                                                | 7.86 | 1.95 | 6                                    | 7.50 | 2.59 | 22                                                   | 7.00 | 2.98 | 13  | 7.54 | 2.22 | 11                                       | 7.27 | 2.15 | 22    | 7.64 | 1.36 |
| Environmental sustainability                   | 15                                                                   | 7.67 | 1.80 | 8                                                | 8.00 | 2.20 | 6                                    | 6.00 | 2.53 | 20                                                   | 6.65 | 2.64 | 13  | 6.77 | 2.24 | 11                                       | 7.64 | 1.63 | 22    | 7.55 | 2.11 |
| Regulatory framework                           | 13                                                                   | 7.85 | 1.57 | 8                                                | 7.25 | 1.75 | 6                                    | 7.67 | 1.51 | 22                                                   | 7.73 | 1.86 | 11  | 7.00 | 2.14 | 12                                       | 7.92 | 1.78 | 23    | 8.09 | 1.73 |
| Communicable/non-communicable diseases         | 13                                                                   | 6.62 | 2.79 | 7                                                | 7.57 | 1.72 | 5                                    | 4.60 | 2.30 | 22                                                   | 6.09 | 2.76 | 12  | 6.00 | 3.10 | 9                                        | 5.78 | 1.64 | 22    | 6.41 | 2.92 |
| Poverty reduction                              | 15                                                                   | 7.73 | 1.91 | 7                                                | 8.14 | 1.21 | 6                                    | 6.67 | 3.44 | 22                                                   | 8.14 | 1.73 | 13  | 8.38 | 2.02 | 12                                       | 8.75 | 1.42 | 24    | 8.46 | 1.91 |
| Gender equity                                  | 15                                                                   | 6.33 | 2.87 | 7                                                | 5.14 | 2.67 | 6                                    | 7.33 | 2.80 | 22                                                   | 6.05 | 2.50 | 13  | 7.31 | 2.21 | 11                                       | 7.00 | 2.53 | 23    | 6.57 | 2.66 |
| Domestic private sector development            | 15                                                                   | 7.93 | 1.87 | 8                                                | 7.88 | 1.13 | 6                                    | 7.50 | 3.56 | 22                                                   | 8.68 | 2.06 | 13  | 8.23 | 1.69 | 12                                       | 8.58 | 1.08 | 22    | 7.86 | 2.10 |
| Foreign direct investment                      | 15                                                                   | 7.87 | 2.83 | 8                                                | 7.63 | 1.85 | 6                                    | 6.83 | 2.71 | 21                                                   | 8.95 | 1.50 | 12  | 7.50 | 2.28 | 11                                       | 8.00 | 1.67 | 21    | 8.19 | 2.25 |
| Public expenditure/financial management        | 15                                                                   | 8.27 | 2.12 | 8                                                | 8.13 | 1.46 | 6                                    | 8.50 | 2.74 | 22                                                   | 7.86 | 2.21 | 12  | 7.92 | 2.11 | 11                                       | 8.91 | .83  | 22    | 8.23 | 1.54 |
| Water and sanitation*                          | 14                                                                   | 7.43 | 1.87 | 8                                                | 8.38 | 1.41 | 5                                    | 5.00 | 2.00 | 22                                                   | 6.32 | 2.36 | 12  | 6.67 | 2.77 | 11                                       | 6.73 | 2.41 | 23    | 8.17 | 2.25 |
| Trade and exports                              | 13                                                                   | 7.54 | 2.37 | 8                                                | 7.00 | 2.00 | 6                                    | 6.50 | 1.87 | 22                                                   | 6.95 | 2.68 | 11  | 7.09 | 2.17 | 11                                       | 7.09 | 1.76 | 23    | 7.78 | 1.76 |
| Economic growth                                | 16                                                                   | 8.44 | 2.10 | 7                                                | 8.71 | 1.11 | 6                                    | 7.67 | 2.94 | 22                                                   | 9.05 | 1.46 | 12  | 8.33 | 1.56 | 11                                       | 8.73 | 1.27 | 23    | 8.74 | 1.45 |
| Energy*                                        | 13                                                                   | 8.15 | 1.28 | 8                                                | 8.38 | 1.19 | 6                                    | 4.83 | 2.14 | 22                                                   | 6.95 | 2.68 | 11  | 6.55 | 2.70 | 11                                       | 7.00 | 1.90 | 23    | 8.09 | 2.00 |
| Disaster management                            | 14                                                                   | 7.21 | 1.97 | 7                                                | 7.57 | 1.90 | 5                                    | 4.40 | 1.67 | 22                                                   | 6.55 | 2.22 | 12  | 6.33 | 2.57 | 11                                       | 6.64 | 2.01 | 22    | 6.27 | 2.49 |
| Macroeconomic management/fiscal sustainability | 15                                                                   | 8.33 | 2.23 | 7                                                | 8.43 | 1.62 | 6                                    | 8.17 | 3.13 | 22                                                   | 8.27 | 2.33 | 12  | 8.08 | 2.27 | 11                                       | 8.55 | 1.37 | 23    | 8.48 | 1.62 |
| Job creation/employment                        | 14                                                                   | 8.57 | 1.74 | 7                                                | 8.43 | 1.72 | 6                                    | 8.00 | 2.68 | 22                                                   | 7.50 | 2.63 | 12  | 8.00 | 1.54 | 11                                       | 8.55 | 1.29 | 23    | 8.26 | 1.84 |
| Access to financial services                   | 14                                                                   | 8.93 | 1.21 | 8                                                | 7.75 | 1.16 | 6                                    | 8.67 | 2.80 | 22                                                   | 8.64 | 2.17 | 12  | 6.83 | 2.21 | 11                                       | 8.00 | 1.90 | 22    | 8.59 | 1.68 |
| Equality of opportunity                        | 13                                                                   | 8.00 | 1.96 | 6                                                | 7.83 | .75  | 6                                    | 7.33 | 3.20 | 22                                                   | 6.73 | 2.59 | 12  | 6.33 | 2.71 | 10                                       | 7.10 | 2.23 | 24    | 7.13 | 2.05 |
| Health                                         | 13                                                                   | 8.31 | 1.38 | 7                                                | 8.71 | 1.60 | 5                                    | 6.40 | 1.52 | 22                                                   | 7.41 | 2.72 | 12  | 7.58 | 2.81 | 11                                       | 7.36 | 1.75 | 22    | 8.36 | 1.53 |
| Development of remote islands                  | 15                                                                   | 7.07 | 1.98 | 8                                                | 6.75 | 2.05 | 5                                    | 6.40 | 1.95 | 22                                                   | 7.05 | 2.77 | 13  | 8.15 | 1.86 | 11                                       | 7.09 | 2.26 | 23    | 7.52 | 2.29 |
| Global/regional integration                    | 13                                                                   | 7.69 | 1.70 | 7                                                | 7.29 | 1.70 | 5                                    | 7.20 | 2.59 | 22                                                   | 6.36 | 2.74 | 13  | 6.85 | 2.27 | 12                                       | 7.58 | 1.78 | 22    | 7.36 | 2.36 |
| Food security                                  | 14                                                                   | 7.29 | 1.94 | 8                                                | 7.25 | 1.04 | 5                                    | 6.80 | 1.10 | 22                                                   | 7.45 | 1.84 | 13  | 6.62 | 2.14 | 11                                       | 5.82 | 2.09 | 21    | 7.76 | 1.95 |
| Education                                      | 14                                                                   | 8.57 | 1.95 | 8                                                | 7.88 | 1.46 | 6                                    | 7.17 | 1.47 | 22                                                   | 8.64 | 2.22 | 13  | 8.46 | 1.66 | 11                                       | 8.00 | 2.19 | 23    | 8.30 | 1.64 |
| Social protection                              | 13                                                                   | 7.15 | 2.67 | 7                                                | 6.86 | 3.08 | 6                                    | 7.17 | 2.32 | 22                                                   | 7.05 | 2.50 | 13  | 7.23 | 2.01 | 12                                       | 6.83 | 2.69 | 22    | 6.82 | 2.17 |
| Climate change                                 | 14                                                                   | 7.00 | 1.96 | 8                                                | 7.50 | 1.69 | 5                                    | 6.60 | 1.82 | 22                                                   | 5.14 | 2.14 | 13  | 6.15 | 3.05 | 11                                       | 6.82 | 1.72 | 23    | 6.78 | 2.35 |
| Youth unemployment                             | 13                                                                   | 8.46 | 1.20 | 7                                                | 8.43 | 2.23 | 6                                    | 7.50 | 2.51 | 22                                                   | 8.09 | 2.00 | 13  | 7.38 | 2.47 | 11                                       | 7.73 | 1.90 | 23    | 8.30 | 1.87 |
| Agricultural development                       | 14                                                                   | 6.71 | 1.98 | 8                                                | 7.13 | 2.53 | 5                                    | 6.20 | 2.49 | 22                                                   | 7.59 | 2.02 | 13  | 7.00 | 2.42 | 11                                       | 6.91 | 1.81 | 22    | 7.91 | 1.51 |
| Natural resource management                    | 14                                                                   | 7.00 | 2.54 | 8                                                | 7.00 | 2.33 | 5                                    | 6.00 | 1.41 | 22                                                   | 5.68 | 3.06 | 13  | 5.38 | 2.53 | 11                                       | 6.73 | 2.10 | 22    | 6.36 | 2.26 |

\*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)****How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)**

|                                                | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| Urban development                              | 7                                                                    | 5.57 | 2.30 | 1                                                | 6.00 |      | 1                                    | 3.00 |      | 8                                                    | 5.25 | 2.25 | 6   | 6.00 | 1.55 | 4                                        | 6.25 | .50  | 11    | 5.64 | 2.16 |
| Environmental sustainability                   | 7                                                                    | 5.71 | 1.38 | 5                                                | 7.40 | 2.41 | 1                                    | 5.00 |      | 6                                                    | 5.33 | 1.37 | 6   | 6.00 | 1.26 | 5                                        | 6.00 | .71  | 13    | 7.00 | 1.58 |
| Public expenditure/financial management        | 10                                                                   | 5.60 | 1.43 | 3                                                | 7.00 | 2.65 | 2                                    | 5.00 | 2.83 | 11                                                   | 6.09 | 2.17 | 5   | 6.00 | 1.22 | 7                                        | 5.43 | 2.44 | 15    | 6.53 | 1.64 |
| Energy                                         | 8                                                                    | 6.50 | .93  | 2                                                | 8.00 | 1.41 |                                      |      |      | 6                                                    | 5.83 | 2.48 | 4   | 6.00 | 1.83 | 4                                        | 6.75 | .96  | 12    | 7.08 | 1.68 |
| Macroeconomic management/fiscal sustainability | 9                                                                    | 5.33 | .87  | 2                                                | 7.00 | 4.24 | 4                                    | 6.25 | 1.89 | 11                                                   | 5.91 | 2.02 | 6   | 6.17 | 1.47 | 7                                        | 5.71 | 2.14 | 11    | 6.82 | 1.83 |
| Access to financial services                   | 7                                                                    | 6.29 | 2.69 | 2                                                | 6.00 | 2.83 | 2                                    | 5.50 | 3.54 | 12                                                   | 4.75 | 2.30 | 5   | 6.00 | .71  | 5                                        | 5.40 | 2.19 | 15    | 6.13 | 1.77 |
| Health                                         | 5                                                                    | 6.00 | 2.12 | 5                                                | 6.20 | 2.49 |                                      |      |      | 11                                                   | 5.73 | 2.37 | 5   | 5.60 | 1.34 | 4                                        | 6.75 | 2.36 | 11    | 5.55 | 2.38 |
| Education                                      | 10                                                                   | 6.80 | 2.20 | 2                                                | 9.00 | 1.41 | 1                                    | 6.00 |      | 9                                                    | 6.78 | 2.54 | 8   | 7.00 | 2.00 | 6                                        | 7.00 | 2.68 | 14    | 6.93 | 1.90 |
| Social protection                              | 9                                                                    | 6.56 | 2.01 | 4                                                | 7.25 | 1.50 | 3                                    | 6.67 | .58  | 12                                                   | 7.17 | 2.37 | 5   | 5.20 | 2.59 | 6                                        | 7.67 | 1.03 | 14    | 7.43 | 1.79 |
| Youth unemployment                             | 7                                                                    | 5.29 | 2.50 | 2                                                | 5.50 | 3.54 | 2                                    | 5.00 | 1.41 | 11                                                   | 4.64 | 2.25 | 6   | 6.00 | 2.10 | 3                                        | 3.00 | 1.00 | 11    | 5.00 | 1.55 |
| Natural resource management                    | 6                                                                    | 5.00 | 2.45 | 2                                                | 7.00 | 0.00 |                                      |      |      | 5                                                    | 5.00 | 1.22 | 3   | 5.33 | 3.79 | 2                                        | 4.00 | 1.41 | 8     | 4.13 | 1.81 |

**Where are the World Bank Group's decisions made primarily that support the program in Maldives? (Select only ONE response)**

| Percentage of Respondents                | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on WBG<br>project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| At the Headquarters (in Washington D.C.) | 18.8%                                                                | 12.5%                                            | 50.0%                                | 22.7%                                                | 15.4% | 58.3%                                    | 37.5% |
| In the country                           | 6.3%                                                                 | 37.5%                                            | 0.0%                                 | 9.1%                                                 | 23.1% | 16.7%                                    | 12.5% |
| Don't know                               | 75.0%                                                                | 50.0%                                            | 50.0%                                | 68.2%                                                | 61.5% | 25.0%                                    | 50.0% |

|                                                                                                  | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|--------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                                                  | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                                  | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| To what extent does the World Bank Group's work help to achieve development results in Maldives? | 13                                                                   | 5.92 | 1.61 | 7                                                | 6.71 | 1.70 | 5                                    | 6.20 | 1.48 | 19                                                   | 5.53 | 1.65 | 12  | 6.50 | 1.17 | 9                                        | 7.00 | 1.50 | 21    | 6.76 | 1.81 |

(1-To no degree at all, 10-To a very significant degree)

**To what extent do you agree with the following statements about the World Bank Group in Maldives? (1-Strongly disagree, 10-Strongly agree)**

|                                                                         | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|-------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                         | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                         | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| The World Bank Group's financial instruments meet the needs of Maldives | 12                                                                   | 6.25 | 1.76 | 3                                                | 4.00 | 1.00 | 4                                    | 5.00 | 1.41 | 15                                                   | 5.87 | 2.39 | 12  | 5.50 | 1.57 | 8                                        | 6.25 | 1.91 | 18    | 5.61 | 1.58 |
| The World Bank Group meets Maldives's needs for knowledge services      | 13                                                                   | 5.15 | 1.86 | 7                                                | 6.57 | 1.99 | 5                                    | 5.20 | 1.64 | 17                                                   | 6.06 | 2.41 | 11  | 5.64 | 1.29 | 8                                        | 6.88 | 1.89 | 19    | 6.11 | 1.91 |

### D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?\*

| Percentage of Respondents | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Weekly                    | 6.3%                                                                 | 37.5%                                            | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 8.3%  |
| Monthly                   | 6.3%                                                                 | 12.5%                                            | 16.7%                                | 17.4%                                                | 0.0%  | 16.7%                                    | 0.0%  |
| A few times a year        | 18.8%                                                                | 25.0%                                            | 50.0%                                | 39.1%                                                | 15.4% | 25.0%                                    | 8.3%  |
| Rarely                    | 50.0%                                                                | 25.0%                                            | 33.3%                                | 21.7%                                                | 38.5% | 41.7%                                    | 45.8% |
| Never                     | 18.8%                                                                | 0.0%                                             | 0.0%                                 | 21.7%                                                | 46.2% | 16.7%                                    | 37.5% |

\*Significantly different between stakeholder groups

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

|                                                                                       | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|---------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                                       | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                       | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| Are timely*                                                                           | 7                                                                    | 4.71 | 1.89 | 7                                                | 6.86 | 1.77 | 4                                    | 3.75 | .96  | 14                                                   | 5.29 | 1.94 | 4   | 5.75 | .96  | 7                                        | 6.57 | 1.13 | 16    | 5.88 | 1.54 |
| Include appropriate level of stakeholder involvement during preparation               | 11                                                                   | 5.73 | 2.20 | 7                                                | 6.14 | 2.61 | 4                                    | 3.75 | 1.71 | 17                                                   | 5.88 | 2.06 | 7   | 5.43 | 1.27 | 8                                        | 6.00 | .93  | 20    | 5.95 | 2.09 |
| Are relevant to Maldives's development priorities                                     | 13                                                                   | 6.54 | 1.66 | 7                                                | 6.86 | 1.95 | 3                                    | 6.67 | 1.15 | 18                                                   | 6.17 | 1.95 | 10  | 5.70 | 2.00 | 8                                        | 6.38 | 1.77 | 20    | 7.10 | 1.55 |
| Lead to practical solutions                                                           | 13                                                                   | 6.15 | 1.82 | 7                                                | 7.00 | 1.91 | 3                                    | 6.00 | 0.00 | 15                                                   | 5.53 | 2.29 | 9   | 6.00 | 1.50 | 8                                        | 6.38 | 1.92 | 20    | 6.50 | 1.61 |
| Are accessible                                                                        | 12                                                                   | 6.58 | 1.98 | 7                                                | 7.29 | 1.70 | 3                                    | 7.33 | .58  | 16                                                   | 5.88 | 2.66 | 9   | 5.33 | 1.66 | 8                                        | 7.25 | 1.49 | 20    | 6.65 | 1.90 |
| Are source of relevant information on global good practices                           | 10                                                                   | 6.90 | 1.66 | 7                                                | 7.43 | 2.07 | 4                                    | 7.00 | 1.41 | 16                                                   | 7.19 | 1.52 | 8   | 6.00 | 1.51 | 8                                        | 7.75 | 1.39 | 19    | 7.21 | 1.65 |
| Enhance your knowledge and/or skills                                                  | 13                                                                   | 6.69 | 2.02 | 7                                                | 7.71 | 2.43 | 3                                    | 6.33 | 1.15 | 16                                                   | 7.38 | 2.50 | 9   | 5.67 | 1.32 | 8                                        | 7.25 | 1.16 | 19    | 6.58 | 1.71 |
| Are adequately disseminated                                                           | 12                                                                   | 5.83 | 1.70 | 7                                                | 7.00 | 2.31 | 4                                    | 4.00 | 1.41 | 17                                                   | 4.59 | 2.06 | 7   | 4.29 | 1.80 | 8                                        | 5.63 | 2.13 | 14    | 5.50 | 2.18 |
| Are translated enough into local language                                             | 9                                                                    | 2.56 | 1.13 | 7                                                | 4.57 | 1.72 | 3                                    | 2.67 | .58  | 13                                                   | 3.69 | 2.87 | 6   | 3.67 | 2.16 | 7                                        | 3.43 | 2.15 | 13    | 4.08 | 1.93 |
| Are adaptable to Maldives's specific development challenges and country circumstances | 13                                                                   | 6.15 | 1.68 | 7                                                | 6.71 | 2.43 | 2                                    | 5.50 | .71  | 17                                                   | 5.18 | 2.10 | 9   | 5.33 | 1.80 | 8                                        | 5.88 | 1.36 | 18    | 5.61 | 1.94 |

\*Significantly different between stakeholder groups

|                                                                                                                                                          | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                                                                                                          | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                                                                                          | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 13                                                                   | 6.08 | 1.93 | 7                                                | 7.14 | 1.57 | 6                                    | 5.50 | 1.64 | 18                                                   | 6.33 | 2.14 | 10  | 6.80 | 1.99 | 8                                        | 6.50 | .93  | 21    | 7.24 | 1.58 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?                                               | 14                                                                   | 6.71 | 1.77 | 7                                                | 7.43 | 1.40 | 5                                    | 5.80 | 1.64 | 19                                                   | 5.95 | 2.39 | 8   | 6.13 | 1.25 | 8                                        | 7.25 | 1.58 | 19    | 7.00 | 1.60 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

|                                                                                               | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|-----------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                                               | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                               | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| The World Bank Group disburses funds promptly                                                 | 9                                                                    | 6.33 | 2.12 | 4                                                | 8.50 | 1.00 |                                      |      |      | 13                                                   | 5.77 | 1.83 | 5   | 6.00 | 1.58 | 7                                        | 8.14 | 1.21 | 14    | 6.86 | 2.35 |
| The World Bank Group effectively monitors and evaluates the projects and programs it supports | 12                                                                   | 6.50 | 2.07 | 8                                                | 7.75 | 1.16 | 2                                    | 5.00 | 0.00 | 16                                                   | 6.31 | 1.74 | 9   | 6.33 | 2.00 | 9                                        | 6.78 | 2.17 | 20    | 6.60 | 2.23 |
| The World Bank Group's approvals and reviews are done in a timely fashion                     | 11                                                                   | 6.27 | 2.33 | 7                                                | 6.43 | 1.90 | 1                                    | 6.00 |      | 15                                                   | 5.93 | 2.28 | 9   | 6.44 | 2.01 | 8                                        | 7.13 | 1.64 | 15    | 7.00 | 1.93 |
| The World Bank Group's "Safeguard Policy" requirements are reasonable                         | 9                                                                    | 6.00 | 2.69 | 6                                                | 6.67 | 2.16 | 1                                    | 5.00 |      | 10                                                   | 6.40 | 2.01 | 7   | 6.00 | 1.73 | 5                                        | 7.00 | 1.00 | 11    | 6.82 | 1.78 |
| The World Bank Group's conditions on its lending are reasonable                               | 11                                                                   | 6.00 | 2.19 | 7                                                | 7.43 | 1.81 | 1                                    | 6.00 |      | 17                                                   | 6.76 | 2.44 | 7   | 6.14 | 1.46 | 6                                        | 6.33 | 1.63 | 15    | 6.60 | 1.92 |
| The World Bank Group takes decisions quickly in Maldives                                      | 10                                                                   | 6.00 | 2.58 | 7                                                | 7.29 | 1.98 | 1                                    | 6.00 |      | 13                                                   | 4.69 | 2.25 | 6   | 5.67 | 1.21 | 5                                        | 5.40 | 2.19 | 14    | 6.00 | 1.18 |
| Working with the World Bank Group increases Maldives's institutional capacity*                | 12                                                                   | 7.08 | 2.43 | 7                                                | 8.29 | 1.11 | 5                                    | 5.60 | 1.67 | 17                                                   | 6.18 | 1.98 | 9   | 6.22 | 1.72 | 9                                        | 7.78 | .83  | 20    | 6.95 | 1.43 |
| The World Bank Group ensures consistency and continuity through staff changes                 | 9                                                                    | 6.00 | 1.87 | 5                                                | 8.00 | 1.22 | 2                                    | 5.50 | 2.12 | 10                                                   | 5.30 | 2.36 | 7   | 6.00 | 1.73 | 7                                        | 7.00 | 1.00 | 13    | 7.00 | 1.73 |
| Where country systems are adequate, the World Bank Group makes appropriate use of them        | 9                                                                    | 6.11 | 1.90 | 7                                                | 7.71 | 1.25 | 1                                    | 5.00 |      | 13                                                   | 5.92 | 2.63 | 4   | 6.25 | 1.26 | 7                                        | 6.71 | 1.98 | 12    | 6.75 | 1.91 |
| The World Bank Group provides effective implementation support                                | 11                                                                   | 6.55 | 1.81 | 7                                                | 7.86 | 1.21 | 2                                    | 5.00 | 1.41 | 16                                                   | 6.44 | 1.82 | 9   | 6.78 | 1.30 | 8                                        | 7.75 | .71  | 19    | 6.89 | 1.56 |

\*Significantly different between stakeholder groups

Which of the following best describes the way the World Bank Group operates in Maldives? (Select only ONE response)

| Percentage of Respondents                                  | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| The World Bank Group takes too much risk in Maldives       | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 4.5%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| The World Bank Group does not take enough risk in Maldives | 37.5%                                                                | 0.0%                                             | 0.0%                                 | 40.9%                                                | 0.0%  | 18.2%                                    | 25.0% |
| The World Bank Group's approach to risk is appropriate     | 25.0%                                                                | 28.6%                                            | 0.0%                                 | 13.6%                                                | 23.1% | 18.2%                                    | 29.2% |
| Don't know                                                 | 31.3%                                                                | 57.1%                                            | 83.3%                                | 36.4%                                                | 53.8% | 54.5%                                    | 33.3% |
| Prefer not to answer                                       | 6.3%                                                                 | 14.3%                                            | 16.7%                                | 4.5%                                                 | 15.4% | 9.1%                                     | 12.5% |

### F. Recent Trends and the Future Role of the World Bank Group in Maldives

Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined)                               | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Provide more adequate data/knowledge/statistics/figures on Maldives's economy   | 14.3%                                                                | 12.5%                                            | 16.7%                                | 27.3%                                                | 30.8% | 16.7%                                    | 16.7% |
| Collaborate more effectively with Government clients                            | 14.3%                                                                | 12.5%                                            | 0.0%                                 | 9.1%                                                 | 7.7%  | 0.0%                                     | 12.5% |
| Offer more innovative financial products                                        | 14.3%                                                                | 0.0%                                             | 33.3%                                | 45.5%                                                | 15.4% | 25.0%                                    | 45.8% |
| Improve the competitiveness of its financing compared to markets                | 7.1%                                                                 | 12.5%                                            | 16.7%                                | 4.5%                                                 | 7.7%  | 8.3%                                     | 0.0%  |
| Reach out more to groups outside of Government                                  | 21.4%                                                                | 12.5%                                            | 33.3%                                | 27.3%                                                | 46.2% | 33.3%                                    | 41.7% |
| Improve the quality of its experts as related to Maldives's specific challenges | 21.4%                                                                | 12.5%                                            | 16.7%                                | 27.3%                                                | 15.4% | 25.0%                                    | 12.5% |
| Offer more innovative knowledge services                                        | 14.3%                                                                | 0.0%                                             | 33.3%                                | 18.2%                                                | 7.7%  | 8.3%                                     | 4.2%  |
| Ensure greater selectivity in its work                                          | 7.1%                                                                 | 12.5%                                            | 0.0%                                 | 0.0%                                                 | 7.7%  | 16.7%                                    | 12.5% |
| Increase the level of capacity development in the country                       | 57.1%                                                                | 37.5%                                            | 33.3%                                | 18.2%                                                | 30.8% | 41.7%                                    | 25.0% |
| Reduce the complexity of obtaining World Bank Group financing*                  | 28.6%                                                                | 25.0%                                            | 0.0%                                 | 9.1%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| Increase availability of Fee-Based services                                     | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 8.3%  |
| Work faster                                                                     | 0.0%                                                                 | 25.0%                                            | 0.0%                                 | 9.1%                                                 | 7.7%  | 0.0%                                     | 8.3%  |
| Other                                                                           | 0.0%                                                                 | 12.5%                                            | 16.7%                                | 4.5%                                                 | 15.4% | 0.0%                                     | 4.2%  |

\*Significantly different between stakeholder groups

When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives? (Select only ONE response)

| Percentage of Respondents                   | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Financial services                          | 40.0%                                                                | 37.5%                                            | 33.3%                                | 42.9%                                                | 25.0% | 63.6%                                    | 56.5% |
| Knowledge products                          | 26.7%                                                                | 0.0%                                             | 33.3%                                | 28.6%                                                | 25.0% | 27.3%                                    | 8.7%  |
| Convening services                          | 0.0%                                                                 | 25.0%                                            | 16.7%                                | 4.8%                                                 | 8.3%  | 0.0%                                     | 0.0%  |
| The combination is appropriate for Maldives | 20.0%                                                                | 37.5%                                            | 16.7%                                | 14.3%                                                | 25.0% | 9.1%                                     | 26.1% |
| Don't know                                  | 13.3%                                                                | 0.0%                                             | 0.0%                                 | 9.5%                                                 | 16.7% | 0.0%                                     | 8.7%  |

### G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined) | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Local newspapers                                  | 62.5%                                                                | 75.0%                                            | 50.0%                                | 60.9%                                                | 61.5% | 58.3%                                    | 70.8% |
| International newspapers                          | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 13.0%                                                | 0.0%  | 0.0%                                     | 0.0%  |
| Local radio                                       | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| International radio                               | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 4.2%  |
| Local television                                  | 31.3%                                                                | 25.0%                                            | 16.7%                                | 21.7%                                                | 38.5% | 33.3%                                    | 33.3% |
| International television                          | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 8.3%  |
| Periodicals                                       | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 4.3%                                                 | 0.0%  | 8.3%                                     | 4.2%  |
| Internet                                          | 50.0%                                                                | 37.5%                                            | 83.3%                                | 39.1%                                                | 61.5% | 50.0%                                    | 41.7% |
| Social media                                      | 31.3%                                                                | 12.5%                                            | 33.3%                                | 34.8%                                                | 7.7%  | 25.0%                                    | 20.8% |
| Blogs                                             | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Mobile phones                                     | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| Instant messaging                                 | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Other                                             | 12.5%                                                                | 12.5%                                            | 16.7%                                | 13.0%                                                | 7.7%  | 8.3%                                     | 4.2%  |

**G. Communication and Information Sharing (continued)****How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)**

| Percentage of Respondents<br>(Responses combined)           | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|-------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Blogs                                                       | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 8.7%                                                 | 0.0%  | 0.0%                                     | 0.0%  |
| Direct contact with World Bank Group                        | 12.5%                                                                | 14.3%                                            | 16.7%                                | 17.4%                                                | 7.7%  | 16.7%                                    | 12.5% |
| e-Newsletters                                               | 50.0%                                                                | 28.6%                                            | 33.3%                                | 47.8%                                                | 46.2% | 41.7%                                    | 33.3% |
| Instant messaging                                           | 6.3%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 0.0%  |
| World Bank Group's seminars/workshops/conferences           | 43.8%                                                                | 71.4%                                            | 33.3%                                | 30.4%                                                | 0.0%  | 41.7%                                    | 33.3% |
| World Bank Group's publications and other written materials | 31.3%                                                                | 14.3%                                            | 50.0%                                | 21.7%                                                | 46.2% | 16.7%                                    | 33.3% |
| Mobile phones                                               | 6.3%                                                                 | 0.0%                                             | 16.7%                                | 4.3%                                                 | 7.7%  | 8.3%                                     | 8.3%  |
| Social media                                                | 12.5%                                                                | 0.0%                                             | 50.0%                                | 34.8%                                                | 15.4% | 33.3%                                    | 45.8% |
| World Bank Group's website                                  | 18.8%                                                                | 57.1%                                            | 0.0%                                 | 30.4%                                                | 46.2% | 25.0%                                    | 16.7% |
| Other                                                       | 12.5%                                                                | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 7.7%  | 0.0%                                     | 0.0%  |

**Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?**

| Percentage of Respondents | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Yes                       | 20.0%                                                                | 28.6%                                            | 16.7%                                | 23.8%                                                | 9.1%  | 27.3%                                    | 25.0% |
| No                        | 80.0%                                                                | 71.4%                                            | 83.3%                                | 76.2%                                                | 90.9% | 72.7%                                    | 75.0% |

**Have you requested information from the World Bank Group on its activities in the past year?\***

| Percentage of Respondents | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Yes                       | 0.0%                                                                 | 14.3%                                            | 50.0%                                | 4.8%                                                 | 7.7%  | 0.0%                                     | 8.7%  |
| No                        | 100.0%                                                               | 85.7%                                            | 50.0%                                | 95.2%                                                | 92.3% | 100.0%                                   | 91.3% |

\*Significantly different between stakeholder groups

**Were you able to obtain this information?**

| Percentage of Respondents | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO | Independent<br>Government<br>Institution | Other  |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-----|------------------------------------------|--------|
| Yes                       |                                                                      | 0.0%                                             | 33.3%                                | 100.0%                                               |     |                                          | 100.0% |
| No                        |                                                                      | 100.0%                                           | 66.7%                                | 0.0%                                                 |     |                                          | 0.0%   |

**Do you have access to the Internet?**

| Percentage of Respondents | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO    | Independent<br>Government<br>Institution | Other |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|--------|------------------------------------------|-------|
| Yes                       | 100.0%                                                               | 100.0%                                           | 100.0%                               | 94.1%                                                | 100.0% | 100.0%                                   | 91.3% |
| No                        | 0.0%                                                                 | 0.0%                                             | 0.0%                                 | 5.9%                                                 | 0.0%   | 0.0%                                     | 8.7%  |

**Do you use/have used the World Bank Group website?**

| Percentage of Respondents | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Yes                       | 86.7%                                                                | 85.7%                                            | 66.7%                                | 75.0%                                                | 63.6% | 91.7%                                    | 52.2% |
| No                        | 13.3%                                                                | 14.3%                                            | 33.3%                                | 25.0%                                                | 36.4% | 8.3%                                     | 47.8% |

**G. Communication and Information Sharing (continued)****Which do you primarily use?**

| Percentage of Respondents                                                      | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|--------------------------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| The World Bank Group's country website (www.worldbank.org/en/country/maldives) | 33.3%                                                                | 28.6%                                            | 60.0%                                | 47.4%                                                | 55.6% | 27.3%                                    | 27.8% |
| The World Bank Group's main website (www.worldbank.org)                        | 66.7%                                                                | 71.4%                                            | 40.0%                                | 52.6%                                                | 44.4% | 72.7%                                    | 72.2% |

**Which Internet connection do you use primarily when visiting a World Bank Group website?**

| Percentage of Respondents | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO    | Independent<br>Government<br>Institution | Other  |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|--------|------------------------------------------|--------|
| High speed                | 91.7%                                                                | 100.0%                                           | 100.0%                               | 100.0%                                               | 100.0% | 100.0%                                   | 100.0% |
| Dial-up                   | 8.3%                                                                 | 0.0%                                             | 0.0%                                 | 0.0%                                                 | 0.0%   | 0.0%                                     | 0.0%   |

**Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)**

|                                                                                                         | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|---------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                                                         | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on WBG<br>project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                                         | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| I find the World Bank Group's websites easy to navigate                                                 | 12                                                                   | 7.00 | 1.54 | 7                                                | 7.29 | 1.89 | 3                                    | 7.00 | 1.00 | 19                                                   | 6.89 | 1.56 | 9   | 7.11 | 1.27 | 9                                        | 7.44 | 2.01 | 14    | 7.00 | 1.84 |
| I find the information on the World Bank Group's websites useful                                        | 12                                                                   | 7.42 | 1.51 | 7                                                | 8.14 | 1.21 | 5                                    | 6.60 | 2.41 | 19                                                   | 7.42 | 1.95 | 9   | 7.11 | 1.36 | 10                                       | 8.20 | 1.23 | 14    | 7.57 | 1.45 |
| The World Bank Group's social media channels are valuable sources of information about the institution* | 4                                                                    | 6.25 | .96  | 3                                                | 8.00 | 2.00 | 1                                    | 5.00 |      | 10                                                   | 5.20 | 1.99 | 4   | 6.00 | 1.41 | 5                                        | 7.80 | 1.10 | 10    | 7.60 | 1.26 |
| When I need information from the World Bank Group I know how to find it                                 | 12                                                                   | 7.00 | 1.81 | 7                                                | 7.29 | 2.06 | 4                                    | 6.50 | 1.29 | 16                                                   | 5.88 | 2.25 | 8   | 7.50 | 1.60 | 8                                        | 5.88 | 1.64 | 16    | 6.81 | 1.76 |
| The World Bank Group is responsive to my information requests and inquiries                             | 8                                                                    | 6.75 | 2.25 | 6                                                | 8.17 | 1.17 | 3                                    | 5.00 | 1.73 | 8                                                    | 5.50 | 2.83 | 2   | 6.50 | 2.12 | 5                                        | 6.60 | .89  | 8     | 7.63 | 2.07 |

\*Significantly different between stakeholder groups

**H. Background Information****Currently, do you professionally collaborate/work with the World Bank Group in your country?\***

| Percentage of Respondents | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Yes                       | 31.3%                                                                | 85.7%                                            | 50.0%                                | 21.7%                                                | 15.4% | 66.7%                                    | 29.2% |
| No                        | 68.8%                                                                | 14.3%                                            | 50.0%                                | 78.3%                                                | 84.6% | 33.3%                                    | 70.8% |

\*Significantly different between stakeholder groups

**Which of the following agencies of the World Bank Group do you primarily engage with in Maldives? (Select only ONE response)**

| Percentage of Respondents                   | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|---------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| The World Bank (IBRD/IDA)                   | 60.0%                                                                | 100.0%                                           | 100.0%                               | 50.0%                                                | 50.0% | 100.0%                                   | 77.8% |
| The International Finance Corporation (IFC) | 20.0%                                                                | 0.0%                                             | 0.0%                                 | 31.3%                                                | 25.0% | 0.0%                                     | 5.6%  |
| Other                                       | 20.0%                                                                | 0.0%                                             | 0.0%                                 | 18.8%                                                | 25.0% | 0.0%                                     | 16.7% |

**H. Background Information (continued)****Do you projects involve both the World Bank and IFC?\***

| Percentage of Respondents | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO    | Independent<br>Government<br>Institution | Other |
|---------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|--------|------------------------------------------|-------|
| Yes                       | 46.2%                                                                | 0.0%                                             | 20.0%                                | 9.5%                                                 | 0.0%   | 8.3%                                     | 15.0% |
| No                        | 53.8%                                                                | 100.0%                                           | 80.0%                                | 90.5%                                                | 100.0% | 91.7%                                    | 85.0% |

*\*Significantly different between stakeholder groups***If yes, what was your view on the two institutions working together in Maldives? (Select only ONE response)**

| Percentage of Respondents           | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO    | Independent<br>Government<br>Institution | Other |
|-------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|--------|------------------------------------------|-------|
| Working well together               | 50.0%                                                                |                                                  | 0.0%                                 | 0.0%                                                 | 0.0%   | 100.0%                                   | 50.0% |
| Collaborating but needs improvement | 16.7%                                                                |                                                  | 100.0%                               | 100.0%                                               | 100.0% | 0.0%                                     | 33.3% |
| Don't know                          | 33.3%                                                                |                                                  | 0.0%                                 | 0.0%                                                 | 0.0%   | 0.0%                                     | 16.7% |

**Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)**

| Percentage of Respondents<br>(Responses combined)                  | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency | PMU/ Consultant/<br>Contractor on<br>WBG project | Bilateral/<br>Multilateral<br>Agency | Private Sector/<br>Financial Sector/<br>Private Bank | CSO   | Independent<br>Government<br>Institution | Other |
|--------------------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------|--------------------------------------|------------------------------------------------------|-------|------------------------------------------|-------|
| Observer                                                           | 26.7%                                                                | 0.0%                                             | 16.7%                                | 30.0%                                                | 30.0% | 27.3%                                    | 41.7% |
| Use World Bank Group reports/data                                  | 33.3%                                                                | 0.0%                                             | 50.0%                                | 45.0%                                                | 30.0% | 18.2%                                    | 16.7% |
| Engage in World Bank Group related/sponsored events/activities     | 40.0%                                                                | 57.1%                                            | 16.7%                                | 10.0%                                                | 30.0% | 9.1%                                     | 20.8% |
| Collaborate as part of my professional duties                      | 40.0%                                                                | 71.4%                                            | 33.3%                                | 35.0%                                                | 10.0% | 72.7%                                    | 45.8% |
| Use World Bank Group website for information, data, research, etc. | 13.3%                                                                | 14.3%                                            | 33.3%                                | 20.0%                                                | 40.0% | 9.1%                                     | 12.5% |

## Appendix C: Responses to All Questions by Levels of Collaboration

### A. General Issues facing Maldives

In general, would you say that Maldives is headed in...?

| Percentage of Respondents | Collaborator | Non-collaborator |
|---------------------------|--------------|------------------|
| The right direction       | 39.4%        | 44.4%            |
| The wrong direction       | 18.2%        | 19.0%            |
| Not sure                  | 42.4%        | 36.5%            |

Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives?

| Percentage of Respondents<br>(Responses combined) | Collaborator | Non-collaborator |
|---------------------------------------------------|--------------|------------------|
| Social protection                                 | 5.9%         | 6.0%             |
| Transport                                         | 8.8%         | 11.9%            |
| Macroeconomic management/fiscal sustainability    | 35.3%        | 22.4%            |
| Global/regional integration                       | 0.0%         | 0.0%             |
| Gender equity                                     | 5.9%         | 10.4%            |
| Domestic private sector development               | 11.8%        | 6.0%             |
| Foreign direct investment                         | 8.8%         | 9.0%             |
| Water and sanitation                              | 5.9%         | 7.5%             |
| Anti corruption*                                  | 11.8%        | 31.3%            |
| Job creation/employment                           | 8.8%         | 13.4%            |
| Development of remote islands                     | 2.9%         | 7.5%             |
| Access to financial services                      | 14.7%        | 7.5%             |
| Urban development                                 | 2.9%         | 6.0%             |
| Environmental sustainability                      | 2.9%         | 6.0%             |
| Equality of opportunity                           | 2.9%         | 6.0%             |
| Health                                            | 26.5%        | 16.4%            |
| Youth unemployment                                | 8.8%         | 13.4%            |
| Education                                         | 17.6%        | 13.4%            |
| Poverty reduction                                 | 0.0%         | 6.0%             |
| Energy*                                           | 11.8%        | 1.5%             |
| Food security                                     | 0.0%         | 3.0%             |
| Climate change                                    | 0.0%         | 0.0%             |
| Agricultural development                          | 0.0%         | 1.5%             |
| Trade and exports                                 | 2.9%         | 0.0%             |
| Crime and violence                                | 11.8%        | 14.9%            |
| Economic growth                                   | 8.8%         | 11.9%            |
| Law and justice                                   | 26.5%        | 32.8%            |
| Regulatory framework                              | 8.8%         | 7.5%             |
| Communicable/non-communicable diseases            | 0.0%         | 0.0%             |
| Natural resource management                       | 2.9%         | 0.0%             |
| Disaster management                               | 0.0%         | 0.0%             |
| Public expenditure/financial management           | 14.7%        | 9.0%             |
| Information and communications technology         | 2.9%         | 0.0%             |
| Governance effectiveness                          | 23.5%        | 16.4%            |

\*Significantly different between collaborators and non-collaborators

**A. General Issues facing Maldives (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)

| Percentage of Respondents<br>(Responses combined) | Collaborator | Non-collaborator |
|---------------------------------------------------|--------------|------------------|
| Water and sanitation                              | 0.0%         | 3.0%             |
| Equality of opportunity                           | 28.6%        | 19.4%            |
| Economic growth                                   | 28.6%        | 29.9%            |
| Climate change                                    | 0.0%         | 0.0%             |
| Global/regional integration                       | 0.0%         | 0.0%             |
| Gender equity                                     | 5.7%         | 7.5%             |
| Development of remote islands                     | 14.3%        | 22.4%            |
| Urban development                                 | 0.0%         | 7.5%             |
| Regulatory framework                              | 0.0%         | 3.0%             |
| Social protection                                 | 11.4%        | 11.9%            |
| Law and justice                                   | 8.6%         | 13.4%            |
| Transport                                         | 5.7%         | 7.5%             |
| Crime and violence                                | 5.7%         | 3.0%             |
| Communicable/non-communicable diseases            | 0.0%         | 0.0%             |
| Information and communications technology         | 2.9%         | 0.0%             |
| Macroeconomic management/fiscal sustainability    | 14.3%        | 16.4%            |
| Governance effectiveness                          | 20.0%        | 14.9%            |
| Anti corruption                                   | 8.6%         | 19.4%            |
| Domestic private sector development               | 14.3%        | 13.4%            |
| Foreign direct investment                         | 2.9%         | 9.0%             |
| Education                                         | 20.0%        | 16.4%            |
| Energy                                            | 5.7%         | 1.5%             |
| Public expenditure/financial management           | 11.4%        | 7.5%             |
| Natural resource management                       | 2.9%         | 0.0%             |
| Environmental sustainability                      | 0.0%         | 0.0%             |
| Disaster management                               | 0.0%         | 0.0%             |
| Health                                            | 11.4%        | 4.5%             |
| Agricultural development                          | 8.6%         | 7.5%             |
| Job creation/employment                           | 28.6%        | 34.3%            |
| Access to financial services                      | 8.6%         | 13.4%            |
| Trade and exports                                 | 5.7%         | 1.5%             |
| Food security                                     | 2.9%         | 1.5%             |
| Youth unemployment                                | 14.3%        | 9.0%             |

**A. General Issues facing Maldives (continued)**

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Maldives? (Choose no more than THREE)

| Percentage of Respondents<br>(Responses combined) | Collaborator | Non-collaborator |
|---------------------------------------------------|--------------|------------------|
| Energy                                            | 5.6%         | 3.0%             |
| Gender equity                                     | 2.8%         | 4.5%             |
| Youth unemployment                                | 13.9%        | 16.4%            |
| Social protection                                 | 0.0%         | 0.0%             |
| Global/regional integration                       | 2.8%         | 9.0%             |
| Climate change                                    | 0.0%         | 0.0%             |
| Anti corruption                                   | 13.9%        | 13.4%            |
| Disaster management                               | 0.0%         | 0.0%             |
| Development of remote islands                     | 8.3%         | 13.4%            |
| Foreign direct investment                         | 50.0%        | 37.3%            |
| Urban development                                 | 2.8%         | 3.0%             |
| Water and sanitation                              | 0.0%         | 0.0%             |
| Education                                         | 22.2%        | 11.9%            |
| Information and communications technology         | 5.6%         | 1.5%             |
| Regulatory framework                              | 13.9%        | 7.5%             |
| Communicable/non-communicable diseases            | 0.0%         | 1.5%             |
| Trade and exports                                 | 11.1%        | 23.9%            |
| Public expenditure/financial management           | 13.9%        | 14.9%            |
| Domestic private sector development               | 19.4%        | 25.4%            |
| Job creation/employment                           | 8.3%         | 16.4%            |
| Agricultural development                          | 5.6%         | 4.5%             |
| Food security                                     | 0.0%         | 0.0%             |
| Transport                                         | 8.3%         | 7.5%             |
| Natural resource management                       | 0.0%         | 3.0%             |
| Environmental sustainability                      | 5.6%         | 1.5%             |
| Health                                            | 0.0%         | 3.0%             |
| Law and justice                                   | 13.9%        | 10.4%            |
| Crime and violence                                | 2.8%         | 0.0%             |
| Access to financial services                      | 19.4%        | 20.9%            |
| Equality of opportunity                           | 2.8%         | 7.5%             |
| Macroeconomic management/fiscal sustainability    | 19.4%        | 11.9%            |
| Governance effectiveness                          | 25.0%        | 22.4%            |

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "Shared Prosperity" in Maldives, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined)                                  | Collaborator | Non-collaborator |
|------------------------------------------------------------------------------------|--------------|------------------|
| Better employment opportunities for young people                                   | 25.7%        | 24.1%            |
| Better employment opportunities for women                                          | 8.6%         | 6.9%             |
| Greater access to financial services for the poor                                  | 17.1%        | 24.1%            |
| Greater voice and participation for citizens to help ensure greater accountability | 5.7%         | 8.6%             |
| Greater access to health and nutrition for citizens                                | 11.4%        | 6.9%             |
| Better entrepreneurial opportunities                                               | 31.4%        | 41.4%            |
| A growing middle class                                                             | 5.7%         | 5.2%             |
| Better opportunity for the poor who live in remote islands                         | 5.7%         | 12.1%            |
| Better opportunity for the poor who live in urban areas                            | 0.0%         | 0.0%             |
| Consistent economic growth                                                         | 20.0%        | 10.3%            |
| More reliable social safety net                                                    | 5.7%         | 6.9%             |
| Greater equity of fiscal policy                                                    | 14.3%        | 13.8%            |
| Education and training that better ensure job opportunity                          | 40.0%        | 25.9%            |
| Better quality public services                                                     | 2.9%         | 8.6%             |
| Other                                                                              | 5.7%         | 5.2%             |

**B. Overall Attitudes toward the World Bank Group**

|                                                                          | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|--------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                          | Yes                                                                                          |      |      | No |      |      |
|                                                                          | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| How familiar are you with the work of the World Bank Group in Maldives?* | 36                                                                                           | 6.33 | 2.15 | 67 | 4.28 | 2.35 |

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between collaborators and non-collaborators

|                                                                                           | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                                           | Yes                                                                                          |      |      | No |      |      |
|                                                                                           | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| Overall, please rate your impression of the World Bank Group's effectiveness in Maldives. | 35                                                                                           | 5.66 | 1.78 | 51 | 5.12 | 1.82 |

(1-Not effective at all, 10-Very effective)

|                                                                                                                                                 | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                                                                                                 | Yes                                                                                          |      |      | No |      |      |
|                                                                                                                                                 | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges? | 31                                                                                           | 6.52 | 1.77 | 38 | 5.76 | 1.97 |

(1-To no degree at all, 10-To a very significant degree)

**When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the WBG should focus most of its resources in Maldives? (Choose no more than THREE)**

| Percentage of Respondents<br>(Responses combined) | Collaborator | Non-collaborator |
|---------------------------------------------------|--------------|------------------|
| Social protection                                 | 16.7%        | 7.7%             |
| Macroeconomic management/fiscal sustainability    | 19.4%        | 29.2%            |
| Transport                                         | 11.1%        | 6.2%             |
| Poverty reduction                                 | 5.6%         | 9.2%             |
| Global/regional integration                       | 0.0%         | 3.1%             |
| Gender equity                                     | 5.6%         | 4.6%             |
| Crime and violence                                | 5.6%         | 9.2%             |
| Domestic private sector development*              | 5.6%         | 24.6%            |
| Development of remote islands                     | 0.0%         | 6.2%             |
| Foreign direct investment                         | 5.6%         | 6.2%             |
| Water and sanitation                              | 8.3%         | 3.1%             |
| Energy*                                           | 13.9%        | 1.5%             |
| Job creation/employment                           | 13.9%        | 10.8%            |
| Access to financial services                      | 13.9%        | 15.4%            |
| Urban development                                 | 2.8%         | 3.1%             |
| Environmental sustainability                      | 2.8%         | 3.1%             |
| Youth unemployment                                | 8.3%         | 12.3%            |
| Equality of opportunity                           | 8.3%         | 4.6%             |
| Health                                            | 13.9%        | 16.9%            |
| Education                                         | 27.8%        | 20.0%            |
| Food security                                     | 0.0%         | 3.1%             |
| Climate change                                    | 0.0%         | 0.0%             |
| Agricultural development                          | 0.0%         | 3.1%             |
| Trade and exports                                 | 5.6%         | 1.5%             |
| Economic growth                                   | 22.2%        | 20.0%            |
| Law and justice                                   | 13.9%        | 15.4%            |
| Regulatory framework                              | 8.3%         | 6.2%             |
| Communicable/non-communicable diseases            | 0.0%         | 1.5%             |
| Natural resource management                       | 0.0%         | 0.0%             |
| Anti corruption                                   | 13.9%        | 16.9%            |
| Information and communications technology*        | 11.1%        | 0.0%             |
| Disaster management                               | 0.0%         | 0.0%             |
| Governance effectiveness                          | 19.4%        | 15.4%            |
| Public expenditure/financial management           | 16.7%        | 18.5%            |

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?

| Greatest Value                             |              |                  |
|--------------------------------------------|--------------|------------------|
| Percentage of Respondents                  | Collaborator | Non-collaborator |
| Convening/Facilitating                     | 2.9%         | 9.4%             |
| Data                                       | 0.0%         | 4.7%             |
| Policy advice, studies, analyses           | 14.3%        | 18.8%            |
| Financial resources                        | 28.6%        | 26.6%            |
| Capacity development                       | 31.4%        | 15.6%            |
| Technical assistance                       | 11.4%        | 14.1%            |
| Mobilizing third party financial resources | 5.7%         | 3.1%             |
| Donor coordination                         | 5.7%         | 6.3%             |
| Linkage to non-Bank expertise              | 0.0%         | 1.6%             |
| Other                                      | 0.0%         | 0.0%             |

| 2 <sup>nd</sup> Greatest Value             |              |                  |
|--------------------------------------------|--------------|------------------|
| Percentage of Respondents                  | Collaborator | Non-collaborator |
| Convening/Facilitating                     | 2.9%         | 3.2%             |
| Data                                       | 2.9%         | 3.2%             |
| Policy advice, studies, analyses           | 17.6%        | 12.7%            |
| Financial resources                        | 14.7%        | 15.9%            |
| Capacity development                       | 20.6%        | 23.8%            |
| Technical assistance                       | 26.5%        | 27.0%            |
| Mobilizing third party financial resources | 11.8%        | 9.5%             |
| Donor coordination                         | 2.9%         | 4.8%             |
| Linkage to non-Bank expertise              | 0.0%         | 0.0%             |
| Other                                      | 0.0%         | 0.0%             |

How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results?  
(1-Not effective at all, 10-Very effective)

|                                             | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|---------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                             | Yes                                                                                          |      |      | No |      |      |
|                                             | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| Convening/Facilitating*                     | 24                                                                                           | 6.50 | 1.98 | 39 | 5.49 | 1.68 |
| Data                                        | 25                                                                                           | 6.36 | 2.02 | 39 | 5.62 | 2.14 |
| Policy advice, studies, analyses*           | 31                                                                                           | 6.87 | 1.52 | 44 | 5.98 | 1.91 |
| Financial resources                         | 33                                                                                           | 6.94 | 1.77 | 45 | 6.20 | 1.87 |
| Technical assistance*                       | 33                                                                                           | 7.21 | 1.39 | 46 | 6.39 | 1.87 |
| Mobilizing third party financial resources* | 21                                                                                           | 6.86 | 1.74 | 31 | 4.81 | 1.96 |
| Donor coordination*                         | 27                                                                                           | 6.67 | 1.96 | 32 | 5.53 | 2.05 |
| Linkage to non-Bank expertise               | 19                                                                                           | 5.53 | 1.84 | 26 | 4.62 | 1.98 |

\*Significantly different between collaborators and non-collaborators

The World Bank Group can provide capacity building support in a number of ways in Maldives. To what degree would Maldives benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree)

|                                                                                                          | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                                                          | Yes                                                                                          |      |      | No |      |      |
|                                                                                                          | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| The public sector, related to implementation of specific development projects on the ground              | 35                                                                                           | 7.77 | 1.80 | 63 | 7.54 | 1.97 |
| The public sector, related to changing institutions                                                      | 33                                                                                           | 7.73 | 1.72 | 61 | 7.41 | 2.16 |
| The private sector, related to institutional and policy change                                           | 33                                                                                           | 7.09 | 1.99 | 60 | 7.23 | 2.02 |
| Groups outside of government to help them more effectively engage and participate in development efforts | 34                                                                                           | 7.53 | 1.99 | 62 | 7.65 | 2.42 |

**B. Overall Attitudes toward the World Bank Group (continued)**

How **EFFECTIVE** do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Maldives? (1-Not effective at all, 10-Very effective)

|                         | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|-------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                         | Yes                                                                                          |      |      | No |      |      |
|                         | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| Project implementation* | 33                                                                                           | 6.97 | 1.53 | 38 | 6.26 | 1.43 |
| Citizen engagement*     | 23                                                                                           | 5.74 | 1.81 | 27 | 4.52 | 1.83 |
| Policy design*          | 27                                                                                           | 6.78 | 1.45 | 38 | 5.63 | 1.87 |

\*Significantly different between collaborators and non-collaborators

When thinking about how to improve capacity building in Maldives to help ensure better development results, looking forward, how **IMPORTANT** is it for the World Bank Group to be involved in the following aspects of capacity building?

(1-Not important at all, 10-Very important)

|                        | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                        | Yes                                                                                          |      |      | No |      |      |
|                        | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| Project implementation | 32                                                                                           | 8.34 | 1.41 | 54 | 7.65 | 1.88 |
| Citizen engagement     | 26                                                                                           | 8.00 | 1.57 | 49 | 7.35 | 2.39 |
| Policy design          | 29                                                                                           | 8.72 | 1.16 | 53 | 7.89 | 2.39 |

Which of the following do you identify as the World Bank Group's greatest **WEAKNESSES** in its work in Maldives? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined)                            | Collaborator | Non-collaborator |
|------------------------------------------------------------------------------|--------------|------------------|
| Staff too inaccessible                                                       | 5.7%         | 6.3%             |
| Not exploring alternative policy options                                     | 14.3%        | 9.5%             |
| Not adequately sensitive to political/social realities in Maldives           | 22.9%        | 17.5%            |
| Not enough public disclosure of its work                                     | 28.6%        | 33.3%            |
| Arrogant in its approach                                                     | 0.0%         | 4.8%             |
| Not aligned with country priorities                                          | 14.3%        | 14.3%            |
| The credibility of its knowledge/data                                        | 5.7%         | 0.0%             |
| World Bank Group's processes too complex                                     | 2.9%         | 4.8%             |
| Not willing to honestly criticize policies and reform efforts in the country | 17.1%        | 12.7%            |
| Too influenced by developed countries                                        | 14.3%        | 9.5%             |
| Imposing technocratic solutions without regard to political realities        | 0.0%         | 4.8%             |
| World Bank Group's processes too slow                                        | 11.4%        | 3.2%             |
| Too bureaucratic in its operational policies and procedures*                 | 14.3%        | 1.6%             |
| Not aligned with other donors' work                                          | 11.4%        | 3.2%             |
| Not collaborating enough with non-state actors*                              | 5.7%         | 22.2%            |
| Not client focused                                                           | 0.0%         | 3.2%             |
| Other*                                                                       | 14.3%        | 3.2%             |
| Don't know                                                                   | 5.7%         | 19.0%            |

\*Significantly different between collaborators and non-collaborators

Which World Bank Group's instruments do you believe are the **MOST** effective in reducing poverty in Maldives? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined)       | Collaborator | Non-collaborator |
|---------------------------------------------------------|--------------|------------------|
| Capacity development*                                   | 61.1%        | 38.5%            |
| Policy based lending / budget support to the Government | 27.8%        | 26.2%            |
| Knowledge products/services                             | 19.4%        | 18.5%            |
| Investment lending                                      | 50.0%        | 46.2%            |
| Technical assistance                                    | 33.3%        | 32.3%            |
| Trust Fund management                                   | 0.0%         | 9.2%             |
| Other                                                   | 0.0%         | 0.0%             |
| Don't know                                              | 2.8%         | 12.3%            |

\*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the WBG collaborate with more to ensure better development results there? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined) | Collaborator | Non-collaborator |
|---------------------------------------------------|--------------|------------------|
| Academia/think tanks/research institutes          | 47.2%        | 38.8%            |
| Donor community*                                  | 25.0%        | 7.5%             |
| Media                                             | 11.1%        | 19.4%            |
| NGOs                                              | 19.4%        | 22.4%            |
| Atoll or island Administration                    | 16.7%        | 19.4%            |
| Private sector                                    | 27.8%        | 37.3%            |
| Parliament                                        | 13.9%        | 10.4%            |
| Community Based Organizations (CBOs)              | 16.7%        | 19.4%            |
| Beneficiaries                                     | 11.1%        | 10.4%            |
| Foundations                                       | 0.0%         | 0.0%             |
| Faith based organizations                         | 2.8%         | 3.0%             |
| Other                                             | 2.8%         | 1.5%             |
| Don't know                                        | 0.0%         | 3.0%             |

\*Significantly different between collaborators and non-collaborators

To what extent do you agree with the following statements about the World Bank Group's work in Maldives?

(1-Strongly disagree, 10-Strongly agree)

|                                                                                                     | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                                                     | Yes                                                                                          |      |      | No |      |      |
|                                                                                                     | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| Overall the World Bank Group currently plays a relevant role in development in Maldives             | 33                                                                                           | 7.09 | 2.14 | 54 | 6.30 | 1.94 |
| The World Bank Group's work is aligned with what I consider the development priorities for Maldives | 34                                                                                           | 6.53 | 2.14 | 48 | 5.96 | 1.76 |
| The World Bank Group supports programs and strategies that are realistic for Maldives*              | 35                                                                                           | 6.80 | 1.86 | 49 | 5.90 | 1.79 |
| The World Bank Group treats clients and stakeholders in Maldives with respect                       | 32                                                                                           | 7.94 | 1.68 | 45 | 7.11 | 2.08 |

\*Significantly different between collaborators and non-collaborators

To what extent is the World Bank Group an effective development partner in Maldives in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

|                                                                                                     | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                                                     | Yes                                                                                          |      |      | No |      |      |
|                                                                                                     | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| Responsiveness*                                                                                     | 31                                                                                           | 6.97 | 1.74 | 38 | 6.11 | 1.62 |
| Flexibility (in terms of the institution's products and services)                                   | 29                                                                                           | 6.14 | 1.81 | 36 | 5.61 | 1.68 |
| Flexibility (in terms of changing country circumstances)                                            | 31                                                                                           | 6.13 | 1.80 | 39 | 5.82 | 1.93 |
| Being inclusive*                                                                                    | 31                                                                                           | 6.35 | 1.72 | 37 | 5.38 | 1.88 |
| Openness                                                                                            | 32                                                                                           | 6.53 | 2.12 | 42 | 5.52 | 2.20 |
| Staff accessibility*                                                                                | 29                                                                                           | 6.55 | 2.03 | 35 | 5.49 | 1.80 |
| Straightforwardness and honesty*                                                                    | 31                                                                                           | 7.16 | 1.71 | 33 | 6.30 | 1.49 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work* | 31                                                                                           | 6.48 | 2.57 | 34 | 5.12 | 2.29 |
| Collaboration with civil society*                                                                   | 23                                                                                           | 5.91 | 1.86 | 42 | 4.98 | 1.77 |
| Collaboration with the Government                                                                   | 31                                                                                           | 7.65 | 1.68 | 45 | 7.27 | 1.47 |
| Collaboration with other donors and development partners                                            | 23                                                                                           | 6.48 | 2.15 | 34 | 5.91 | 1.66 |
| Collaboration with the private sector*                                                              | 21                                                                                           | 5.86 | 1.31 | 38 | 4.68 | 1.89 |
| The speed in which it gets things accomplished on the ground*                                       | 30                                                                                           | 5.93 | 2.00 | 37 | 4.89 | 2.05 |
| Being a long-term partner                                                                           | 33                                                                                           | 7.73 | 1.68 | 44 | 7.41 | 1.98 |

\*Significantly different between collaborators and non-collaborators

To be more effective development partner in Maldives, do you believe that the WBG should have?

(Select only ONE response)

| Percentage of Respondents                       | Collaborator | Non-collaborator |
|-------------------------------------------------|--------------|------------------|
| More local presence                             | 70.6%        | 73.4%            |
| The current level of local presence is adequate | 14.7%        | 7.8%             |
| Less local presence                             | 0.0%         | 4.7%             |
| Don't know                                      | 14.7%        | 14.1%            |

**B. Overall Attitudes toward the World Bank Group (continued)**

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

| Percentage of Respondents<br>(Responses combined)                                        | Collaborator | Non-collaborator |
|------------------------------------------------------------------------------------------|--------------|------------------|
| The World Bank Group does not do adequate follow through/follow-up                       | 8.6%         | 19.0%            |
| There is not an adequate level of citizen/civil society participation                    | 20.0%        | 34.9%            |
| The World Bank Group is not sensitive enough to political/social realities on the ground | 11.4%        | 17.5%            |
| Lack of/inadequate levels of capacity in Government                                      | 42.9%        | 28.6%            |
| Poor donor coordination                                                                  | 5.7%         | 1.6%             |
| The World Bank Group works too slowly                                                    | 8.6%         | 3.2%             |
| The Government works inefficiently                                                       | 37.1%        | 25.4%            |
| Political pressures and obstacles                                                        | 22.9%        | 27.0%            |
| Reforms are not well thought out in light of country challenges                          | 31.4%        | 27.0%            |
| Other                                                                                    | 2.9%         | 1.6%             |

**C. World Bank Group's Effectiveness and Results**

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives? (1-Not important at all, 10-Very important)

|                                                 | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|-------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                 | Yes                                                                                          |      |      | No |      |      |
|                                                 | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| Anti corruption                                 | 33                                                                                           | 8.03 | 2.36 | 63 | 8.30 | 2.33 |
| Information and communications technology*      | 32                                                                                           | 7.41 | 2.42 | 59 | 5.95 | 2.49 |
| Transport                                       | 31                                                                                           | 7.61 | 2.29 | 60 | 7.33 | 2.10 |
| Crime and violence                              | 32                                                                                           | 6.63 | 2.71 | 60 | 7.00 | 2.72 |
| Law and justice                                 | 34                                                                                           | 7.76 | 2.43 | 62 | 7.74 | 2.69 |
| Governance effectiveness*                       | 33                                                                                           | 8.61 | 1.27 | 64 | 7.77 | 2.16 |
| Urban development                               | 33                                                                                           | 7.94 | 2.03 | 64 | 7.25 | 2.14 |
| Environmental sustainability                    | 35                                                                                           | 7.57 | 1.93 | 61 | 6.92 | 2.38 |
| Regulatory framework                            | 36                                                                                           | 8.08 | 1.78 | 60 | 7.57 | 1.70 |
| Communicable/non-communicable diseases          | 31                                                                                           | 6.48 | 2.46 | 60 | 6.10 | 2.73 |
| Poverty reduction                               | 35                                                                                           | 8.14 | 1.75 | 65 | 8.17 | 2.00 |
| Gender equity                                   | 33                                                                                           | 6.70 | 2.31 | 65 | 6.58 | 2.67 |
| Domestic private sector development             | 35                                                                                           | 8.14 | 1.67 | 64 | 8.23 | 2.08 |
| Foreign direct investment                       | 34                                                                                           | 8.29 | 1.87 | 61 | 8.03 | 2.29 |
| Public expenditure/financial management*        | 35                                                                                           | 8.80 | 1.16 | 62 | 7.97 | 2.10 |
| Water and sanitation                            | 35                                                                                           | 7.40 | 2.06 | 61 | 7.02 | 2.54 |
| Trade and exports                               | 35                                                                                           | 7.43 | 2.12 | 60 | 7.23 | 2.14 |
| Economic growth                                 | 34                                                                                           | 8.97 | 1.14 | 64 | 8.52 | 1.84 |
| Energy*                                         | 35                                                                                           | 7.94 | 1.81 | 60 | 6.92 | 2.44 |
| Disaster management                             | 33                                                                                           | 6.48 | 2.08 | 60 | 6.55 | 2.37 |
| Macroeconomic management/fiscal sustainability* | 34                                                                                           | 9.00 | 1.15 | 63 | 8.06 | 2.24 |
| Job creation/employment*                        | 34                                                                                           | 8.74 | 1.40 | 62 | 7.81 | 2.17 |
| Access to financial services                    | 34                                                                                           | 8.76 | 1.46 | 61 | 8.10 | 2.13 |
| Equality of opportunity                         | 33                                                                                           | 7.67 | 1.71 | 62 | 6.79 | 2.57 |
| Health                                          | 33                                                                                           | 8.12 | 1.69 | 60 | 7.62 | 2.30 |
| Development of remote islands                   | 34                                                                                           | 7.41 | 2.08 | 64 | 7.13 | 2.37 |
| Global/regional integration*                    | 34                                                                                           | 8.12 | 1.75 | 61 | 6.57 | 2.33 |
| Food security                                   | 34                                                                                           | 7.56 | 1.74 | 61 | 6.90 | 2.06 |
| Education                                       | 35                                                                                           | 8.74 | 1.50 | 63 | 8.03 | 2.09 |
| Social protection                               | 34                                                                                           | 7.26 | 2.40 | 62 | 6.94 | 2.31 |
| Climate change*                                 | 35                                                                                           | 7.06 | 1.81 | 62 | 5.95 | 2.47 |
| Youth unemployment                              | 34                                                                                           | 8.50 | 1.73 | 62 | 7.77 | 2.04 |
| Agricultural development                        | 34                                                                                           | 7.59 | 1.81 | 62 | 7.06 | 2.10 |
| Natural resource management*                    | 34                                                                                           | 7.12 | 2.20 | 62 | 5.69 | 2.56 |

\*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)

|                                                | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                | Yes                                                                                          |      |      | No |      |      |
|                                                | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| Urban development                              | 14                                                                                           | 6.14 | 1.66 | 25 | 5.32 | 1.99 |
| Environmental sustainability*                  | 17                                                                                           | 7.24 | 1.35 | 26 | 5.77 | 1.42 |
| Public expenditure/financial management        | 23                                                                                           | 5.96 | 2.08 | 32 | 5.88 | 1.91 |
| Energy                                         | 12                                                                                           | 7.33 | 1.23 | 25 | 6.28 | 1.70 |
| Macroeconomic management/fiscal sustainability | 20                                                                                           | 6.10 | 2.13 | 32 | 5.91 | 1.80 |
| Access to financial services                   | 20                                                                                           | 6.20 | 2.28 | 30 | 5.20 | 1.99 |
| Health                                         | 18                                                                                           | 6.33 | 2.22 | 24 | 5.42 | 2.04 |
| Education                                      | 19                                                                                           | 7.37 | 2.29 | 32 | 6.63 | 2.01 |
| Social protection*                             | 27                                                                                           | 7.59 | 1.47 | 27 | 6.22 | 2.26 |
| Youth unemployment                             | 17                                                                                           | 4.88 | 2.34 | 26 | 4.92 | 1.92 |
| Natural resource management                    | 10                                                                                           | 5.70 | 2.11 | 17 | 4.29 | 1.83 |

\*Significantly different between collaborators and non-collaborators

Where are the WBG's decisions made primarily that support the program in Maldives? (Select only ONE response)

| Percentage of Respondents                | Collaborator | Non-collaborator |
|------------------------------------------|--------------|------------------|
| At the Headquarters (in Washington D.C.) | 47.2%        | 21.2%            |
| In the country                           | 22.2%        | 9.1%             |
| Don't know                               | 30.6%        | 69.7%            |

\*Significantly different between collaborators and non-collaborators

|                                                                                                  | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|--------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                                                  | Yes                                                                                          |      |      | No |      |      |
|                                                                                                  | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| To what extent does the World Bank Group's work help to achieve development results in Maldives? | 34                                                                                           | 6.71 | 1.64 | 54 | 6.02 | 1.69 |

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the WBG? (1-Strongly disagree, 10-Strongly agree)

|                                                                         | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|-------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                         | Yes                                                                                          |      |      | No |      |      |
|                                                                         | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| The World Bank Group's financial instruments meet the needs of Maldives | 30                                                                                           | 5.83 | 1.84 | 43 | 5.67 | 1.81 |
| The World Bank Group meets Maldives's needs for knowledge services      | 33                                                                                           | 6.09 | 1.72 | 49 | 5.78 | 2.13 |

### D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

| Percentage of Respondents | Collaborator | Non-collaborator |
|---------------------------|--------------|------------------|
| Weekly                    | 16.7%        | 0.0%             |
| Monthly                   | 13.9%        | 6.0%             |
| A few times a year        | 41.7%        | 11.9%            |
| Rarely                    | 19.4%        | 46.3%            |
| Never                     | 8.3%         | 35.8%            |

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

|                                                                                       | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|---------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                                       | Yes                                                                                          |      |      | No |      |      |
|                                                                                       | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| Are timely                                                                            | 29                                                                                           | 6.00 | 1.87 | 31 | 5.23 | 1.61 |
| Include appropriate level of stakeholder involvement during preparation               | 33                                                                                           | 6.09 | 1.89 | 42 | 5.52 | 2.00 |
| Are relevant to Maldives's development priorities                                     | 32                                                                                           | 6.75 | 1.76 | 48 | 6.25 | 1.86 |
| Lead to practical solutions                                                           | 33                                                                                           | 6.39 | 1.85 | 43 | 5.95 | 1.86 |
| Are accessible                                                                        | 32                                                                                           | 6.56 | 1.92 | 44 | 6.30 | 2.19 |
| Are source of relevant information on global good practices                           | 31                                                                                           | 7.13 | 1.57 | 42 | 7.10 | 1.65 |
| Enhance your knowledge and/or skills                                                  | 32                                                                                           | 7.06 | 1.85 | 44 | 6.66 | 2.01 |
| Are adequately disseminated                                                           | 30                                                                                           | 5.73 | 1.96 | 40 | 4.88 | 2.17 |
| Are translated enough into local language                                             | 26                                                                                           | 3.96 | 1.97 | 33 | 3.27 | 2.15 |
| Are adaptable to Maldives's specific development challenges and country circumstances | 31                                                                                           | 5.90 | 1.94 | 44 | 5.48 | 1.91 |

|                                                                                                                                                          | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                                                                                                          | Yes                                                                                          |      |      | No |      |      |
|                                                                                                                                                          | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 34                                                                                           | 6.26 | 1.66 | 50 | 6.74 | 1.98 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?                                               | 34                                                                                           | 6.88 | 1.74 | 46 | 6.39 | 1.89 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

### E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

|                                                                                                | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                                                | Yes                                                                                          |      |      | No |      |      |
|                                                                                                | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| The World Bank Group disburses funds promptly                                                  | 24                                                                                           | 7.21 | 2.36 | 28 | 6.29 | 1.65 |
| The World Bank Group effectively monitors and evaluates the projects and programs it supports* | 33                                                                                           | 7.09 | 1.77 | 43 | 6.19 | 1.99 |
| The World Bank Group's approvals and reviews are done in a timely fashion                      | 28                                                                                           | 7.04 | 1.77 | 39 | 6.13 | 2.09 |
| The World Bank Group's "Safeguard Policy" requirements are reasonable                          | 20                                                                                           | 6.85 | 1.93 | 30 | 6.17 | 1.90 |
| The World Bank Group's conditions on its lending are reasonable                                | 28                                                                                           | 6.39 | 1.77 | 37 | 6.68 | 2.15 |
| The World Bank Group takes decisions quickly in Maldives                                       | 26                                                                                           | 5.85 | 2.13 | 31 | 5.74 | 1.91 |
| Working with the World Bank Group increases Maldives's institutional capacity                  | 35                                                                                           | 7.26 | 1.74 | 46 | 6.46 | 1.92 |
| The World Bank Group ensures consistency and continuity through staff changes                  | 26                                                                                           | 6.85 | 1.69 | 28 | 6.04 | 1.97 |
| Where country systems are adequate, the World Bank Group makes appropriate use of them         | 26                                                                                           | 6.81 | 2.04 | 28 | 6.21 | 1.93 |
| The World Bank Group provides effective implementation support                                 | 33                                                                                           | 7.09 | 1.57 | 40 | 6.68 | 1.58 |

\*Significantly different between collaborators and non-collaborators

### E. Working with the World Bank Group

Which of the following best describes the way the World Bank Group operates in Maldives? (Select only ONE response)

| Percentage of Respondents                                  | Collaborator | Non-collaborator |
|------------------------------------------------------------|--------------|------------------|
| The World Bank Group takes too much risk in Maldives       | 0.0%         | 3.1%             |
| The World Bank Group does not take enough risk in Maldives | 28.6%        | 20.0%            |
| The World Bank Group's approach to risk is appropriate     | 20.0%        | 21.5%            |
| Don't know                                                 | 45.7%        | 43.1%            |
| Prefer not to answer                                       | 5.7%         | 12.3%            |

### F. Recent Trends and the Future Role of the World Bank Group in Maldives

Which of the following SHOULD the WBG do to make itself of greater value in Maldives? (Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined)                               | Collaborator | Non-collaborator |
|---------------------------------------------------------------------------------|--------------|------------------|
| Provide more adequate data/knowledge/statistics/figures on Maldives's economy   | 19.4%        | 21.9%            |
| Collaborate more effectively with Government clients                            | 5.6%         | 10.9%            |
| Offer more innovative financial products                                        | 30.6%        | 29.7%            |
| Improve the competitiveness of its financing compared to markets                | 8.3%         | 4.7%             |
| Reach out more to groups outside of Government*                                 | 11.1%        | 43.8%            |
| Improve the quality of its experts as related to Maldives's specific challenges | 27.8%        | 14.1%            |
| Offer more innovative knowledge services                                        | 11.1%        | 10.9%            |
| Ensure greater selectivity in its work                                          | 8.3%         | 7.8%             |
| Increase the level of capacity development in the country                       | 41.7%        | 26.6%            |
| Reduce the complexity of obtaining World Bank Group financing                   | 8.3%         | 9.4%             |
| Increase availability of Fee-Based services                                     | 0.0%         | 3.1%             |
| Work faster                                                                     | 11.1%        | 4.7%             |
| Other                                                                           | 5.6%         | 6.3%             |

\*Significantly different between collaborators and non-collaborators

When considering the combination of services that the WBG offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the WBG should offer more of in Maldives?

| Percentage of Respondents                   | Collaborator | Non-collaborator |
|---------------------------------------------|--------------|------------------|
| Financial services                          | 51.5%        | 40.6%            |
| Knowledge products                          | 27.3%        | 17.2%            |
| Convening services                          | 6.1%         | 4.7%             |
| The combination is appropriate for Maldives | 15.2%        | 23.4%            |
| Don't know                                  | 0.0%         | 14.1%            |

### G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Maldives?  
(Choose no more than TWO)

| Percentage of Respondents<br>(Responses combined) | Collaborator | Non-collaborator |
|---------------------------------------------------|--------------|------------------|
| Local newspapers                                  | 63.9%        | 62.7%            |
| International newspapers                          | 5.6%         | 1.5%             |
| Local radio                                       | 0.0%         | 3.0%             |
| International radio                               | 0.0%         | 1.5%             |
| Local television                                  | 27.8%        | 29.9%            |
| International television                          | 2.8%         | 3.0%             |
| Periodicals                                       | 2.8%         | 3.0%             |
| Internet                                          | 55.6%        | 44.8%            |
| Social media                                      | 19.4%        | 26.9%            |
| Blogs                                             | 0.0%         | 0.0%             |
| Mobile phones                                     | 0.0%         | 1.5%             |
| Instant messaging                                 | 0.0%         | 0.0%             |
| Other                                             | 8.3%         | 10.4%            |

**G. Communication and Information Sharing (continued)****How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)**

| Percentage of Respondents<br>(Responses combined)            | Collaborator | Non-collaborator |
|--------------------------------------------------------------|--------------|------------------|
| Blogs                                                        | 2.9%         | 1.5%             |
| Direct contact with World Bank Group                         | 17.1%        | 13.4%            |
| e-Newsletters                                                | 40.0%        | 41.8%            |
| Instant messaging                                            | 0.0%         | 3.0%             |
| World Bank Group's seminars/workshops/conferences*           | 57.1%        | 19.4%            |
| World Bank Group's publications and other written materials* | 17.1%        | 35.8%            |
| Mobile phones                                                | 2.9%         | 9.0%             |
| Social media                                                 | 25.7%        | 31.3%            |
| World Bank Group's website                                   | 28.6%        | 26.9%            |
| Other                                                        | 0.0%         | 4.5%             |

\*Significantly different between collaborators and non-collaborators

**Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?**

| Percentage of Respondents | Collaborator | Non-collaborator |
|---------------------------|--------------|------------------|
| Yes                       | 20.6%        | 24.1%            |
| No                        | 79.4%        | 75.9%            |

**Have you requested information from the World Bank Group on its activities in the past year?**

| Percentage of Respondents | Collaborator | Non-collaborator |
|---------------------------|--------------|------------------|
| Yes                       | 14.7%        | 4.8%             |
| No                        | 85.3%        | 95.2%            |

**Were you able to obtain this information?**

| Percentage of Respondents | Collaborator | Non-collaborator |
|---------------------------|--------------|------------------|
| Yes                       | 60.0%        | 50.0%            |
| No                        | 40.0%        | 50.0%            |

**Do you have access to the Internet?**

| Percentage of Respondents | Collaborator | Non-collaborator |
|---------------------------|--------------|------------------|
| Yes                       | 97.1%        | 96.6%            |
| No                        | 2.9%         | 3.4%             |

**Do you use/have used the World Bank Group website?\***

| Percentage of Respondents | Collaborator | Non-collaborator |
|---------------------------|--------------|------------------|
| Yes                       | 91.4%        | 60.7%            |
| No                        | 8.6%         | 39.3%            |

\*Significantly different between collaborators and non-collaborators

**Which do you primarily use?**

| Percentage of Respondents                                                      | Collaborator | Non-collaborator |
|--------------------------------------------------------------------------------|--------------|------------------|
| The World Bank Group's country website (www.worldbank.org/en/country/maldives) | 31.3%        | 44.0%            |
| The World Bank Group's main website (www.worldbank.org)                        | 68.8%        | 56.0%            |

**Which Internet connection do you use primarily when visiting a World Bank Group website?**

| Percentage of Respondents | Collaborator | Non-collaborator |
|---------------------------|--------------|------------------|
| High speed                | 97.0%        | 100.0%           |
| Dial-up                   | 3.0%         | 0.0%             |

**Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)**

|                                                                                                        | Currently, do you professionally collaborate/work with the World Bank Group in your country? |      |      |    |      |      |
|--------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|------|------|----|------|------|
|                                                                                                        | Yes                                                                                          |      |      | No |      |      |
|                                                                                                        | N                                                                                            | Mean | SD   | N  | Mean | SD   |
| I find the World Bank Group's websites easy to navigate                                                | 31                                                                                           | 7.13 | 1.71 | 43 | 7.05 | 1.53 |
| I find the information on the World Bank Group's websites useful*                                      | 31                                                                                           | 8.03 | 1.40 | 46 | 7.20 | 1.65 |
| The World Bank Group's social media channels are valuable sources of information about the institution | 15                                                                                           | 6.73 | 1.87 | 23 | 6.61 | 1.80 |
| When I need information from the World Bank Group I know how to find it*                               | 30                                                                                           | 7.20 | 1.67 | 42 | 6.26 | 1.95 |
| The World Bank Group is responsive to my information requests and inquiries*                           | 22                                                                                           | 7.45 | 2.11 | 19 | 5.89 | 1.88 |

\*Significantly different between collaborators and non-collaborators

### H. Background Information

Which of the following agencies of the World Bank Group do you primarily engage with in Maldives?

(Select only ONE response)

| Percentage of Respondents                   | Collaborator | Non-collaborator |
|---------------------------------------------|--------------|------------------|
| The World Bank (IBRD/IDA)                   | 78.8%        | 66.7%            |
| The International Finance Corporation (IFC) | 15.2%        | 11.1%            |
| Other                                       | 6.1%         | 22.2%            |

Do you projects involve both the World Bank and IFC?\*

| Percentage of Respondents | Collaborator | Non-collaborator |
|---------------------------|--------------|------------------|
| Yes                       | 27.3%        | 9.3%             |
| No                        | 72.7%        | 90.7%            |

\*Significantly different between collaborators and non-collaborators

If yes, what was your view on the two institutions working together in Maldives? (Select only ONE response)

| Percentage of Respondents           | Collaborator | Non-collaborator |
|-------------------------------------|--------------|------------------|
| Working well together               | 50.0%        | 40.0%            |
| Collaborating but needs improvement | 37.5%        | 40.0%            |
| Don't know                          | 12.5%        | 20.0%            |

## Appendix D: Indicator Questions as a Function of Exposure to the World Bank Group

| Indicator Question                                                                                                                                       | Currently, do you professionally collaborate/work with the World Bank Group in your country? |          | Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO) |          |                     |          |                         |          |             |          |                |          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|----------|-----------------------------------------------------------------------------------------------------------------------|----------|---------------------|----------|-------------------------|----------|-------------|----------|----------------|----------|
|                                                                                                                                                          |                                                                                              |          | Observer                                                                                                              |          | Use WB reports/data |          | Engage in WB activities |          | Collaborate |          | Use WB website |          |
|                                                                                                                                                          | No Mean                                                                                      | Yes Mean | No Mean                                                                                                               | Yes Mean | No Mean             | Yes Mean | No Mean                 | Yes Mean | No Mean     | Yes Mean | No Mean        | Yes Mean |
| Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.                                                                | 5.12                                                                                         | 5.66     | 5.56                                                                                                                  | 5.05     | 5.36                | 5.64     | 5.33                    | 5.80     | 5.30        | 5.61     | 5.43           | 5.54     |
| To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?          | 5.76                                                                                         | 6.52     | 6.06                                                                                                                  | 6.07     | 6.17                | 5.79     | 5.96                    | 6.32     | 5.74        | 6.42     | 6.09           | 5.90     |
| Overall the World Bank Group currently plays a relevant role in development in Maldives                                                                  | 6.30                                                                                         | 7.09     | 6.51                                                                                                                  | 7.00     | 6.65                | 6.58     | 6.74                    | 6.26     | 6.64        | 6.62     | 6.63           | 6.65     |
| The World Bank Group's work is aligned with what I consider the development priorities for Maldives                                                      | 5.96                                                                                         | 6.53     | 6.21                                                                                                                  | 6.35     | 6.25                | 6.23     | 6.38                    | 5.85     | 6.02        | 6.49     | 6.16           | 6.60     |
| Responsiveness                                                                                                                                           | 6.11                                                                                         | 6.97     | 6.61                                                                                                                  | 6.19     | 6.43                | 6.67     | 6.56                    | 6.35     | 6.09        | 6.94     | 6.52           | 6.45     |
| Flexibility (in terms of the institution's products and services)                                                                                        | 5.61                                                                                         | 6.14     | 5.98                                                                                                                  | 5.38     | 5.93                | 5.73     | 5.91                    | 5.71     | 5.68        | 6.03     | 5.75           | 6.40     |
| Flexibility (in terms of changing country circumstances)                                                                                                 | 5.82                                                                                         | 6.13     | 6.00                                                                                                                  | 5.87     | 5.89                | 6.14     | 6.08                    | 5.68     | 5.76        | 6.18     | 5.91           | 6.25     |
| Being inclusive                                                                                                                                          | 5.38                                                                                         | 6.35     | 5.94                                                                                                                  | 5.29     | 5.67                | 6.04     | 5.90                    | 5.53     | 5.43        | 6.23     | 5.83           | 5.69     |
| Openness                                                                                                                                                 | 5.52                                                                                         | 6.53     | 5.84                                                                                                                  | 6.25     | 6.06                | 5.65     | 5.85                    | 6.17     | 5.66        | 6.19     | 5.93           | 5.92     |
| Staff accessibility                                                                                                                                      | 5.49                                                                                         | 6.55     | 5.94                                                                                                                  | 6.00     | 6.04                | 5.71     | 5.81                    | 6.26     | 5.40        | 6.47     | 6.08           | 5.42     |
| Straightforwardness and honesty                                                                                                                          | 6.30                                                                                         | 7.16     | 6.84                                                                                                                  | 6.50     | 6.71                | 6.94     | 6.67                    | 7.06     | 6.25        | 7.21     | 6.96           | 6.08     |
| Ease of access to the people at the World Bank Group who are making decisions important to my work                                                       | 5.12                                                                                         | 6.48     | 5.85                                                                                                                  | 5.47     | 5.87                | 5.50     | 5.71                    | 5.89     | 5.06        | 6.59     | 5.80           | 5.62     |
| Collaboration with civil society                                                                                                                         | 4.98                                                                                         | 5.91     | 5.34                                                                                                                  | 5.12     | 5.27                | 5.30     | 5.28                    | 5.28     | 4.97        | 5.68     | 5.38           | 4.93     |
| Collaboration with the Government                                                                                                                        | 7.27                                                                                         | 7.65     | 7.39                                                                                                                  | 7.41     | 7.42                | 7.35     | 7.45                    | 7.22     | 7.13        | 7.73     | 7.32           | 7.65     |
| Collaboration with other donors and development partners                                                                                                 | 5.91                                                                                         | 6.48     | 6.12                                                                                                                  | 6.00     | 6.16                | 5.94     | 6.00                    | 6.31     | 5.74        | 6.54     | 6.12           | 6.00     |
| Collaboration with the private sector                                                                                                                    | 4.68                                                                                         | 5.86     | 5.00                                                                                                                  | 5.27     | 5.11                | 5.00     | 4.98                    | 5.36     | 4.72        | 5.54     | 5.30           | 4.25     |
| The speed in which it gets things accomplished on the ground                                                                                             | 4.89                                                                                         | 5.93     | 5.52                                                                                                                  | 4.69     | 5.26                | 5.52     | 5.21                    | 5.76     | 4.70        | 6.03     | 5.46           | 4.92     |
| Being a long-term partner                                                                                                                                | 7.41                                                                                         | 7.73     | 7.62                                                                                                                  | 7.20     | 7.60                | 7.40     | 7.64                    | 7.22     | 7.18        | 7.91     | 7.42           | 7.94     |
| To what extent does the World Bank Group's work help to achieve development results in Maldives?                                                         | 6.02                                                                                         | 6.71     | 6.31                                                                                                                  | 6.22     | 6.09                | 6.70     | 6.47                    | 5.76     | 6.22        | 6.37     | 6.33           | 6.12     |
| The World Bank Group's financial instruments meet the needs of Maldives                                                                                  | 5.67                                                                                         | 5.83     | 5.67                                                                                                                  | 5.57     | 5.52                | 5.88     | 5.58                    | 5.88     | 5.69        | 5.59     | 5.77           | 5.20     |
| The World Bank Group meets Maldives's needs for knowledge services                                                                                       | 5.78                                                                                         | 6.09     | 5.98                                                                                                                  | 5.31     | 5.59                | 6.35     | 5.91                    | 5.63     | 5.67        | 6.06     | 5.88           | 5.71     |
| The World Bank Group's knowledge work and activities are adaptable to Maldives's specific development challenges and country circumstances               | 5.48                                                                                         | 5.90     | 5.82                                                                                                                  | 4.86     | 5.53                | 5.83     | 5.55                    | 5.89     | 5.25        | 6.03     | 5.75           | 5.20     |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 6.74                                                                                         | 6.26     | 6.39                                                                                                                  | 6.78     | 6.31                | 6.81     | 6.51                    | 6.38     | 6.56        | 6.38     | 6.55           | 6.13     |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?                                               | 6.39                                                                                         | 6.88     | 6.70                                                                                                                  | 6.00     | 6.43                | 6.77     | 6.61                    | 6.38     | 6.40        | 6.70     | 6.55           | 6.54     |
| The World Bank Group takes decisions quickly in Maldives                                                                                                 | 5.74                                                                                         | 5.85     | 5.89                                                                                                                  | 5.27     | 5.81                | 5.67     | 5.67                    | 6.00     | 5.41        | 6.15     | 5.90           | 5.31     |
| Where country systems are adequate, the World Bank Group makes appropriate use of them                                                                   | 6.21                                                                                         | 6.81     | 6.76                                                                                                                  | 5.10     | 6.56                | 6.08     | 6.26                    | 6.82     | 6.23        | 6.65     | 6.41           | 6.55     |

Yellow highlight indicates significant difference between Yes and No mean.

## Appendix E: Indicator Questions by Stakeholder Groups

|                                                                                                                                                          | Which of the following best describes your current position?         |      |      |                                                  |      |      |                                      |      |      |                                                      |      |      |     |      |      |                                          |      |      |       |      |      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------|------|--------------------------------------------------|------|------|--------------------------------------|------|------|------------------------------------------------------|------|------|-----|------|------|------------------------------------------|------|------|-------|------|------|
|                                                                                                                                                          | Employee of a Ministry/<br>Ministerial Dep/<br>Implementation Agency |      |      | PMU/ Consultant/<br>Contractor on<br>WBG project |      |      | Bilateral/<br>Multilateral<br>Agency |      |      | Private Sector/<br>Financial Sector/<br>Private Bank |      |      | CSO |      |      | Independent<br>Government<br>Institution |      |      | Other |      |      |
|                                                                                                                                                          | N                                                                    | Mean | SD   | N                                                | Mean | SD   | N                                    | Mean | SD   | N                                                    | Mean | SD   | N   | Mean | SD   | N                                        | Mean | SD   | N     | Mean | SD   |
| Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.                                                                | 13                                                                   | 5.62 | 1.61 | 7                                                | 6.14 | 1.86 | 4                                    | 3.75 | 1.71 | 18                                                   | 4.94 | 1.98 | 10  | 5.20 | .92  | 11                                       | 5.45 | 2.30 | 21    | 5.67 | 1.56 |
| To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?          | 11                                                                   | 6.64 | 1.12 | 7                                                | 6.86 | 2.41 | 4                                    | 4.75 | .96  | 13                                                   | 5.31 | 2.06 | 6   | 6.83 | 1.47 | 10                                       | 6.50 | 1.84 | 16    | 6.13 | 1.82 |
| Overall the World Bank Group currently plays a relevant role in development in Maldives                                                                  | 15                                                                   | 6.47 | 2.20 | 5                                                | 7.40 | 1.67 | 4                                    | 5.25 | 1.71 | 19                                                   | 6.16 | 2.34 | 11  | 5.73 | 1.79 | 10                                       | 7.00 | 2.11 | 22    | 7.32 | 1.73 |
| The World Bank Group's work is aligned with what I consider the development priorities for Maldives                                                      | 14                                                                   | 6.00 | 1.71 | 6                                                | 6.67 | 2.16 | 4                                    | 5.25 | 2.06 | 17                                                   | 6.06 | 2.28 | 9   | 5.67 | 1.80 | 10                                       | 6.50 | 2.27 | 21    | 6.52 | 1.75 |
| Responsiveness                                                                                                                                           | 12                                                                   | 6.67 | 1.92 | 6                                                | 8.50 | 1.52 | 2                                    | 6.00 | 0.00 | 14                                                   | 6.14 | 1.88 | 8   | 6.25 | 1.67 | 8                                        | 6.38 | 1.06 | 18    | 6.11 | 1.60 |
| Flexibility (in terms of the institution's products and services)                                                                                        | 13                                                                   | 6.15 | 1.86 | 7                                                | 7.29 | 1.89 | 1                                    | 7.00 |      | 12                                                   | 5.17 | 1.75 | 8   | 5.63 | 1.51 | 7                                        | 5.71 | 1.38 | 16    | 5.44 | 1.63 |
| Flexibility (in terms of changing country circumstances)                                                                                                 | 13                                                                   | 5.92 | 2.47 | 7                                                | 7.29 | 1.60 | 2                                    | 5.00 | 2.83 | 14                                                   | 5.71 | 1.98 | 7   | 6.14 | 1.77 | 7                                        | 5.29 | 1.70 | 19    | 5.84 | 1.38 |
| Being inclusive                                                                                                                                          | 12                                                                   | 6.25 | 2.14 | 6                                                | 7.00 | 1.67 | 4                                    | 5.00 | 1.83 | 13                                                   | 5.15 | 2.08 | 7   | 5.43 | 1.51 | 7                                        | 6.29 | .49  | 18    | 5.67 | 1.94 |
| Openness                                                                                                                                                 | 12                                                                   | 5.83 | 2.52 | 6                                                | 7.50 | 1.87 | 4                                    | 4.25 | 2.75 | 15                                                   | 5.07 | 1.87 | 8   | 5.75 | 2.05 | 8                                        | 7.38 | 1.60 | 19    | 6.21 | 2.04 |
| Staff accessibility*                                                                                                                                     | 10                                                                   | 6.20 | 1.87 | 6                                                | 7.33 | 1.51 | 4                                    | 5.00 | .82  | 12                                                   | 4.50 | 1.57 | 5   | 5.60 | 1.34 | 7                                        | 7.71 | .95  | 18    | 6.17 | 1.98 |
| Straightforwardness and honesty                                                                                                                          | 10                                                                   | 7.00 | 2.00 | 6                                                | 7.33 | 2.50 | 4                                    | 6.75 | .96  | 11                                                   | 5.64 | 1.57 | 7   | 5.86 | .90  | 8                                        | 7.38 | 1.30 | 17    | 7.00 | 1.41 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work*                                                      | 7                                                                    | 5.71 | 2.98 | 7                                                | 8.29 | 1.70 | 4                                    | 3.25 | 2.06 | 13                                                   | 4.62 | 2.18 | 6   | 5.17 | 1.72 | 8                                        | 6.13 | 2.42 | 18    | 6.39 | 2.17 |
| Collaboration with civil society                                                                                                                         | 7                                                                    | 4.71 | 2.06 | 5                                                | 7.20 | 1.79 | 2                                    | 3.50 | 2.12 | 14                                                   | 5.00 | 1.11 | 10  | 5.10 | 1.91 | 6                                        | 5.67 | 1.37 | 19    | 5.53 | 1.84 |
| Collaboration with the Government                                                                                                                        | 12                                                                   | 7.25 | 1.76 | 7                                                | 8.00 | 1.63 | 4                                    | 7.00 | 1.83 | 14                                                   | 6.64 | 2.06 | 10  | 7.30 | 1.34 | 8                                        | 7.88 | 1.36 | 20    | 7.80 | 1.06 |
| Collaboration with other donors and development partners                                                                                                 | 8                                                                    | 6.63 | 1.41 | 5                                                | 6.80 | 1.79 | 5                                    | 3.80 | 2.77 | 12                                                   | 5.58 | 1.62 | 5   | 7.20 | 1.79 | 6                                        | 6.33 | 1.21 | 15    | 6.40 | 1.84 |
| Collaboration with the private sector*                                                                                                                   | 5                                                                    | 5.00 | 1.00 | 5                                                | 6.20 | 1.64 | 1                                    | 5.00 |      | 17                                                   | 3.94 | 1.82 | 8   | 6.00 | 1.85 | 6                                        | 5.83 | 1.72 | 15    | 5.40 | 1.35 |
| The speed in which it gets things accomplished on the ground                                                                                             | 11                                                                   | 5.64 | 2.20 | 7                                                | 7.00 | 2.08 | 2                                    | 4.00 | 1.41 | 15                                                   | 4.33 | 2.26 | 6   | 5.50 | 1.52 | 8                                        | 5.75 | 1.91 | 16    | 5.44 | 1.75 |
| Being a long-term partner                                                                                                                                | 12                                                                   | 7.17 | 2.59 | 7                                                | 8.86 | 1.21 | 5                                    | 7.80 | 1.30 | 15                                                   | 7.13 | 2.33 | 9   | 7.00 | 1.32 | 8                                        | 8.13 | .83  | 20    | 7.60 | 1.70 |
| To what extent does the World Bank Group's work help to achieve development results in Maldives?                                                         | 13                                                                   | 5.92 | 1.61 | 7                                                | 6.71 | 1.70 | 5                                    | 6.20 | 1.48 | 19                                                   | 5.53 | 1.65 | 12  | 6.50 | 1.17 | 9                                        | 7.00 | 1.50 | 21    | 6.76 | 1.81 |
| The World Bank Group's financial instruments meet the needs of Maldives                                                                                  | 12                                                                   | 6.25 | 1.76 | 3                                                | 4.00 | 1.00 | 4                                    | 5.00 | 1.41 | 15                                                   | 5.87 | 2.39 | 12  | 5.50 | 1.57 | 8                                        | 6.25 | 1.91 | 18    | 5.61 | 1.58 |
| The World Bank Group meets Maldives's needs for knowledge services                                                                                       | 13                                                                   | 5.15 | 1.86 | 7                                                | 6.57 | 1.99 | 5                                    | 5.20 | 1.64 | 17                                                   | 6.06 | 2.41 | 11  | 5.64 | 1.29 | 8                                        | 6.88 | 1.89 | 19    | 6.11 | 1.91 |
| The World Bank Group's knowledge work and activities are adaptable to Maldives's specific development challenges and country circumstances               | 13                                                                   | 6.15 | 1.68 | 7                                                | 6.71 | 2.43 | 2                                    | 5.50 | .71  | 17                                                   | 5.18 | 2.10 | 9   | 5.33 | 1.80 | 8                                        | 5.88 | 1.36 | 18    | 5.61 | 1.94 |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 13                                                                   | 6.08 | 1.93 | 7                                                | 7.14 | 1.57 | 6                                    | 5.50 | 1.64 | 18                                                   | 6.33 | 2.14 | 10  | 6.80 | 1.99 | 8                                        | 6.50 | .93  | 21    | 7.24 | 1.58 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?                                               | 14                                                                   | 6.71 | 1.77 | 7                                                | 7.43 | 1.40 | 5                                    | 5.80 | 1.64 | 19                                                   | 5.95 | 2.39 | 8   | 6.13 | 1.25 | 8                                        | 7.25 | 1.58 | 19    | 7.00 | 1.60 |
| The World Bank Group takes decisions quickly in Maldives                                                                                                 | 10                                                                   | 6.00 | 2.58 | 7                                                | 7.29 | 1.98 | 1                                    | 6.00 |      | 13                                                   | 4.69 | 2.25 | 6   | 5.67 | 1.21 | 5                                        | 5.40 | 2.19 | 14    | 6.00 | 1.18 |
| Where country systems are adequate, the World Bank Group makes appropriate use of them                                                                   | 9                                                                    | 6.11 | 1.90 | 7                                                | 7.71 | 1.25 | 1                                    | 5.00 |      | 13                                                   | 5.92 | 2.63 | 4   | 6.25 | 1.26 | 7                                        | 6.71 | 1.98 | 12    | 6.75 | 1.91 |

\*Significantly different between stakeholder groups

## Appendix F: Maldives FY 2014 Questionnaire



### **World Bank Group Country Survey FY14 – Maldives**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Maldives or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Maldives, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Maldives.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

#### **SECTION A: GENERAL ISSUES FACING MALDIVES**

| <b>A1. In general would you say that Maldives is headed in ... ?</b> |                     |
|----------------------------------------------------------------------|---------------------|
| 1                                                                    | The right direction |
| 2                                                                    | The wrong direction |
| 3                                                                    | Not sure            |

**SECTION A: GENERAL ISSUES**

|                                                                                                                                               |                                                                |    |                                                      |
|-----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|----|------------------------------------------------------|
| <b>A2. Listed below are a number of development priorities in Maldives.</b>                                                                   |                                                                |    |                                                      |
| <b>Please identify which of the following you consider the most important development priorities in Maldives? (Choose no more than THREE)</b> |                                                                |    |                                                      |
| 1                                                                                                                                             | Social protection (e.g., pensions, targeted social assistance) | 18 | Education                                            |
| 2                                                                                                                                             | Transport (e.g., roads, bridges, transportation)               | 19 | Poverty reduction                                    |
| 3                                                                                                                                             | Macroeconomic management/fiscal sustainability                 | 20 | Energy                                               |
| 4                                                                                                                                             | Global/regional integration                                    | 21 | Food security                                        |
| 5                                                                                                                                             | Gender equity                                                  | 22 | Climate change (e.g., mitigation, adaptation)        |
| 6                                                                                                                                             | Domestic private sector development                            | 23 | Agricultural development                             |
| 7                                                                                                                                             | Foreign direct investment                                      | 24 | Trade and exports                                    |
| 8                                                                                                                                             | Water and sanitation                                           | 25 | Crime and violence                                   |
| 9                                                                                                                                             | Anti corruption                                                | 26 | Economic growth                                      |
| 10                                                                                                                                            | Job creation/employment                                        | 27 | Law and justice (e.g., judicial system)              |
| 11                                                                                                                                            | Development of remote islands                                  | 28 | Regulatory framework                                 |
| 12                                                                                                                                            | Access to financial services                                   | 29 | Communicable/non-communicable diseases               |
| 13                                                                                                                                            | Urban development                                              | 30 | Natural resource management (e.g., oil, gas, mining) |
| 14                                                                                                                                            | Environmental sustainability                                   | 31 | Disaster management                                  |
| 15                                                                                                                                            | Equality of opportunity (i.e., equity)                         | 32 | Public expenditure/financial management              |
| 16                                                                                                                                            | Health                                                         | 33 | Information and communications technology            |
| 17                                                                                                                                            | Youth unemployment                                             | 34 | Governance effectiveness                             |

**SECTION A: GENERAL ISSUES**

|                                                                                                                                                        |                                                                |    |                                                      |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|----|------------------------------------------------------|
| <b>A3. Poverty reduction is a broad term that encompasses work in many different areas.</b>                                                            |                                                                |    |                                                      |
| <b>Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)</b> |                                                                |    |                                                      |
| 1                                                                                                                                                      | Water and sanitation                                           | 18 | Anti corruption                                      |
| 2                                                                                                                                                      | Equality of opportunity (i.e., equity)                         | 19 | Domestic private sector development                  |
| 3                                                                                                                                                      | Economic growth                                                | 20 | Foreign direct investment                            |
| 4                                                                                                                                                      | Climate change (e.g., mitigation, adaptation)                  | 21 | Education                                            |
| 5                                                                                                                                                      | Global/regional integration                                    | 22 | Energy                                               |
| 6                                                                                                                                                      | Gender equity                                                  | 23 | Public expenditure/financial management              |
| 7                                                                                                                                                      | Development of remote islands                                  | 24 | Natural resource management (e.g., oil, gas, mining) |
| 8                                                                                                                                                      | Urban development                                              | 25 | Environmental sustainability                         |
| 9                                                                                                                                                      | Regulatory framework                                           | 26 | Disaster management                                  |
| 10                                                                                                                                                     | Social protection (e.g., pensions, targeted social assistance) | 27 | Health                                               |
| 11                                                                                                                                                     | Law and justice (e.g., judicial system)                        | 28 | Agricultural development                             |
| 12                                                                                                                                                     | Transport (e.g., roads, bridges, transportation)               | 29 | Job creation/employment                              |
| 13                                                                                                                                                     | Crime and violence                                             | 30 | Access to financial services                         |
| 14                                                                                                                                                     | Communicable/non-communicable diseases                         | 31 | Trade and exports                                    |
| 15                                                                                                                                                     | Information and communications technology                      | 32 | Food security                                        |
| 16                                                                                                                                                     | Macroeconomic management/fiscal sustainability                 | 33 | Youth unemployment                                   |
| 17                                                                                                                                                     | Governance effectiveness                                       |    |                                                      |

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION A: GENERAL ISSUES**

|                                                                                                                                            |                                                                |    |                                                      |
|--------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|----|------------------------------------------------------|
| <b>A4. Economic growth can be driven by a number of factors.</b>                                                                           |                                                                |    |                                                      |
| <b>Which THREE areas below do you believe would contribute most to generating economic growth in Maldives? (Choose no more than THREE)</b> |                                                                |    |                                                      |
| 1                                                                                                                                          | Energy                                                         | 17 | Trade and exports                                    |
| 2                                                                                                                                          | Gender equity                                                  | 18 | Public expenditure/financial management              |
| 3                                                                                                                                          | Youth unemployment                                             | 19 | Domestic private sector development                  |
| 4                                                                                                                                          | Social protection (e.g., pensions, targeted social assistance) | 20 | Job creation/employment                              |
| 5                                                                                                                                          | Global/regional integration                                    | 21 | Agricultural development                             |
| 6                                                                                                                                          | Climate change (e.g., mitigation, adaptation)                  | 22 | Food security                                        |
| 7                                                                                                                                          | Anti corruption                                                | 23 | Transport (e.g., roads, bridges, transportation)     |
| 8                                                                                                                                          | Disaster management                                            | 24 | Natural resource management (e.g., oil, gas, mining) |
| 9                                                                                                                                          | Development of remote islands                                  | 25 | Environmental sustainability                         |
| 10                                                                                                                                         | Foreign direct investment                                      | 26 | Health                                               |
| 11                                                                                                                                         | Urban development                                              | 27 | Law and justice (e.g., judicial system)              |
| 12                                                                                                                                         | Water and sanitation                                           | 28 | Crime and violence                                   |
| 13                                                                                                                                         | Education                                                      | 29 | Access to financial services                         |
| 14                                                                                                                                         | Information and communications technology                      | 30 | Equality of opportunity (i.e., equity)               |
| 15                                                                                                                                         | Regulatory framework                                           | 31 | Macroeconomic management/fiscal sustainability       |
| 16                                                                                                                                         | Communicable/non-communicable diseases                         | 32 | Governance effectiveness                             |

**A5. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Maldives?**

**(Choose no more than TWO)**

|    |                                                                                         |
|----|-----------------------------------------------------------------------------------------|
| 1  | Better employment opportunities for young people                                        |
| 2  | Better employment opportunities for women                                               |
| 3  | Greater access to financial services for the poor                                       |
| 4  | Greater voice and participation for citizens to help ensure greater accountability      |
| 5  | Greater access to health and nutrition for citizens                                     |
| 6  | Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) |
| 7  | A growing middle class                                                                  |
| 8  | Better opportunity for the poor who live in remote islands                              |
| 9  | Better opportunity for the poor who live in urban areas                                 |
| 10 | Consistent economic growth                                                              |
| 11 | More reliable social safety net                                                         |
| 12 | Greater equity of fiscal policy                                                         |
| 13 | Education and training that better ensure job opportunity                               |
| 14 | Better quality public services                                                          |
| 15 | Other (please specify): _____                                                           |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

|                                                                                    |   |   |   |   |   |   |   |                    |    |
|------------------------------------------------------------------------------------|---|---|---|---|---|---|---|--------------------|----|
| <b>B1. How familiar are you with the work of the World Bank Group in Maldives?</b> |   |   |   |   |   |   |   |                    |    |
| 1                                                                                  | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9                  | 10 |
| Not familiar at all                                                                |   |   |   |   |   |   |   | Extremely familiar |    |

|                                                                                                      |   |   |   |   |   |   |   |                |            |                          |
|------------------------------------------------------------------------------------------------------|---|---|---|---|---|---|---|----------------|------------|--------------------------|
| <b>B2. Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.</b> |   |   |   |   |   |   |   |                |            |                          |
| 1                                                                                                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9              | 10         | <input type="checkbox"/> |
| Not effective at all                                                                                 |   |   |   |   |   |   |   | Very effective | Don't know |                          |

|                                                                                                                                                                                         |   |   |   |   |   |   |   |                              |            |                          |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---|---|---|---|---|---|------------------------------|------------|--------------------------|
| <b>B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Maldives solve its most complicated development challenges?</b> |   |   |   |   |   |   |   |                              |            |                          |
| 1                                                                                                                                                                                       | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9                            | 10         | <input type="checkbox"/> |
| To no degree at all                                                                                                                                                                     |   |   |   |   |   |   |   | To a very significant degree | Don't know |                          |

|                                                                                                                                                                                                                                                                                                 |                                                                |  |  |    |                                                      |  |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|--|--|----|------------------------------------------------------|--|--|
| <b>B4. When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)</b> |                                                                |  |  |    |                                                      |  |  |
| 1                                                                                                                                                                                                                                                                                               | Social protection (e.g., pensions, targeted social assistance) |  |  | 18 | Equality of opportunity (i.e., equity)               |  |  |
| 2                                                                                                                                                                                                                                                                                               | Macroeconomic management/fiscal sustainability                 |  |  | 19 | Health                                               |  |  |
| 3                                                                                                                                                                                                                                                                                               | Transport (e.g., roads, bridges, transportation)               |  |  | 20 | Education                                            |  |  |
| 4                                                                                                                                                                                                                                                                                               | Poverty reduction                                              |  |  | 21 | Food security                                        |  |  |
| 5                                                                                                                                                                                                                                                                                               | Global/regional integration                                    |  |  | 22 | Climate change (e.g., mitigation, adaptation)        |  |  |
| 6                                                                                                                                                                                                                                                                                               | Gender equity                                                  |  |  | 23 | Agricultural development                             |  |  |
| 7                                                                                                                                                                                                                                                                                               | Crime and violence                                             |  |  | 24 | Trade and exports                                    |  |  |
| 8                                                                                                                                                                                                                                                                                               | Domestic private sector development                            |  |  | 25 | Economic growth                                      |  |  |
| 9                                                                                                                                                                                                                                                                                               | Development of remote islands                                  |  |  | 26 | Law and justice (e.g., judicial system)              |  |  |
| 10                                                                                                                                                                                                                                                                                              | Foreign direct investment                                      |  |  | 27 | Regulatory framework                                 |  |  |
| 11                                                                                                                                                                                                                                                                                              | Water and sanitation                                           |  |  | 28 | Communicable/non-communicable diseases               |  |  |
| 12                                                                                                                                                                                                                                                                                              | Energy                                                         |  |  | 29 | Natural resource management (e.g., oil, gas, mining) |  |  |
| 13                                                                                                                                                                                                                                                                                              | Job creation/employment                                        |  |  | 30 | Anti corruption                                      |  |  |
| 14                                                                                                                                                                                                                                                                                              | Access to financial services                                   |  |  | 31 | Information and communications technology            |  |  |
| 15                                                                                                                                                                                                                                                                                              | Urban development                                              |  |  | 32 | Disaster management                                  |  |  |
| 16                                                                                                                                                                                                                                                                                              | Environmental sustainability                                   |  |  | 33 | Governance effectiveness                             |  |  |
| 17                                                                                                                                                                                                                                                                                              | Youth unemployment                                             |  |  | 34 | Public expenditure/financial management              |  |  |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

| <b>B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?</b> |                                                                     | <b>Greatest Value<br/>(Choose only ONE)</b> | <b>Second Greatest Value<br/>(Choose only ONE)</b> |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|---------------------------------------------|----------------------------------------------------|
| 1                                                                                                                                                                          | Convening/Facilitating                                              | <input type="checkbox"/>                    | <input type="checkbox"/>                           |
| 2                                                                                                                                                                          | Data                                                                | <input type="checkbox"/>                    | <input type="checkbox"/>                           |
| 3                                                                                                                                                                          | Policy advice, studies, analyses                                    | <input type="checkbox"/>                    | <input type="checkbox"/>                           |
| 4                                                                                                                                                                          | Financial resources                                                 | <input type="checkbox"/>                    | <input type="checkbox"/>                           |
| 5                                                                                                                                                                          | Capacity development                                                | <input type="checkbox"/>                    | <input type="checkbox"/>                           |
| 6                                                                                                                                                                          | Technical assistance                                                | <input type="checkbox"/>                    | <input type="checkbox"/>                           |
| 7                                                                                                                                                                          | Mobilizing third party financial resources                          | <input type="checkbox"/>                    | <input type="checkbox"/>                           |
| 8                                                                                                                                                                          | Donor coordination                                                  | <input type="checkbox"/>                    | <input type="checkbox"/>                           |
| 9                                                                                                                                                                          | Linkage to non-Bank expertise (i.e., South-South knowledge sharing) | <input type="checkbox"/>                    | <input type="checkbox"/>                           |
| 10                                                                                                                                                                         | Other (please specify): _____                                       | <input type="checkbox"/>                    | <input type="checkbox"/>                           |

| <b>How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results?</b> |                                                                     |                                 |   |   |   |   |   |   |   |   |    |                           |                       |
|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|---------------------------------|---|---|---|---|---|---|---|---|----|---------------------------|-----------------------|
|                                                                                                                              |                                                                     | <b>Not effective<br/>at all</b> |   |   |   |   |   |   |   |   |    | <b>Very<br/>effective</b> | <b>Don't<br/>know</b> |
|                                                                                                                              |                                                                     | 1                               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                           |                       |
| <b>B6</b>                                                                                                                    | Convening/Facilitating                                              | 1                               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>  |                       |
| <b>B7</b>                                                                                                                    | Data                                                                | 1                               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>  |                       |
| <b>B8</b>                                                                                                                    | Policy advice, studies, analyses                                    | 1                               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>  |                       |
| <b>B9</b>                                                                                                                    | Financial resources                                                 | 1                               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>  |                       |
| <b>B10</b>                                                                                                                   | Technical assistance                                                | 1                               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>  |                       |
| <b>B11</b>                                                                                                                   | Mobilizing third party financial resources                          | 1                               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>  |                       |
| <b>B12</b>                                                                                                                   | Donor coordination                                                  | 1                               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>  |                       |
| <b>B13</b>                                                                                                                   | Linkage to non-Bank expertise (i.e., South-South knowledge sharing) | 1                               | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>  |                       |

| <b>The World Bank Group can provide capacity building support in a number of ways in Maldives. To which degree would Maldives benefit, if capacity building were to support...?</b> |                                                                                                                                              |                                    |   |   |   |   |   |   |   |   |    |                                             |                       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|---|---|---|---|---|---|---|---|----|---------------------------------------------|-----------------------|
|                                                                                                                                                                                     |                                                                                                                                              | <b>To no<br/>degree<br/>at all</b> |   |   |   |   |   |   |   |   |    | <b>To a very<br/>significant<br/>degree</b> | <b>Don't<br/>know</b> |
|                                                                                                                                                                                     |                                                                                                                                              | 1                                  | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                                             |                       |
| <b>B14</b>                                                                                                                                                                          | <b>The public sector</b> , related to implementation of specific development projects on the ground                                          | 1                                  | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>                    |                       |
| <b>B15</b>                                                                                                                                                                          | <b>The public sector</b> , related to changing institutions (organizations or sociopolitical conditions)                                     | 1                                  | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>                    |                       |
| <b>B16</b>                                                                                                                                                                          | <b>The private sector</b> , related to institutional and policy change                                                                       | 1                                  | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>                    |                       |
| <b>B17</b>                                                                                                                                                                          | <b>Groups outside of government</b> (e.g., civil society, media) to help them more effectively engage and participate in development efforts | 1                                  | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>                    |                       |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Maldives? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")**

|            |                                                                                | Not effective<br>at all |   |   |   |   |   |   |   |   |    | Very<br>effective | Don't<br>know            |
|------------|--------------------------------------------------------------------------------|-------------------------|---|---|---|---|---|---|---|---|----|-------------------|--------------------------|
| <b>B18</b> | Project implementation (or other organizational strengthening)                 | 1                       | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                   | <input type="checkbox"/> |
| <b>B19</b> | Citizen engagement (incorporating citizens' voices into development)           | 1                       | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                   | <input type="checkbox"/> |
| <b>B20</b> | Policy design (for clarity and better incentives to achieve development goals) | 1                       | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                   | <input type="checkbox"/> |

**When thinking about how to improve capacity building in Maldives to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")**

|            |                                                                                | Not important<br>at all |   |   |   |   |   |   |   |   |    | Very<br>important | Don't<br>know            |
|------------|--------------------------------------------------------------------------------|-------------------------|---|---|---|---|---|---|---|---|----|-------------------|--------------------------|
| <b>B21</b> | Project implementation (or other organizational strengthening)                 | 1                       | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                   | <input type="checkbox"/> |
| <b>B22</b> | Citizen engagement (incorporating citizens' voices into development)           | 1                       | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                   | <input type="checkbox"/> |
| <b>B23</b> | Policy design (for clarity and better incentives to achieve development goals) | 1                       | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                   | <input type="checkbox"/> |

**B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)**

|    |                                                                              |
|----|------------------------------------------------------------------------------|
| 1  | Staff too inaccessible                                                       |
| 2  | Not exploring alternative policy options                                     |
| 3  | Not adequately sensitive to political/social realities in Maldives           |
| 4  | Not enough public disclosure of its work                                     |
| 5  | Arrogant in its approach                                                     |
| 6  | Not aligned with country priorities                                          |
| 7  | The credibility of its knowledge/data                                        |
| 8  | World Bank Group's processes too complex                                     |
| 9  | Not willing to honestly criticize policies and reform efforts in the country |
| 10 | Too influenced by developed countries                                        |
| 11 | Imposing technocratic solutions without regard to political realities        |
| 12 | World Bank Group's processes too slow                                        |
| 13 | Too bureaucratic in its operational policies and procedures                  |
| 14 | Not aligned with other donors' work                                          |
| 15 | Not collaborating enough with non-state actors                               |
| 16 | Not client focused                                                           |
| 17 | Other (please specify): _____                                                |
| 18 | Don't know                                                                   |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Maldives? (Choose no more than TWO)**

|   |                                                                              |
|---|------------------------------------------------------------------------------|
| 1 | Capacity development                                                         |
| 2 | Policy based lending / budget support to the Government                      |
| 3 | Knowledge products/services (analytical work, studies, surveys, etc.)        |
| 4 | Investment lending (financing specific projects)                             |
| 5 | Technical assistance (advice, best practice, international experience, etc.) |
| 6 | Trust Fund management                                                        |
| 7 | Other (please specify): _____                                                |
| 8 | Don't know                                                                   |

**B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)**

|    |                                          |
|----|------------------------------------------|
| 1  | Academia/think tanks/research institutes |
| 2  | Donor community                          |
| 3  | Media                                    |
| 4  | NGOs                                     |
| 5  | Atoll or island Administration           |
| 6  | Private sector                           |
| 7  | Parliament                               |
| 8  | Community Based Organizations (CBOs)     |
| 9  | Beneficiaries                            |
| 10 | Foundations                              |
| 11 | Faith based organizations                |
| 12 | Other (please specify): _____            |
| 13 | Don't know                               |

**To what extent do you agree with the following statements about the World Bank Group's work in Maldives?**

|            |                                                                                                     | Strongly disagree |   |   |   |   |   |   |   |   |    | Strongly agree | Don't know               |
|------------|-----------------------------------------------------------------------------------------------------|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
| <b>B27</b> | Overall the World Bank Group currently plays a relevant role in development in Maldives             | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| <b>B28</b> | The World Bank Group's work is aligned with what I consider the development priorities for Maldives | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| <b>B29</b> | The World Bank Group supports programs and strategies that are realistic for Maldives               | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| <b>B30</b> | The World Bank Group treats clients and stakeholders in Maldives with respect                       | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?**

|            |                                                                                                    | To no degree at all |   |   |   |   |   |   |   |   |    | To a very significant degree | Don't know               |
|------------|----------------------------------------------------------------------------------------------------|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|--------------------------|
|            |                                                                                                    | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              |                          |
| <b>B31</b> | Responsiveness                                                                                     | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B32</b> | Flexibility (in terms of the institution's products and services)                                  | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B33</b> | Flexibility (in terms of changing country circumstances)                                           | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B34</b> | Being inclusive                                                                                    | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B35</b> | Openness (sharing data and other information)                                                      | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B36</b> | Staff accessibility                                                                                | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B37</b> | Straightforwardness and honesty                                                                    | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B38</b> | Ease of access to the people at the World Bank Group who are making decisions important to my work | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B39</b> | Collaboration with civil society                                                                   | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B40</b> | Collaboration with the Government                                                                  | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B41</b> | Collaboration with other donors and development partners                                           | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B42</b> | Collaboration with the private sector                                                              | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B43</b> | The speed in which it gets things accomplished on the ground                                       | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |
| <b>B44</b> | Being a long-term partner                                                                          | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                              | <input type="checkbox"/> |

**B45. To be a more effective development partner in Maldives, do you believe that the World Bank Group should have... ? (Select only ONE response)**

|                     |                                                 |                     |            |
|---------------------|-------------------------------------------------|---------------------|------------|
| More local presence | The current level of local presence is adequate | Less local presence | Don't know |
|---------------------|-------------------------------------------------|---------------------|------------|

**B46. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)**

|    |                                                                                          |
|----|------------------------------------------------------------------------------------------|
| 1  | The World Bank Group does not do adequate follow through/follow-up                       |
| 2  | There is not an adequate level of citizen/civil society participation                    |
| 3  | The World Bank Group is not sensitive enough to political/social realities on the ground |
| 4  | Lack of/inadequate levels of capacity in Government                                      |
| 5  | Poor donor coordination                                                                  |
| 6  | The World Bank Group works too slowly                                                    |
| 7  | The Government works inefficiently                                                       |
| 8  | Political pressures and obstacles                                                        |
| 9  | Reforms are not well thought out in light of country challenges                          |
| 10 | Other (please specify): _____                                                            |

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

| C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives? |                                                                |                      |   |   |   |   |   |   |   |   |    |                          |            |
|-------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
|                                                                                                                                     |                                                                | Not important at all |   |   |   |   |   |   |   |   |    | Very important           | Don't know |
|                                                                                                                                     |                                                                | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                          |            |
| 1                                                                                                                                   | Anti corruption                                                | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 2                                                                                                                                   | Information and communications technology                      | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 3                                                                                                                                   | Transport (e.g., roads, bridges, transportation)               | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 4                                                                                                                                   | Crime and violence                                             | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 5                                                                                                                                   | Law and justice (e.g., judicial system)                        | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 6                                                                                                                                   | Governance effectiveness                                       | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 7                                                                                                                                   | Urban development                                              | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 8                                                                                                                                   | Environmental sustainability                                   | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 9                                                                                                                                   | Regulatory framework                                           | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 10                                                                                                                                  | Communicable/non-communicable diseases                         | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 11                                                                                                                                  | Poverty reduction                                              | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 12                                                                                                                                  | Gender equity                                                  | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 13                                                                                                                                  | Domestic private sector development                            | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 14                                                                                                                                  | Foreign direct investment                                      | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 15                                                                                                                                  | Public expenditure/financial management                        | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 16                                                                                                                                  | Water and sanitation                                           | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 17                                                                                                                                  | Trade and exports                                              | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 18                                                                                                                                  | Economic growth                                                | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 19                                                                                                                                  | Energy                                                         | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 20                                                                                                                                  | Disaster management                                            | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 21                                                                                                                                  | Macroeconomic management/fiscal sustainability                 | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 22                                                                                                                                  | Job creation/employment                                        | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 23                                                                                                                                  | Access to financial services                                   | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 24                                                                                                                                  | Equality of opportunity (i.e., equity)                         | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 25                                                                                                                                  | Health                                                         | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 26                                                                                                                                  | Development of remote islands                                  | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 27                                                                                                                                  | Global/regional integration                                    | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 28                                                                                                                                  | Food security                                                  | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 29                                                                                                                                  | Education                                                      | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 30                                                                                                                                  | Social protection (e.g., pensions, targeted social assistance) | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 31                                                                                                                                  | Climate change (e.g., mitigation, adaptation)                  | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 32                                                                                                                                  | Youth unemployment                                             | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 33                                                                                                                                  | Agricultural development                                       | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| 34                                                                                                                                  | Natural resource management (e.g., oil, gas, mining)           | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

**C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")**

|    |                                                                | Not effective at all |   |   |   |   |   |   |   |   |    | Very effective | Don't know               |
|----|----------------------------------------------------------------|----------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
|    |                                                                | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                |                          |
| 1  | Urban development                                              | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| 2  | Environmental sustainability                                   | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| 3  | Public expenditure/financial management                        | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| 4  | Energy                                                         | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| 5  | Macroeconomic management/fiscal sustainability                 | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| 6  | Access to financial services                                   | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| 7  | Health                                                         | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| 8  | Education                                                      | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| 9  | Social protection (e.g., pensions, targeted social assistance) | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| 10 | Youth unemployment                                             | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| 11 | Natural resource management (e.g., oil, gas, mining)           | 1                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |

**C3. Where are the World Bank Group's decisions made primarily that support the program in Maldives? (Select only ONE response)**

|   |                                          |
|---|------------------------------------------|
| 1 | At the Headquarters (in Washington D.C.) |
| 2 | In the country                           |
| 3 | Don't know                               |

**C4. To what extent does the World Bank Group's work help to achieve development results in Maldives?**

|                     |   |   |   |   |   |   |   |   |                              |                          |
|---------------------|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10                           | <input type="checkbox"/> |
| To no degree at all |   |   |   |   |   |   |   |   | To a very significant degree | Don't know               |

**To what extent do you agree with the following statements about the World Bank Group in Maldives?**

|    |                                                                                                                                                                   | Strongly disagree |   |   |   |   |   |   |   |   |    | Strongly agree | Don't know               |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
|    |                                                                                                                                                                   | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                |                          |
| C5 | The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result*, etc.) meet the needs of Maldives | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |
| C6 | The World Bank Group meets Maldives's needs for knowledge services (e.g., research, analysis, data, technical assistance)                                         | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                | <input type="checkbox"/> |

\*Program for Results (PforR) financing aims to promote sustainable development and improve the efficiency and effectiveness of government programs of expenditures, by, among others, disbursing on the basis of key results achievement under such programs; using and, as appropriate, strengthening the programs systems, and institutional capacity for such programs to achieved their intended results.

## SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

| <b>D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b> |                    |
|---------------------------------------------------------------------------------------------------------------|--------------------|
| 1                                                                                                             | Weekly             |
| 2                                                                                                             | Monthly            |
| 3                                                                                                             | A few times a year |
| 4                                                                                                             | Rarely             |
| 5                                                                                                             | Never              |

| In Maldives, to what extent do you believe that the World Bank Group’s knowledge work and activities: |                                                                                       |                     |   |   |   |   |   |   |   |   |    |                              |            |
|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|------------|
|                                                                                                       |                                                                                       | To no degree at all |   |   |   |   |   |   |   |   |    | To a very significant degree | Don't know |
| D2                                                                                                    | Are timely                                                                            | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>     |            |
| D3                                                                                                    | Include appropriate level of stakeholder involvement during preparation               | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>     |            |
| D4                                                                                                    | Are relevant to Maldives’s development priorities                                     | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>     |            |
| D5                                                                                                    | Lead to practical solutions                                                           | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>     |            |
| D6                                                                                                    | Are accessible (well written and easy to understand)                                  | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>     |            |
| D7                                                                                                    | Are source of relevant information on global good practices                           | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>     |            |
| D8                                                                                                    | Enhance your knowledge and/or skills                                                  | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>     |            |
| D9                                                                                                    | Are adequately disseminated                                                           | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>     |            |
| D10                                                                                                   | Are translated enough into local language                                             | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>     |            |
| D11                                                                                                   | Are adaptable to Maldives’s specific development challenges and country circumstances | 1                   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/>     |            |

| <b>D12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b> |   |   |   |   |   |   |   |   |                  |  |            |                          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---|---|---|---|---|---|---|------------------|--|------------|--------------------------|
| 1                                                                                                                                                                    | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10               |  |            | <input type="checkbox"/> |
| Not significant at all                                                                                                                                               |   |   |   |   |   |   |   |   | Very significant |  | Don't know |                          |

| <b>D13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b> |   |   |   |   |   |   |   |   |                             |  |            |                          |
|------------------------------------------------------------------------------------------------------------------------|---|---|---|---|---|---|---|---|-----------------------------|--|------------|--------------------------|
| 1                                                                                                                      | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10                          |  |            | <input type="checkbox"/> |
| Very low technical quality                                                                                             |   |   |   |   |   |   |   |   | Very high technical quality |  | Don't know |                          |

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

| To what extent do you agree/disagree with the following statements? |                                                                                                                                        |                   |   |   |   |   |   |   |   |   |    |                          |            |
|---------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
|                                                                     |                                                                                                                                        | Strongly disagree |   |   |   |   |   |   |   |   |    | Strongly agree           | Don't know |
| E1                                                                  | The World Bank Group disburses funds promptly                                                                                          | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| E2                                                                  | The World Bank Group effectively monitors and evaluates the projects and programs it supports                                          | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| E3                                                                  | The World Bank Group’s approvals and reviews are done in a timely fashion                                                              | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| E4                                                                  | The World Bank Group’s “Safeguard Policy” requirements are reasonable                                                                  | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| E5                                                                  | The World Bank Group’s conditions on its lending are reasonable                                                                        | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| E6                                                                  | The World Bank Group takes decisions quickly in Maldives                                                                               | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| E7                                                                  | Working with the World Bank Group increases Maldives’s institutional capacity                                                          | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| E8                                                                  | The World Bank Group ensures consistency and continuity through staff changes                                                          | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| E9                                                                  | Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |
| E10                                                                 | The World Bank Group provides effective implementation support (i.e., supervision of projects)                                         | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |            |

**E11. Which of the following best describes the way the World Bank Group operates in Maldives?**  
**(Select only one response)**

|   |                                                            |
|---|------------------------------------------------------------|
| 1 | The World Bank Group takes too much risk in Maldives       |
| 2 | The World Bank Group does not take enough risk in Maldives |
| 3 | The World Bank Group's approach to risk is appropriate     |
| 4 | Don't know                                                 |
| 5 | Prefer not to answer                                       |

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MALDIVES**

**F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)**

|    |                                                                                                        |
|----|--------------------------------------------------------------------------------------------------------|
| 1  | Provide more adequate data/knowledge/statistics/figures on Maldives's economy                          |
| 2  | Collaborate more effectively with Government clients (e.g., national, state, local)                    |
| 3  | Offer more innovative financial products                                                               |
| 4  | Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms) |
| 5  | Reach out more to groups outside of Government                                                         |
| 6  | Improve the quality of its experts as related to Maldives's specific challenges                        |
| 7  | Offer more innovative knowledge services                                                               |
| 8  | Ensure greater selectivity in its work                                                                 |
| 9  | Increase the level of capacity development in the country                                              |
| 10 | Reduce the complexity of obtaining World Bank Group financing                                          |
| 11 | Increase availability of Fee-Based services                                                            |
| 12 | Work faster                                                                                            |
| 13 | Other (please specify): _____                                                                          |

**F2. When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives? (Select only ONE response)**

|   |                                             |
|---|---------------------------------------------|
| 1 | Financial services                          |
| 2 | Knowledge products                          |
| 3 | Convening services                          |
| 4 | None of the above                           |
| 5 | The combination is appropriate for Maldives |
| 6 | Don't know                                  |

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

|                                                                                                                                        |                                                         |
|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| <b>G1. How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)</b> |                                                         |
| 1                                                                                                                                      | Local newspapers                                        |
| 2                                                                                                                                      | International newspapers                                |
| 3                                                                                                                                      | Local radio                                             |
| 4                                                                                                                                      | International radio                                     |
| 5                                                                                                                                      | Local television                                        |
| 6                                                                                                                                      | International television                                |
| 7                                                                                                                                      | Periodicals                                             |
| 8                                                                                                                                      | Internet                                                |
| 9                                                                                                                                      | Social media (e.g., Facebook, Twitter, Youtube, Flickr) |
| 10                                                                                                                                     | Blogs                                                   |
| 11                                                                                                                                     | Mobile phones                                           |
| 12                                                                                                                                     | Instant messaging                                       |
| 13                                                                                                                                     | Other (please specify): _____                           |

|                                                                                                             |                                                                                |
|-------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| <b>G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b> |                                                                                |
| 1                                                                                                           | Blogs                                                                          |
| 2                                                                                                           | Direct contact with World Bank Group (i.e., face to face meetings/discussions) |
| 3                                                                                                           | e-Newsletters                                                                  |
| 4                                                                                                           | Instant messaging                                                              |
| 5                                                                                                           | World Bank Group's seminars/workshops/conferences                              |
| 6                                                                                                           | World Bank Group's publications and other written materials                    |
| 7                                                                                                           | Mobile phones                                                                  |
| 8                                                                                                           | Social media (e.g., Facebook, Twitter, Youtube, Flickr)                        |
| 9                                                                                                           | World Bank Group's website                                                     |
| 10                                                                                                          | Other (please specify): _____                                                  |

|           |                                                                                                                                                                                    |            |           |
|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------|
| <b>G3</b> | Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? | <b>Yes</b> | <b>No</b> |
| <b>G4</b> | Have you requested information from the World Bank Group on its activities in the past year? <b>(If YES please go to Question G5; if NO please go to G6)</b>                       | <b>Yes</b> | <b>No</b> |
| <b>G5</b> | Were you able to obtain this information?                                                                                                                                          | <b>Yes</b> | <b>No</b> |
| <b>G6</b> | Do you have access to the Internet?                                                                                                                                                | <b>Yes</b> | <b>No</b> |
| <b>G7</b> | Do you use/have you used the World Bank Group website?                                                                                                                             | <b>Yes</b> | <b>No</b> |

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

| <b>G8. Which do you primarily use? (Select only ONE response)</b> |                                                                                |
|-------------------------------------------------------------------|--------------------------------------------------------------------------------|
| 1                                                                 | The World Bank Group's country website (www.worldbank.org/en/country/maldives) |
| 2                                                                 | The World Bank Group's main website (www.worldbank.org)                        |

| <b>G9. Which Internet connection do you use primarily when visiting a World Bank Group website?</b> |            |
|-----------------------------------------------------------------------------------------------------|------------|
| 1                                                                                                   | High speed |
| 2                                                                                                   | Dial-up    |

| <b>Please rate how much you agree with the following statements.</b> |                                                                                                                                                   |                   |   |   |   |   |   |   |   |   |    |                |                          |
|----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
|                                                                      |                                                                                                                                                   | Strongly disagree |   |   |   |   |   |   |   |   |    | Strongly agree | Don't know               |
|                                                                      |                                                                                                                                                   | 1                 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |                |                          |
| <b>G10</b>                                                           | I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>                         |                   |   |   |   |   |   |   |   |   |    |                | <input type="checkbox"/> |
| <b>G11</b>                                                           | I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>                |                   |   |   |   |   |   |   |   |   |    |                | <input type="checkbox"/> |
| <b>G12</b>                                                           | The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution |                   |   |   |   |   |   |   |   |   |    |                | <input type="checkbox"/> |
| <b>G13</b>                                                           | When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)                           |                   |   |   |   |   |   |   |   |   |    |                | <input type="checkbox"/> |
| <b>G14</b>                                                           | The World Bank Group is responsive to my information requests and inquiries                                                                       |                   |   |   |   |   |   |   |   |   |    |                | <input type="checkbox"/> |

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION H: BACKGROUND INFORMATION**

| <b>H1. Which of the following best describes your current position? (Select only ONE response)</b> |                                                                                                  |
|----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|
| 1                                                                                                  | Office of the President, Prime Minister                                                          |
| 2                                                                                                  | Office of Minister                                                                               |
| 3                                                                                                  | Office of Parliamentarian                                                                        |
| 4                                                                                                  | Employee of a Ministry, Ministerial Department or Implementation Agency                          |
| 5                                                                                                  | Consultant/Contractor working on World Bank Group supported project/program                      |
| 6                                                                                                  | Project Management Unit (PMU) overseeing implementation of project                               |
| 7                                                                                                  | Atoll or island Administration Office or Staff                                                   |
| 8                                                                                                  | Bilateral Agency                                                                                 |
| 9                                                                                                  | Multilateral Agency                                                                              |
| 10                                                                                                 | Private Sector Organization                                                                      |
| 11                                                                                                 | Private Foundation                                                                               |
| 12                                                                                                 | Financial Sector/Private Bank                                                                    |
| 13                                                                                                 | NGO                                                                                              |
| 14                                                                                                 | Community Based Organization                                                                     |
| 15                                                                                                 | Media (Press, Radio, TV, Web, etc.)                                                              |
| 16                                                                                                 | Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution) |
| 17                                                                                                 | Trade Union                                                                                      |
| 18                                                                                                 | Faith-Based Group                                                                                |
| 19                                                                                                 | Academia/Research Institute/Think Tank                                                           |
| 20                                                                                                 | Judiciary Branch                                                                                 |
| 21                                                                                                 | Other (please specify): _____                                                                    |

| <b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b> |                                                 |    |                                                                          |
|------------------------------------------------------------------------------------------------|-------------------------------------------------|----|--------------------------------------------------------------------------|
| 1                                                                                              | Agriculture/ rural development / food security  | 11 | Natural resource management / environmental sustainability               |
| 2                                                                                              | Climate change / disaster management            | 12 | Private sector development / foreign direct investment                   |
| 3                                                                                              | Education                                       | 13 | Public sector governance / public financial management / anti corruption |
| 4                                                                                              | Energy                                          | 14 | Social protection                                                        |
| 5                                                                                              | Financial markets / banking                     | 15 | Transport                                                                |
| 6                                                                                              | Gender equity / equality of opportunity         | 16 | Urban development                                                        |
| 7                                                                                              | Health / communicable/non-communicable diseases | 17 | Water and sanitation                                                     |
| 8                                                                                              | Information and communications technology       | 18 | Generalist                                                               |
| 9                                                                                              | Job creation/employment                         | 19 | Other (please specify): _____                                            |
| 10                                                                                             | Law and justice / regulatory framework          |    |                                                                          |

**SECTION H: BACKGROUND INFORMATION**

**H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?**

|   |     |
|---|-----|
| 1 | Yes |
| 2 | No  |

**H4. Which of the following agencies of the World Bank Group do you primarily engage with in Maldives? (Select only ONE response)**

|   |                                                     |
|---|-----------------------------------------------------|
| 1 | The World Bank (IBRD/IDA)                           |
| 2 | The International Finance Corporation (IFC)         |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | Other (Please specify_____)                         |

**H5. Do your projects involve both the World Bank and the IFC?  
(If YES please go to Question H6; If NO please go to H7)**

|   |     |
|---|-----|
| 1 | Yes |
| 2 | No  |

**H6. If yes, what was your view on the two institutions working together in Maldives?  
(Select only ONE response)**

|   |                                     |
|---|-------------------------------------|
| 1 | Working well together               |
| 2 | Collaborating but needs improvement |
| 3 | In conflict                         |
| 4 | Other                               |
| 5 | Don't know                          |

**H7. Which of the following describes most of your exposure to the World Bank Group in Maldives?  
(Choose no more than TWO)**

|   |                                                                           |
|---|---------------------------------------------------------------------------|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data                                         |
| 3 | Engage in World Bank Group related/sponsored events/activities            |
| 4 | Collaborate as part of my professional duties                             |
| 5 | Use World Bank Group website for information, data, research, etc.        |

**H8. Which best represents your geographic location?**

|   |              |
|---|--------------|
| 1 | Malé         |
| 2 | Outside Malé |

**Thank you for completing the survey!**